

MEMBER BENEFITS: Save 10% on MyCase Practice Management Software

By Micah J. Fincher

The *Louisiana Bar Journal's* Editorial Board, in collaboration with the Louisiana State Bar Association's (LSBA) Outreach Committee, continues its series of articles highlighting benefits available to LSBA members. This article features Amber L. Cain in a Q&A about MyCase, a web-based practice management software platform.

Q. Amber, tell us about yourself and where you live and practice.

A. I was born in Metairie, grew up in the Shreveport-Bossier area, and now I live and work in the Lakeview area of New Orleans. I have a family law practice that spans from divorce, custody, adoption and domestic violence cases to estate planning, successions, interdictions and mediation.

Q. What is MyCase? How do you use it?

A. MyCase is web-based practice management software. As long as I have access to the Internet, I can manage case deadlines and tasks, track time and billing, access my calendar and address book, and communicate with my clients. I've used it since the beginning of my practice, and now I couldn't function without it!

Q. Are there any other features you like?

A. My clients and I can use MyCase to send and receive documents to one other, and they can pay their invoices us-

ing their credit card or checking account. That makes it easy to get paid quickly. I also use it to organize my schedule, and it has a convenient activity feed where I can view when and if clients are logging on to view documents and communications I've put up for them. Communications through MyCase also seem more secure than email, especially in cases where spouses may have access to (or hack) each other's email accounts, as I can deactivate or reset an account at any time with the click of a button. Oh, and it offers a mobile application for lawyers and their clients to download to their smart phones to access all these features on the go.

Q. Any other features?

A. I just love the organization of it all. From the address book to the task manager to case reporting to the ability to manage my client's trust account funds, MyCase and my email are the two browser tabs I have open at all times.

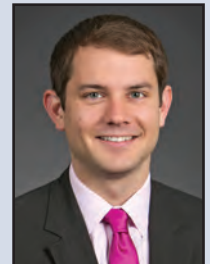
Q. What discount does MyCase offer LSBA members? How do you claim it?

A. LSBA members receive a 10 percent lifetime discount. You can follow the link to MyCase on the LSBA member services website or use this link: <http://bit.ly/mycaselsba>. If you already have MyCase, call customer support at (800)571-8062 and ask for the discount to be added to your account.

Q. Anything else you'd like to share?

A. Funny story. I had been using MyCase for years when you contacted me for this interview. I had used a discounted introductory rate when I first signed up, but I forgot to ask them to apply the 10 percent discount after that. I'm sure many attorneys are using MyCase, but they don't know that their LSBA membership saves them 10 percent. Thank you for the reminder!

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Amber L. Cain is a graduate of Louisiana State University Paul M. Hebert Law Center and Millsaps College. As a principal of Amber L. Cain, L.L.C., her practice includes all aspects of family law in the Greater New Orleans area.



Have you used a member benefit through the LSBA? Tell us about it! Contact the Outreach Committee at outreach@lsba.org with questions, comments and ideas for future "Member Benefits" articles. Remember... you can always learn more about discounts on the LSBA's website at www.lsba.org/Members/DiscountBusinessServices.aspx.