

THE ECONOMIC IMPACT
and
SOCIAL RETURN ON
INVESTMENT
of
CIVIL LEGAL AID
SERVICES
in
THE STATE OF LOUISIANA

For the Year 2016

#### THE ECONOMIC IMPACT and SOCIAL RETURN ON INVESTMENT OF CIVIL LEGAL AID SERVICES IN THE STATE OF LOUISIANA

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### WHAT IS SOCIAL ECONOMIC IMPACT and SOCIAL RETURN ON INVESTMENT?

In normal financial analysis, Return on Investment is the ratio of money gained or lost relative to the money invested. In social service organizations, Social Return on Investment measures the financial value created by the organization through delivery of services to the community.

Social Return on Investment (SROI) is an approach to measuring and understanding the financial impact of a social services organization. While SROI is built on the logic of cost/benefit analysis, it is different in that it measures the comparable value of organizations whose results cannot be easily measured in money. In the same way that a business plan contains more information than simply financial projections, SROI provides information about actual and long-term results of services, and the qualitative, quantitative, and financial information on which to base decisions about the delivery of social services by organizations.

There are two types of SROI analysis:

- Evaluative analysis which is based on actual outputs and outcomes that have already taken place or are currently in process;
- Forecast analysis, which predicts the value created when the activities meet their intended outcomes.

An SROI analysis can take many different forms. It can encompass the social value generated by an entire organization, or focus on just one specific aspect of the organization's work.

SROI analysis has been developing since the 1960's. The SROI process has become more fully developed during the last decade, primarily based on a detailed multi-year study conducted by The SROI Network, The New Economics Foundation, New Philanthropy Capital, the National Council on Voluntary Organization, and the Government of Scotland.

There are two separate phases of SROI:

Phase 1 is the measurement of the value delivered to the community by the services currently being delivered by the organization (the "Outputs"). The most accurate and understandable measurement basis for these outputs is the Fair Market Value of the services being delivered - what it would cost the community to acquire the same services that a social service provider delivers if that provider did not exist – plus the value of benefits received during the immediate period under study. This result is a measurement of the comparative efficiency of the organization in delivering or providing the services.

Phase 2 is the measurement of the long-term value of the results of these output services delivered – known as the "**Outcomes**". These measurements may take years to realize. For example, people with disabilities who receive training on independent living skills and how to more fully integrate within the community require significantly less financial support from the community over the course of their lives.

By way of another example, people who receive assistance in finding and retaining employment require less future financial support from their communities, plus their future demands on the law enforcement and legal systems are less, their future needs for community-based medical assistance are less, and their future tax payments are greater.

A SROI analysis can fulfill a range of purposes. It can be used as a tool for strategic planning, as a basis for funding and investment decisions, as a basis for communicating impact and financial results to stakeholders, and as a methodology for comparative evaluation of an organization's long-term effectiveness.

While not the only basis for funding and investment decisions, the SROI results provide the most accurate and comprehensible answer to three of the important questions asked by funding decision makers:

- What are the long term economic impacts from these services?
- What are the financial benefits we receive for our funding?
- What is the measurable "bang for the buck"?

#### ABOUT COMMUNITY SERVICES ANALYSIS LLC

Community Services Analysis LLC is the leading provider of Social Return on Investment Analysis in the United States. Since 2007, CSACO has completed over 100 Economic Impact and SROI studies for local and state agencies around the country, including such clients as the State of Pennsylvania Department of Education, the State of California Department of Rehabilitation, the City of Philadelphia, United Way, United Cerebral Palsy, Habitat for Humanity, the State of Arizona Library and Public Archives, and multiple Legal Aid organizations.

Community Services Analysis LLC is the first organization in the United States to be a member of The SROI Network, the international Social Return on Investment standards and accreditation organization, and has been recognized by many national social services organizations such as ANCOR (the American Network of Community Options and Resources), ACCSES (the American Congress of Community Support and Employment Services), and NLADA (the National Legal Aid and Defenders Association).

In 2013, following a detailed analysis of multiple Cost Benefit/Return on Investment methodologies and providers, the National Legal Aid and Defenders Association selected CSACO as their exclusive SROI analysis national partner.

#### **CSaco** Community Services Analysis LLC

# LOUISIANA'S LEGAL AID ORGANIZATIONS ECONOMIC IMPACT and SOCIAL RETURN ON INVESTMENT EXECUTIVE SUMMARY for FISCAL YEAR 2016

In normal financial analysis, Return on Investment is the ratio of money gained or lost relative to the money invested. In social service organizations, Social Return on Investment measures the both the immediate value and long-term consequential financial values created by the organization through delivery of services to the community.

Social Return on Investment (SROI) is an internationally standardized and accepted process for measuring and understanding the financial impact of a social services organization. While SROI is built on the logic of cost/benefit analysis, it is different in that it measures the comparable value of organizations whose results cannot be easily measured in money.

The organizations providing Civil Legal Aid services in the State of Louisiana that participated in this analysis are:

Acadiana Legal Services Corporation (ALSC) is a private, non-profit law firm that provides free legal assistance in civil cases to low-income individuals in the southwest and central regions of Louisiana. ALSC provides services in a variety of areas of law including consumer, education, family, juvenile, health, housing and public benefits. (Alexandria, Lafayette and Lake Charles)

**Advocacy Center** protects and advocates for the rights of people in Louisiana with disabilities and for people who are sixty years of age or older through the provision of legal representation, information and referral, education and training, and systems advocacy. (New Orleans)

Arts Council of New Orleans' Entertainment Law Legal Assistance Project (THE ELLA PROJECT) offers pro-bono legal assistance to low-income artists, musicians and grass roots non-profits in Louisiana. ELLA provides assistance with copyright and intellectual property, business incorporation, non-profit incorporation, contract

review, contract disputes and other civil law matters. ELLA is a partnership between the Arts Council, Tipitina's and Tulane Law School. (New Orleans)

**Baton Rouge Bar Foundation** offers a variety of programming for the public, including coordination of free legal services for the poor, law-related education events for children and the public and a teen court for first-time misdemeanor offenders. (Baton Rouge)

**Baton Rouge Children's Advocacy Center (BRCAC)** works to lessen the trauma experienced by child victims when abuse allegations are investigated, and to provide support during any subsequent proceedings within the criminal justice system. They serve abused children in East Baton Rouge, Iberville, Pointe Coupee, and West Baton Rouge Parishes. (Baton Rouge)

**Beauregard Community Concerns - June Jenkins Women's Shelter** provides housing, counseling and brief legal services to victims of domestic violence in Beauregard and Vernon Parishes. (DeRidder and Leesville)

Catholic Charities of Baton Rouge - Immigration Legal Services provides free legal services to immigrants and refugees across Louisiana. A staff attorney and small staff represent clients before U. S. Citizenship and Immigration Services. Their services focus primarily on removal and detention issues. (Baton Rouge)

Catholic Charities of New Orleans - Immigration Legal Services provides immigration legal services to crime survivors and educates the community and statewide stakeholders on the unique challenges faced by immigrant survivors generally and, in particular, in accessing help from law enforcement. (New Orleans)

Catholic Charities of New Orleans - Project SAVE provides free, emergency legal representation to survivors of domestic violence in Orleans Parish. Staff attorneys help with legal orders to keep survivors safe and to protect their legal rights. Project SAVE's legal services include temporary restraining and protection orders, temporary child support, custody and use of property. (New Orleans)

Catholic Charities of North Louisiana provides quality social services to families and individuals without discrimination and in accordance with Catholic Social Teachings and professional standards. Their Immigration and Family Services practitioners work with individuals who need help in navigating forms, legal documents, immigration standing and understanding the requirements necessary for immigrants and their families to successfully live in the community. (Shreveport)

Central Louisiana Pro Bono Project coordinates the provision of free legal services to low-income people in Avoyelles, Rapides and Vernon Parishes. The Project recruits volunteer attorneys to handle cases referred by Central Louisiana Legal Services. The Project also organizes free legal advice clinics in the community where volunteer attorneys answer questions and provide general information concerning various legal matters. (Alexandria)

**Chez Hope, Inc.** provides a variety of services to victims of domestic violence in St. Mary, Lafourche and Assumption Parishes. Chez Hope offers shelter, legal services, education and children's services. (Franklin and Thibodaux)

**D.A.R.T. of Lincoln** provides shelter, legal services, education and children's services to victims of domestic violence. (Lincoln, Jackson, Union, Bienville and Claiborne Parishes)

**Faith House, Inc.** provides a multitude of services to victims of domestic violence in Acadia, Evangeline, Lafayette, St. Landry and Vermillion Parishes. These services include shelter, counseling and legal services. The program's legal advocate assists with protective orders, sets up victim notification systems and advocates on behalf of survivors with the justice system. They also provide domestic violence education to law enforcement, judges, attorneys, hearing officers and clerk of court employees. (Lafayette)

**First Grace Community Alliance** works with and for people in need, especially women and their children, by meeting food, housing and other emergency needs, while simultaneously challenging systemic poverty in the greater New Orleans area. Their primary programs are Hagar's House (a home for women and children) and Project Ishmael (a small immigration legal center for children). (New Orleans)

Lafayette Parish Bar Foundation utilizes its Lafayette Volunteer Lawyers pro bono program to ensure that access to justice is available to low-income residents in Lafayette Parish. The Foundation also maintains a law library where pro se litigants can access information relevant to their legal matters. (Lafayette)

**Legal Services of North Louisiana (LSNL)** is a private, non-profit law firm that provides free legal assistance in civil cases to low-income individuals in the central and northern regions of Louisiana. LSNL provides services in a variety of areas of law, including consumer, education, family, juvenile, health, housing and public benefits. (Monroe, Natchitoches and Shreveport)

Louisiana Center for Children's Rights is a nonprofit law office that defends the rights and dignity of young people in Louisiana's juvenile justice system by providing holistic, skilled, and client-directed legal representation; leadership in juvenile defense reform; and training and practice resources for public defenders. (New Orleans)

**Louisiana Center for Law & Civic Education** is a statewide organization that coordinates, implements and develops legal and civic education programs, trains educators in the delivery of these programs and assists with their implementation. (New Orleans)

**Louisiana Civil Justice Center** provides civil legal assistance for low-income, elderly, and disaster-affected residents of Louisiana through a toll-free hotline, court-based help desks, and community legal clinics. (New Orleans)

**Lower 9th Ward Homeownership Association** The mission of the Lower 9th Ward Homeownership Association is to rebuild the community of the Lower 9th Ward and improve the quality of life of the residents of the neighborhood. (New Orleans)

**Louisiana State Bar Association - Diversity Committee** provides networking, mentoring and support for high school juniors and seniors who have expressed an interest in the legal profession as well as an opportunity for them to strengthen their research, writing, and analytical skills. (New Orleans)

Louisiana State Bar Association - Young Lawyers Division fosters discussions and interchange of ideas relative to the duties, responsibilities and problems of the younger members of the legal profession in the State of Louisiana; to aid in their advancement; to encourage their interest and participation in the activities of the Louisiana State Bar Association, and, in general, to further the purposes and objectives of the LSBA.

Metropolitan Center for Women and Children was formed to provide services, including legal services, to survivors of domestic violence in Jefferson and Orleans parishes. Metro expanded its legal services to include direct legal representation to the residents of St. Charles, St. John and St. James Parishes. (Jefferson)

Oasis (formerly Calcasieu Women's Shelter, Inc.) provides a variety of services to victims of domestic violence in Allen, Calcasieu, and Cameron Parishes. These services include shelter, counseling, legal advocacy, job training, adult education and childcare. (Lake Charles, Allen and Cameron)

**Project Celebration** serves survivors of domestic violence in northwest Louisiana. The program provides shelter, legal advocacy and other services. (Many)

**Safe Harbor, Inc.** provides shelter and a variety of other services to victims of domestic violence in St. Tammany and Washington parishes. Safe Harbor's legal outreach program assists women with the preparation of petitions for temporary restraining orders and protective orders and provides court escort for hearings. (Covington and Slidell)

**Safety Net for Abused Persons (SNAP)** serves battered women and their children in Iberia Parish. SNAP provides safe shelter and extensive supportive services in its confidentially located 22-bed facility. SNAP provides legal advocacy for victims and educational workshops and seminars in the community. (New Iberia)

**Shreveport Bar Foundation Pro Bono Project** provides free legal assistance through volunteer attorneys to low-income and indigent residents of Caddo and Bossier Parishes in both civil and juvenile matters. In addition, the Shreveport Bar

Foundation Pro Bono Project offers educational presentations on law-related issues to the general public. (Shreveport)

**St. Frances Cabrini Immigration Law Center** provides immigration assistance to individuals seeking to change status or extend stay in the U.S. and individuals not in legal immigration status. (Lake Charles)

**Southeast Louisiana Legal Services (SLLS)** is a private, non-profit law firm that provides free legal assistance in civil cases to low-income individuals in southeast Louisiana. SLLS provides services in a variety of areas of law, including consumer, education, family, juvenile, health, housing, wills and public benefits. (Covington, Baton Rouge, Hammond, Marrero and New Orleans)

**Southeast Spouse Abuse Program** is a family violence prevention and intervention agency assisting survivors of domestic violence and their dependent children serving Livingston, Tangipahoa, St. Helena and Washington parishes. (Hammond)

**Southwest Louisiana Law Center's** mission is to provide top rate legal services to the economically Disadvantaged of Southwest Louisiana, and to utilize their legal skills and capabilities for the betterment of the community. The Law Center handles only civil legal cases at a reduced fee or at no cost. The office is capable of handling a wide range of legal issues like child custody, divorce and domestic violence to complex housing matters and successions. (Lake Charles)

**St. Bernard Parish Battered Women's Program, Inc.** serves victims of domestic violence in St. Bernard and Plaquemines Parishes. The program offers a wide variety of services, including a 50-bed shelter and a legal advocacy program, which assists victims with completing the petitions for protective orders, educates them on the cycle of abuse, informs them of their rights under the Crime Victim's Reparation Act and accompanies them to court for their hearing. (St. Bernard)

**The Haven** works to establish a community-based response to interpersonal and family violence through advocacy, education, prevention, resource development and treatment. The Haven operates an 18-bed shelter in Houma and runs a legal advocacy program that assists victims of domestic violence in navigating the restraining order process. (Houma)

**The Pro Bono Project** utilizes volunteer attorneys from across southeast Louisiana to provide free civil legal services to the poor in Orleans, Jefferson, St. Bernard, St. Tammany and Washington parishes. The Pro Bono Project provides services in areas of law ranging from employment, housing, public benefits, family and consumer law. (New Orleans)

**Training, Education and Mediation for Students (TEAMS)** serves juveniles in need of education advocacy services in Caddo and Bossier Parishes. TEAMS has court appointed education advocates on staff to serve students who are at risk of becoming involved with the court system or who are already involved with the courts. These advocates ensure that the special education and mental health rights of these young people are honored both by schools and the justice system. (Shreveport)

The Wellspring Alliance for Families works to strengthen the family and individuals through direct service, education, advocacy and women's leadership. The Wellspring's domestic violence program provides safe shelter, a crisis hotline and legal advocacy for victims in the northeast corner of Louisiana. The Wellspring is an active partner of the Family Justice Center in Monroe, which is a multi-agency collaboration between legal services, social services and law enforcement that provides a coordinated response to the needs of victims of domestic violence. (Monroe)

Youth Service Bureau of St. Tammany provides advocacy, counseling, education and intervention for at-risk youth and their families, helping them reach their full potential. The program includes courses for young people already involved in the criminal justice system and outreach to more general audiences such as schools. (Bogalusa, Covington, Franklinton and Slidell)

### HIGHLIGHTS OF LOUISIANA'S LEGAL AID PROVIDERS SOCIAL RETURN ON INVESTMENT ANALYSIS RESULTS

TOTAL NUMBER OF SERVICES PROVIDED IN	
LOUISIANA DURING FISCAL YEAR 2016	26,437
IMMEDIATE NET DIRECT VALUE OF SERVICES	\$34,282,000
The direct value of Legal Aid services is the fair market replacement cost value of those service (what it would cost the members of the community to replace the services if the Legal Aid organization did not exist, plus the actual dollar amount of legal settlements and court awards.	
LONG-TERM NET CONSEQUENTIAL VALUE	\$59,695,000
The long-term impacts of Legal Aid services are the consequential financial impacts to the community resulting from the outcomes of the legal aid services. These consequential benefits include savings in community supports costs, reductions in community medical care expenses, additional community income and taxation revenues from benefit programs, savings in housing and support costs for homeless families, and savings in community law enforcement, court systems, and other government agency costs.	
TOTAL NET VALUE OF SERVICES	\$93,977,000
TOTAL TAX-BASED FUNDING FOR LOUISIANA CIVIL	
LEGAL AID OPERATIONS	\$10,761,000
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The Social Return on Investment analysis completed for Louisiana's Legal Aid organizations is a measurement of the values delivered during the fiscal year 2016. These values are based on the number of clients and the types of legal matters handled during this period.

The Social Return on Investment value varies between the different Legal Aid organizations based on the number of matters, the types of legal issues, the long-term outcomes achieved in these matters, and the amount of time donated by volunteer lawyers to each organization.

The Social Return on Investment for Louisiana's Legal Aid organizations is higher than comparative values for many other types of social service organizations based on two primary factors:

Many types of legal services delivered result in significant future cost savings or additional income to the State of Louisiana. These long-term values include (among many others):

- Multiple year income from Social Security and/or Disability benefits that were previously denied, terminated, or reduced;
- Long-term savings on children's medical and other support costs resulting from child support payments that were previously not obtained;
- Obtaining unemployment compensation benefits that had previously been unfairly denied;
- Significant savings on costs for emergency housing and family assistance resulting from enforcement of landlord/tenant law;
- Cost savings and benefits resulting from other legal aid services available to qualified low-income individuals and families.

Another significant reason for the high value of Louisiana's Legal Aid Social Return on Investment is the number of volunteer ("pro bono") hours of legal services delivered by attorneys in Louisiana.

These pro bono services would be less available and less efficient if not for the operations of the Legal Aid organizations.

Louisiana's Legal Aid operations provide the necessary infrastructure, including attorney recruitment, training, and recognition, client screening, administrative support, technical assistance, and follow-up services for clients and pro bono volunteers.

Louisiana's Legal Aid organizations provide services in over 100 types of civil legal problems. Their major areas of services are: (*Impact Values rounded to 000's*)

#### **Family Issues:**



Matters involving domestic violence, divorce, separation and annulment, child custody and visitation, guardianship, and adoption.

During the year 2016 Louisiana's Legal Aid services provided assistance in 15,559 legal matters resulting in \$14,284,000 in immediate direct financial benefits and \$43,700,000 in long-term consequential financial benefits.

FAMILY LAW ISSUES	NUMBER OF CASES	GROSS DIRECT SERVICE IMPACT VALUES	GROSS LONG- TERM OUTCOME IMPACTS
Adoption	85	\$40,000	\$144,000
<b>Custody and Visitation</b>	4,457	\$2,959,000	<b>\$</b> 0
Divorce/Separation/Annulment	5,087	\$3,968,000	\$17,819,000
Adult Conservatorship	95	\$39,000	\$476,000
Name Change	264	\$107,000	<b>\$</b> O
Parental Rights Termination	155	\$409,000	<b>\$</b> 0
Paternity	127	\$37,000	\$117,000
Domestic Abuse	3,161	\$3,288,000	\$6,945,000
Support	525	\$265,000	\$1,272,000
Other Family Issues	486	\$184,000	\$110,000
<b>Delinquent Juvenile</b>	1	\$1,000	<b>\$</b> 0
Neglected and Abused Dependents	1,073	\$2,953,000	\$16,817,000
Emancipation	15	\$4,000	\$0
Minor Guardianship	16	\$14,000	\$0
Other Juvenile	12	\$16,000	\$0

#### **Housing Issues:**



Matters involving loss of housing due to foreclosure, eviction from subsidized or private housing, public housing issues, private landlord/tenant problems, and substandard housing conditions.

During the year 2016 Louisiana's Legal Aid services provided assistance in 1,739 legal matters resulting in \$4,066,000 in immediate direct financial benefits and \$8,044,000 in long-term consequential financial benefits.

HOUSING ISSUES	NUMBER OF CASES	GROSS DIRECT SERVICE IMPACT VALUES	GROSS LONG-TERM OUTCOME IMPACTS
Federally Subsidized Housing	302	\$472,000	\$2,319,000
Homeownership and Real Property	268	\$772,000	\$929,000
Private Landlord/Tenant Issues	581	\$392,000	\$1,022,000
Public Housing	70	\$71,000	\$318,000
Mobile Homes	14	\$3,000	<b>\$</b> 0
Housing Discrimination	36	\$36,000	\$192,000
Mortgage Foreclosures	273	\$2,200,000	\$3,218,000
Mortgage Predatory Lending/Practices	27	\$6,000	<b>\$</b> O
Other Housing Issues	168	\$114,000	\$46,000

#### **Health Care Issues:**



Matters involving Medicaid, Medicare, private health insurance, long-term health care facilities, home and community based care, state and local health care, and other health issues.

During the year 2016 Louisiana's Legal Aid services provided assistance in 127 legal matters resulting in \$144,000 in immediate direct financial benefits and \$862,000 in long-term consequential financial benefits.

HEALTH CARE ISSUES	NUMBER OF CASES	GROSS DIRECT SERVICE IMPACT VALUES	GROSS LONG-TERM OUTCOME IMPACTS
Govt. Children's Health Ins. Program	3	\$1,000	\$4,000
<b>Home and Community Based Care</b>	28	\$36,000	\$858,000
Private Health Insurance	10	\$2,000	<b>\$</b> 0
<b>Long Term Health Care Facilities</b>	3	\$1,000	<b>\$</b> O
State and Local Health Care	9	\$2,000	<b>\$</b> 0
Other Health Issues	74	\$102,000	<b>\$</b> O

#### **Public Benefits Issues:**



Matters involving public programs such as Social Security benefits, Medicare and Medicaid, food stamps, temporary assistance for needy families, and unemployment compensation.

During the year 2016 Louisiana's Legal Aid services closed 1,415 legal matters resulting in \$2,763,000 in immediate direct financial benefits and \$10,962,000 in long-term consequential benefits.

PUBLIC BENEFITS ISSUES	NUMBER OF CASES	GROSS DIRECT SERVICE IMPACT VALUES	GROSS LONG- TERM OUTCOME IMPACTS
Medicaid Issues	685	\$178,000	\$134,000
Medicare Issues	35	\$12,000	\$43,000
Temp. Assistance for Needy Families	1	\$1,000	\$0
Social Security	46	\$40,000	\$0
Food Stamps	71	\$58,000	\$1,466,000
Social Security Disability Insurance	207	\$910,000	\$1,802,000
<b>Supplemental Security Income</b>	298	\$1,378,000	\$7,335,000
<b>Unemployment Compensation</b>	72	\$186,000	\$182,000

#### **Consumer Protection:**



Matters involving bankruptcy, debt and wage garnishments, tax issues, debt collections, and repossessions.

During the year 2016 Louisiana's Legal Aid services closed 1,022 legal matters resulting in \$4,685,000 in immediate direct financial benefits and \$626,000 in long-term consequential financial benefits.

CONSUMER PROTECTION ISSUES	NUMBER OF CASES	GROSS SERVICE IMPACT VALUES	GROSS LONG- TERM OUTCOME IMPACTS
Bankruptcy & Debtor Relief	321	\$3,698,000	\$543,000
Collections/Repossessions/Garnishments	217	\$436,000	\$48,000
Contracts & Warranties	188	\$209,000	\$2,000
Collection Practices/Credit	50	\$111,000	\$4,000
Predatory Lending (Not Mortgage)	6	\$2,000	\$5,000
Loans & Installment Purchases	47	\$82,000	\$11,000
Public Utilities	8	\$2,000	<b>\$</b> 0
<b>Unfair Sales Practices</b>	43	\$140,000	\$3,000
Other Consumer Finance Issues	142	\$5,000	\$10,000

#### **Other Community Issues:**



Matters involving varied areas such as education, employment, mental health and disabilities, immigration, wills and estates, powers of attorney and advance directives, civil rights, torts, civil rights, licenses, and other individual miscellaneous legal issues.

During the year 2016 Louisiana's Legal Aid services closed 6,581 legal matters resulting in \$7,382,000 in immediate direct financial benefits and \$3,128,000 in long-term consequential financial benefits.

OTHER COMMUNITY SUPPORT ISSUES	NUMBER OF CASES	GROSS DIRECT SERVICE IMPACT VALUES	GROSS LONG-TERM OUTCOME IMPACTS
<b>Education Issues</b>	183	\$209,000	<b>\$</b> O
<b>Employment Issues</b>	439	\$650,000	\$401,000
Veterans Benefits	10	\$47,000	\$44,000
State and Local Income Maintenance	2	\$3,000	\$3,000
Other Income Maintenance Issues	44	\$168,000	\$63,000
Immigration and Naturalization	1,979	\$1,069,000	\$1,926,000
Mental Health Issues	6	\$1,000	<b>\$</b> 0
Prisoner's Rights	0	<b>\$</b> 0	<b>\$</b> 0
Physically Disabled Rights	24	\$7,000	\$15,000
Civil Rights	38	\$8,000	<b>\$</b> 0

Other Individual Rights	455	\$99,000	<b>\$</b> 0
Assistance for Non-Profits	58	\$49,000	<b>\$</b> 0
Indian Tribal Law	0	\$0	<b>\$</b> 0
Licenses	32	\$26,000	\$24,000
Torts	258	\$65,000	<b>\$</b> 0
Wills and Estates	1,245	\$4,095,000	\$524,000
Advance Directives/Power of Attorney	189	\$71,000	\$128,000
Municipal Legal Needs	32	\$9,000	<b>\$</b> 0
Criminal Issues	0	<b>\$</b> 0	<b>\$</b> 0
Other Miscellaneous Legal Issues	1,587	\$806,000	<b>\$</b> 0

Government and Legal System Cost Savings: Cost savings to the community's government agencies and court systems through work reduction and increases in efficiencies from the legal aid and assistance services provided by Legal Aid.

During the 2106 Louisiana's Civil Legal Aid organizations provided services and assistance in a total of 26,437 legal matters resulting in \$999,000 in immediate direct financial savings for the court systems and other government operations.

#### Note to these total values:

These are the consolidated values for all the participating Legal Aid organizations in Louisiana. Not all services are provided by every organization.

In addition to the funding provided for these Civil Legal Aid services, the Louisiana Bar Foundation also provided a total of \$109,260 in grants to building capital investments. While these capital grants did not provide any funding for direct legal services, they did provide the necessary resources for future expanded service levels, and also demonstrates the stability of future Legal Aid services in the state.

The funding for Legal Aid services in 2016 also included \$572,500 in Mortgage Settlement funding from the National Mortgage Settlement. The National Mortgage Settlement is the largest consumer financial protection settlement in United States history. The National Mortgage Settlement settles certain state and federal investigations relating to mortgage servicing abuses including abuses in the bankruptcy process. A portion of this settlement is dedicated to funding Legal Aid services nationwide.

#### SUMMARY OF SOCIAL RETURN ON INVESTMENT ANALYSIS VALUE

The **gross total** immediate direct and longer-term consequential value of Civil Legal Aid services delivered in Louisiana during the year 2016 was \$101,460,000.

Of this total, approximately \$7,482,000 will not actually be received due to various factors such as parents not making required child support payments; nonpayment of wage claims; nonpayment of housing claims and repairs; and the death or relocation out of the state by benefit recipients.

The <u>net economic impact</u> value resulting from Louisiana Legal Aid activities during the year totaled \$93,977,000.

The total tax-based funding investment for civil legal aid services (see the Social Impact Value Map for detailed amounts) totaled \$10,761,472.

The total Net Social Return on Investment for Louisiana's Legal Aid legal services programs during the 2016 fiscal year was 873%.

For Every \$1 invested in Louisiana's Civil Legal Aid services, they deliver \$8.73 in immediate and long-term consequential financial benefits.



#### COMMUNITY SERVICES ANALYSIS LLC

### Social Return on Investment Analysis Impact Map and Valuation Schedules

### Description of the SROI Methodology and Data Elements

#### STAKEHOLDERS and CHANGES

#### **Stakeholders**

Stakeholders are defined as the people or organizations that experience change (whether positive or negative) as a result of the activities being analyzed. In SROI analysis the primary stakeholders are those who provide the inputs that enable the services being analyzed.

#### **Intended Changes**

Intended changes are those anticipated changes that result from the completion of the activities being delivered through the inputs from stakeholders. These anticipated changes typically are the reasons that the stakeholders have contributed the input resources.

#### **Unintended Changes**

Unintended changes are those short- and long-term results that are not expected and were not part of the basis for the stakeholders providing the input resources. (An example of unintended changes is the increase in transportation time and fuel costs resulting from state and local regulations requiring disability services providers to pick up and drop off disabled persons at their doors).

These unintended changes are not forecast, but all changes – both intended and unintended – have financial impacts and are relevant to a SROI analysis.

#### **INPUTS**

#### **Input Elements**

Inputs are activities resulting in changes with a goal of achieving the planned outputs and the projected outcomes. The SROI analysis process focuses on those input resources that can be measured in financial value terms and that are used up in the course of the activity (i.e. money and time).

#### Unit of Measure (UOM)

The Unit of Measure is the basis for identifying the quantity of the individual input element. This may be in units such as Dollars, Hours, Portions of Hours, or other measurements as appropriate to each input.

#### Value per Unit of Measure

Value per Unit of Measure is the calculated financial impact of each input element per the appropriate Unit of Measure used for that input. These values can also include non-monetized inputs such as contributions of goods and services.

#### **OUTPUTS**

#### **Output Deliverables**

Outputs are the quantitative summary of the deliverable results from an activity. These results are the planned short-term goals of the activities and are typically well measured on a timely basis as completed.

#### Value per Unit of Measure

Value per Unit of Measure is the calculated financial impact of each output per the appropriate Unit of Measure used for that output.

#### **Basis for Valuation**

The Basis for Valuation is a description of the methodology and reasoning for the selection of the most appropriate Value per Unit of Measure for each output.

#### **Output SROI Gross Fiscal Impact**

The Gross Fiscal Impact is the Fair Market Value replacement cost for each output service delivered. This is the short-term SROI value that primarily measures the immediate SROI value and the comparative efficiency of the services delivered to the community by the provider.

#### **OUTCOMES**

#### Outcome Results (Description of Change)

Outcomes are the results of the output services delivered. These outcomes may either be the projected and anticipated changes that were the basis of the stakeholders provision of the resources required, or may be unintended and unanticipated changes resulting from these same outputs.

The description of the outcomes needs to be as precise as possible to avoid uncertainty on the measurement indicator basis used and the basis for valuation. Care must also be taken not to confuse outcomes resulting from resource inputs from one shareholder with inputs from other shareholders that can result in double counting of the outcome valuations.

#### Measurement Indicators

Indicators are measurement points that demonstrate that changes are taking place — that the outcomes are being achieved. These indicators are actions that are capable of being measured on a quantitative basis and that are capable of having financial impacts associated with their changes.

Frequently these outcomes have intermediate results that can occur over a period of years, but there may be observable and measurable changes along the way. It is important to understand what these intermediate changes may be and the financial impacts of these intermediate results, as the time period involved requires indicator tracking to gauge the progress of the activity and because the activities being analyzed may not bring about the anticipated final results but only some intermediate changes in the chain.

#### **Duration of Change**

Many types of outcome have a finite life expectance of the resulting benefits. The duration of change element defines this expected useful life of the outcome (when appropriate).

The Duration of Change element is also related to the 'Drop-Off" factor, which defines the reduction of benefits attributed to the outcome over longer periods of time.

#### **BASIS FOR VALUATIONS**

The Basis for Valuation is a description of the methodology and reasoning behind the selection of the most appropriate value per Unit of Measure for each outcome. When needed for complete understanding, alternative values are identified and discussed.

There can be types of outcomes that are difficult to value in monetary terms that are routinely left out of traditional economic appraisals. There are several techniques available in SROI analysis to approximate financial values via "proxy" methods that measure financial values via indirect comparative approaches:

- Contingent Valuation assesses via survey people's willingness to pay, or to accept compensation, for a hypothetical product or service.
- Revealed Preference infers valuations from the price of related market-supplied goods or services;

• The Travel Cost method recognizes that people are generally willing to travel some distance to access goods or services on which they place a value. This inconvenience and expense can be translated into money to derive an estimate of the values of the benefits of those goods and services.

#### Source of Valuation

The Source of Valuation is a description or listing of the research sources used in determining the Basis for Valuation.

#### **VALUATION NEGATIVE IMPACTS**

#### Deadweight %

Deadweight is a measure of the amount of the individual outcome that would have happened even if the output activity had not taken place. It is expressed as a percentage.

#### Attribution %

Attribution is an assessment of how much of the outcome was not caused by the contribution of each individual output service. This is expressed as a percentage.

The assessment of individual output service contribution can be a highly variable process with multiple conflicting factors. The relative contribution weight of an individual factor can vary from individual to individual, and the calculations can become problematic over long periods of time.

#### **Drop-Off%**

In longer periods of time (greater than one year), the amount of outcome is likely to be less, or if the same, will be more likely to be influenced by other factors. Drop-off is an assessment of the ongoing reduced attribution to the outcome factors.

It is expressed as a fixed percentage of deduction from the remaining level of outcome at the end of each year.

#### SROI NET FISCAL IMPACT

The Outcome Net Fiscal Impact is the total value of all fiscal benefits for each direct output valuation and each consequential outcome valuation (both anticipated and unanticipated) following inclusion of the Valuation Impact and Net Present Value discounting.

#### LOUISIANA CONSOLIDATED CIVIL LEGAL AID SERVICES Social Return on Investment Analysis Impact Map for 2016

#### **FUNDING REVENUES FOR THE YEAR 2016**

SOURCE

Legal Service Corporation - 2016 Louisiana Funding	\$6,086,417
Lousiana Bar Foundation:	
Child in Need of Care Program	\$1,937,000
Louisiana Legal Services Corporations	\$1,272,000
Mortgage Settlement Program	\$572,500
Domestic Violence Program	\$311,466
Other Legal Services	\$147,777
Pro Bono Project	\$215,500
Children's Legal Services Program	\$100,000
Law Related Education	\$89,412
Community Partnership Program	\$29,400

TOTAL FUNDING INVESTMENT

\$10,761,472

Description	Number of Matters	Basis for Valuation - see Valuation Schedules
Bankruptcy & Debtor Relief	321	Schedule 01
Collections/Repossessions/Garnishments	217	Schedule 02
Contracts & Warranties	187	Schedule 03
Collection Practices/Credit	50	Schedule 04
Predatory Lending (Not Mortgage)	5	Schedule 05
Loans & Installment Purchases	47	Schedule 06
<b>Public Utilities</b>	8	Schedule 07
<b>Unfair Sales Practices</b>	43	Schedule 08
<b>Other Consumer Finance Issues</b>	142	Schedule 09
Student Financial Aid	1	Schedule 11
Discipline	1	Schedule 12
Special Education/Learning Disabilities	5	Schedule 13
Access to Education	100	Schedule 14
Vocational Education	1	Schedule 15
Student Financial Aid	0	Schedule 16
Other Education	<b>76</b>	Schedule 19
<b>Employment Discrimination</b>	50	Schedule 21
Wage Claims and Fair Labor Standards	51	Schedule 22
Earned Income Tax Credit	12	Schedule 23
Tax Issues	51	Schedule 24
<b>Employment Rights</b>	69	Schedule 25
<b>Agricultural Workers Issues</b>	5	Schedule 26
<b>Other Employment Issues</b>	201	Schedule 29
Adoption	85	Schedule 30
<b>Custody and Visitation</b>	4,457	Schedule 31
Divorce/Separation/Annulment	5,087	Schedule 32
Adult Conservatorship	95	Schedule 33
Name Change	264	Schedule 34
<b>Parental Rights Termination</b>	155	Schedule 35
Paternity	127	Schedule 36
<b>Domestic Abuse</b>	3,161	Schedule 37
Support	525	Schedule 38
Other Family Issues	486	Schedule 39
<b>Delinquent Juvenile</b>	1	Schedule 41
<b>Neglected and Abused Dependents</b>	1,073	Schedule 42
Emancipation	15	Schedule 43

	Number of	Basis for Valuation -
Description	Matters	see Valuation Schedules
Minor Guardianship	16	Schedule 44
Other Juvenile	12	Schedule 49
Medicaid Issues	685	Schedule 51
Medicare Issues	35	Schedule 52
Govt. Children's Health Ins. Program	3	Schedule 53
<b>Home and Community Based Care</b>	28	Schedule 54
<b>Private Health Insurance</b>	10	Schedule 55
<b>Long Term Health Care Facilities</b>	3	Schedule 56
State and Local Health Care	9	Schedule 57
Other Health Issues	74	Schedule 59
Federally Subsidized Housing	302	Schedule 61
Homeownership and Real Property	268	Schedule 62
Private Landlord/Tenant Issues	581	Schedule 63
<b>Public Housing</b>	70	Schedule 64
<b>Mobile Homes</b>	14	Schedule 65
<b>Housing Discrimination</b>	36	Schedule 66
Mortgage Foreclosures	273	Schedule 67
Mortgage Predatory Lending/Practices	27	Schedule 68
Other Housing Issues	168	Schedule 69
<b>Temp. Assistance for Needy Families</b>	1	Schedule 71
Social Security	46	Schedule 72
Food Stamps	<b>71</b>	Schedule 73
Social Security Disability Insurance	207	Schedule 74
<b>Supplemental Security Income</b>	298	Schedule 75
<b>Unemployment Compensation</b>	72	Schedule 76
Veterans Benefits	10	Schedule 77
<b>State and Local Income Maintenance</b>	2	Schedule 78
<b>Other Income Maintenance Issues</b>	44	Schedule 79
Immigration and Naturalization	1,979	Schedule 81
Mental Health Issues	6	Schedule 82
Prisoner's Rights	0	Schedule 83
Physically Disabled Rights	24	Schedule 84
Civil Rights	38	Schedule 85
Other Individual Rights	455	Schedule 89
Assistance for Non-Profits	58	Schedule 91
Indian Tribal Law	0	Schedule 92
Licenses	32	Schedule 93
Torts	258	Schedule 94

	<b>Number of</b>	<b>Basis for Valuation -</b>
Description	Matters	see Valuation Schedules
Wills and Estates	1,245	Schedule 95
<b>Advance Directives/Power of Attorney</b>	189	Schedule 96
Municipal Legal Needs	32	Schedule 97
Criminal Issues	0	Schedule 98
Other Miscellaneous Legal Issues	1,587	Schedule 99
<b>Govt/Court System Efficiency Savings</b>		Schedule 100
Total Gross Direct Benefits	26,442	
Total Gross Direct Delients	40,444	

Description	Direct Economic Impact	Consequential Social Value Impact
Bankruptcy & Debtor Relief	\$3,697,570	\$542,700
Collections/Repossessions/Garnishments	\$435,873	\$48,000
Contracts & Warranties	\$208,658	\$2,000
Collection Practices/Credit	\$110,619	\$3,600
Predatory Lending (Not Mortgage)	\$2,200	\$4,800
Loans & Installment Purchases	\$81,753	\$11,200
<b>Public Utilities</b>	\$1,800	<b>\$0</b>
<b>Unfair Sales Practices</b>	\$140,470	\$3,200
<b>Other Consumer Finance Issues</b>	\$5,200	\$9,600
Student Financial Aid	\$32,000	<b>\$0</b>
Discipline	\$200	<b>\$0</b>
Special Education/Learning Disabilities	\$1,000	<b>\$0</b>
Access to Education	\$126,400	<b>\$0</b>
<b>Vocational Education</b>	<b>\$200</b>	<b>\$0</b>
Student Financial Aid	<b>\$0</b>	<b>\$0</b>
Other Education	\$48,900	<b>\$0</b>
<b>Employment Discrimination</b>	\$10,000	<b>\$0</b>
Wage Claims and Fair Labor Standards	\$42,331	\$171,360
Earned Income Tax Credit	\$69,727	<b>\$0</b>
Tax Issues	\$418,830	<b>\$0</b>
<b>Employment Rights</b>	\$24,136	\$61,200
Agricultural Workers Issues	\$1,000	<b>\$0</b>
<b>Other Employment Issues</b>	\$43,800	\$24,480
Adoption	\$40,400	\$144,000
Custody and Visitation	\$2,959,467	<b>\$0</b>
Divorce/Separation/Annulment	\$3,968,115	\$17,819,000
Adult Conservatorship	\$39,345	\$476,000
Name Change	<b>\$107,400</b>	<b>\$0</b>
Parental Rights Termination	\$408,600	<b>\$0</b>
Paternity	\$37,400	\$116,928
<b>Domestic Abuse</b>	\$3,288,498	\$6,944,772
Support	\$264,919	\$1,272,000
Other Family Issues	\$184,000	\$110,160
Delinquent Juvenile	<b>\$200</b>	<b>\$0</b>
<b>Neglected and Abused Dependents</b>	\$2,952,600	\$16,817,280
Emancipation	<b>\$4,000</b>	<b>\$0</b>

	Direct Economic	Consequential Social
D	Impact	Value Impact
Description	_	ф.
Minor Guardianship	\$13,600	<b>\$0</b>
Other Juvenile	\$16,000	\$0
Medicaid Issues	\$177,985	\$133,604
Medicare Issues	\$11,663	\$43,285
Govt. Children's Health Ins. Program	\$600	\$4,320
<b>Home and Community Based Care</b>	\$36,400	\$858,000
Private Health Insurance	\$2,000	<b>\$0</b>
<b>Long Term Health Care Facilities</b>	\$600	<b>\$0</b>
State and Local Health Care	<b>\$1,800</b>	<b>\$0</b>
Other Health Issues	\$101,800	<b>\$0</b>
Federally Subsidized Housing	\$472,457	\$2,319,201
Homeownership and Real Property	\$772,401	\$928,830
<b>Private Landlord/Tenant Issues</b>	\$392,083	\$1,021,713
<b>Public Housing</b>	\$70,600	\$318,456
<b>Mobile Homes</b>	\$3,000	<b>\$0</b>
<b>Housing Discrimination</b>	\$35,990	\$192,401
Mortgage Foreclosures	\$2,200,449	\$3,217,660
Mortgage Predatory Lending/Practices	<b>\$6,400</b>	<b>\$0</b>
Other Housing Issues	\$114,108	\$46,442
Temp. Assistance for Needy Families	<b>\$400</b>	<b>\$0</b>
Social Security	\$40,341	<b>\$0</b>
Food Stamps	\$57,585	\$1,465,920
Social Security Disability Insurance	\$910,332	\$1,801,872
<b>Supplemental Security Income</b>	\$1,378,071	\$7,334,544
<b>Unemployment Compensation</b>	\$186,203	\$181,792
Veterans Benefits	\$46,541	\$44,460
<b>State and Local Income Maintenance</b>	\$3,400	\$2,988
<b>Other Income Maintenance Issues</b>	\$167,581	\$62,748
Immigration and Naturalization	\$1,068,800	\$1,926,000
Mental Health Issues	\$1,000	<b>\$0</b>
Prisoner's Rights	<b>\$0</b>	<b>\$0</b>
Physically Disabled Rights	\$7,000	\$15,000
Civil Rights	\$7,800	<b>\$0</b>
Other Individual Rights	\$99,200	<b>\$0</b>
Assistance for Non-Profits	\$48,800	<b>\$0</b>
Indian Tribal Law	<b>\$0</b>	<b>\$0</b>
Licenses	\$26,400	\$24,000
Torts	\$64,600	<b>\$0</b>
	• /	•

	Direct Economic Impact	Consequential Social Value Impact
Description	Ппрасі	v aiue impact
Wills and Estates	\$4,094,903	\$524,000
<b>Advance Directives/Power of Attorney</b>	\$71,350	\$128,000
Municipal Legal Needs	<b>\$9,400</b>	<b>\$0</b>
Criminal Issues	<b>\$0</b>	<b>\$0</b>
Other Miscellaneous Legal Issues	\$806,000	<b>\$0</b>
<b>Govt/Court System Efficiency Savings</b>	\$999,158	NA
Gross Benefits	\$34,282,412	\$67,177,516
<b>Total Gross Benefits</b>		\$101,459,927
		\$7,482,329

#### LOUISIANA CONSOLIDATED CIVIL LEGAL AID SERVICES

#### Social Return on Investment Analysis Impact Map for 2016

#### VALUATION NEGATIVE IMPACTS

<b>Description of Change</b>	Deadweight %	Attribution %	Drop-off %
Danlamantar & Dahton Daliaf	0%	00/	00/
Bankruptcy & Debtor Relief Collections/Repossessions/Garnishments	<b>0%</b> 5%	<b>0%</b> 0%	<b>0%</b> 0%
Contracts & Warranties	5%	0%	5%
Collection Practices/Credit	0%	0%	0%
Predatory Lending (Not Mortgage)	0%	0%	0%
Loans & Installment Purchases	0%	0%	0%
Public Utilities	0%	0%	0%
Unfair Sales Practices	10%	0%	10%
Other Consumer Finance Issues	0%	0%	5%
Student Financial Aid	0%	0%	5%
Discipline Thanklar 7114	0%	0%	40%
Special Education/Learning Disabilities	0%	0%	0%
Access to Education	0%	0%	0%
Vocational Education	0%	0%	5%
Student Financial Aid	0%	0%	0%
Other Education	0%	0%	0%
<b>Employment Discrimination</b>	10%	0%	10%
Wage Claims and Fair Labor Standards	0%	0%	10%
Earned Income Tax Credit	0%	0%	10%
Tax Issues	0%	0%	0%
<b>Employment Rights</b>	0%	0%	10%
Agricultural Workers Issues	0%	0%	30%
Other Employment Issues	0%	0%	0%
Adoption	0%	0%	5%
<b>Custody and Visitation</b>	0%	0%	10%
Divorce/Separation/Annulment	5%	0%	5%
Adult Conservatorship	0%	0%	5%
Name Change	0%	0%	0%
Parental Rights Termination	0%	0%	0%
Paternity	0%	0%	40%
Domestic Abuse	5%	0%	35%
Support	0%	0%	40%
Other Family Issues	0%	0%	0%
<b>Delinquent Juvenile</b>	0%	0%	0%
Neglected and Abused Dependents	0%	0%	10%
Emancipation	0%	0%	0%

#### LOUISIANA CONSOLIDATED CIVIL LEGAL AID SERVICES

#### Social Return on Investment Analysis Impact Map for 2016

#### VALUATION NEGATIVE IMPACTS

<b>Description of Change</b>	Deadweight %	Attribution %	Drop-off %
Minor Guardianship	0%	0%	5%
Other Juvenile	0%	0%	0%
Medicaid Issues	0%	0%	0%
<b>Medicare Issues</b>	0%	0%	0%
Govt. Children's Health Ins. Program	0%	0%	0%
<b>Home and Community Based Care</b>	0%	0%	10%
Private Health Insurance	0%	0%	0%
Long Term Health Care Facilities	0%	0%	20%
State and Local Health Care	0%	0%	10%
Other Health Issues	0%	0%	10%
Federally Subsidized Housing	0%	0%	0%
Homeownership and Real Property	0%	5%	5%
Private Landlord/Tenant Issues	5%	0%	5%
<b>Public Housing</b>	0%	0%	0%
<b>Mobile Homes</b>	5%	0%	5%
<b>Housing Discrimination</b>	0%	0%	0%
<b>Mortgage Foreclosures</b>	0%	0%	0%
Mortgage Predatory Lending/Practices	0%	0%	0%
Other Housing Issues	0%	0%	0%
Temp. Assistance for Needy Families	0%	0%	0%
Social Security	0%	0%	0%
Food Stamps	0%	0%	0%
Social Security Disability Insurance	0%	0%	5%
Social Security Insurance	0%	0%	5%
<b>Unemployment Compensation</b>	0%	0%	5%
<b>Veterans Benefits</b>	0%	0%	0%
<b>State and Local Income Maintenance</b>	0%	0%	0%
<b>Other Income Maintenance Issues</b>	0%	0%	0%
Immigration and Naturalization	0%	0%	0%
Mental Health Issues	0%	0%	0%
Prisoner's Rights	0%	0%	20%
Physically Disabled Rights	0%	0%	0%
Civil Rights	0%	0%	10%
Other Individual Rights	0%	0%	0%
<b>Assistance for Non-Profits</b>	0%	0%	0%
Indian Tribal Law	0%	0%	0%
Licenses	0%	0%	0%
Torts	0%	0%	0%

#### LOUISIANA CONSOLIDATED CIVIL LEGAL AID SERVICES

Social Return on Investment Analysis Impact Map for 2016

#### VALUATION NEGATIVE IMPACTS

<b>Description of Change</b>	Deadweight %	<b>Attribution %</b>	Drop-off %
Wills and Estates	0%	0%	0%
<b>Advance Directives/Power of Attorney</b>	0%	0%	0%
Municipal Legal Needs	0%	0%	0%
Criminal Issues	10%	0%	20%
Other Miscellaneous Legal Issues	0%	0%	0%
<b>Court System Efficiency Cost Savings</b>	0%	0%	0%

# LOUISIANA CONSOLIDATED CIVIL LEGAL AID SERVICES Social Return on Investment Analysis Impact Map for 2016

	DIRECT IMPACT	CONSEQUENTIAL (10 YEAR) IMPACT	TOTAL IMPACT
<b>Description of Change</b>			
Pankmuntay & Dahtan Daliaf	\$2 607 570	\$542.700	\$4.240.270
Bankruptcy & Debtor Relief Collections/Repossessions/Garnishments	\$3,697,570 \$435,873	\$542,700 \$45,600	\$4,240,270 \$481,473
Contracts & Warranties	\$208,658	\$1,800	\$210,458
Collection Practices/Credit	\$110,619	\$3,600	\$114,219
Predatory Lending (Not Mortgage)	\$2,200	\$4,800	\$7,000
Loans & Installment Purchases	\$81,753	\$11,200	\$92,953
Public Utilities	\$1,800	\$0	\$1,800
Unfair Sales Practices	\$140,470	\$2,560	\$143,030
Other Consumer Finance Issues	\$5,200	\$9,120	\$14,320
Student Financial Aid	\$32,000	\$0	\$32,000
Discipline	\$200	\$0	\$200
Special Education/Learning Disabilities	\$1,000	\$0	\$1,000
Access to Education	\$126,400	\$0	\$126,400
Vocational Education	\$200	\$0	\$200
Student Financial Aid	\$0	\$0	\$0
Other Education	\$48,900	\$0	\$48,900
<b>Employment Discrimination</b>	\$10,000	\$0	\$10,000
Wage Claims and Fair Labor Standards	\$42,331	\$154,224	\$196,555
Earned Income Tax Credit	\$69,727	\$0	\$69,727
Tax Issues	\$418,830	\$0	\$418,830
<b>Employment Rights</b>	\$24,136	\$55,080	\$79,216
Agricultural Workers Issues	\$1,000	\$0	\$1,000
Other Employment Issues	\$43,800	\$144,000	\$187,800
Adoption	\$40,400	\$136,800	\$177,200
<b>Custody and Visitation</b>	\$2,959,467	\$0	\$2,959,467
Divorce/Separation/Annulment	\$3,968,115	\$16,037,100	\$20,005,215
Adult Conservatorship	\$39,345	\$452,200	\$491,545
Name Change	\$107,400	\$0	\$107,400
Parental Rights Termination	\$408,600	\$0	\$408,600
Paternity	\$37,400	\$70,157	\$107,557
Domestic Abuse	\$3,288,498	\$4,166,863	\$7,455,361
Support	\$264,919	\$763,200	\$1,028,119
Other Family Issues	\$184,000	\$110,160	\$294,160
Delinquent Juvenile	\$200	\$0	\$200
Neglected and Abused Dependents	\$2,952,600	\$15,135,552	\$18,088,152
Emancipation	\$4,000	\$0	\$4,000

# LOUISIANA CONSOLIDATED CIVIL LEGAL AID SERVICES Social Return on Investment Analysis Impact Map for 2016

	DIRECT IMPACT	CONSEQUENTIAL (10 YEAR) IMPACT	TOTAL IMPACT
<b>Description of Change</b>		IVII ACT	
Minor Guardianship	\$13,600	\$0	\$13,600
Other Juvenile	\$16,000	\$0	\$16,000
Medicaid Issues	\$177,985	\$133,604	\$311,589
Medicare Issues	\$11,663	\$43,285	\$54,948
Govt. Children's Health Ins. Program	\$600	\$4,320	\$4,920
<b>Home and Community Based Care</b>	\$36,400	\$772,200	\$808,600
Private Health Insurance	\$2,000	\$0	\$2,000
Long Term Health Care Facilities	\$600	\$0	\$600
State and Local Health Care	\$1,800	\$0	\$1,800
Other Health Issues	\$101,800	\$0	\$101,800
Federally Subsidized Housing	\$472,457	\$2,319,201	\$2,791,658
Homeownership and Real Property	\$772,401	\$835,947	\$1,608,348
Private Landlord/Tenant Issues	\$392,083	\$919,542	\$1,311,625
<b>Public Housing</b>	\$70,600	\$318,456	\$389,056
<b>Mobile Homes</b>	\$3,000	\$0	\$3,000
<b>Housing Discrimination</b>	\$35,990	\$192,401	\$228,391
Mortgage Foreclosures	\$2,200,449	\$3,217,660	\$5,418,109
Mortgage Predatory Lending/Practices	\$6,400	\$0	\$6,400
Other Housing Issues	\$114,108	\$46,442	\$160,550
Temp. Assistance for Needy Families	\$400	\$0	\$400
Social Security	\$40,341	\$0	\$40,341
Food Stamps	\$57,585	\$1,465,920	\$1,523,505
Social Security Disability Insurance	\$910,332	\$1,711,778	\$2,622,110
<b>Supplemental Security Income</b>	\$1,378,071	\$6,967,817	\$8,345,888
<b>Unemployment Compensation</b>	\$186,203	\$172,702	\$358,905
Veterans Benefits	\$46,541	\$44,460	\$91,001
<b>State and Local Income Maintenance</b>	\$3,400	\$2,988	\$6,388
<b>Other Income Maintenance Issues</b>	\$167,581	\$62,748	\$230,329
Immigration and Naturalization	\$1,068,800	\$1,926,000	\$2,994,800
Mental Health Issues	\$1,000	\$0	\$1,000
Prisoner's Rights	\$0	\$0	\$0
Physically Disabled Rights	\$7,000	\$15,000	\$22,000
Civil Rights	\$7,800	\$0	\$7,800
Other Individual Rights	\$99,200	\$0	\$99,200
<b>Assistance for Non-Profits</b>	\$48,800	\$0	\$48,800
Indian Tribal Law	\$0	\$0	\$0
Licenses	\$26,400	\$24,000	\$50,400
Torts	\$64,600	\$0	\$64,600

# LOUISIANA CONSOLIDATED CIVIL LEGAL AID SERVICES Social Return on Investment Analysis Impact Map for 2016

Description of Change	DIRECT IMPACT	CONSEQUENTIAL (10 YEAR) IMPACT	TOTAL IMPACT
•			
Wills and Estates	\$4,094,903	\$524,000	\$4,618,903
<b>Advance Directives/Power of Attorney</b>	\$71,350	\$128,000	\$199,350
Municipal Legal Needs	\$9,400	\$0	\$9,400
Criminal Issues	\$0	\$0	\$0
Other Miscellaneous Legal Issues	\$806,000	\$0	\$806,000
<b>Govt/Court System Efficiency Savings</b>	\$999,158	\$0	\$999,158
TOTAL NET FISCAL IMPACTS	\$34,282,412	\$59,695,187	\$93,977,598
TOTAL TAX-BASED FUNDING FOR 2016			\$10,761,472
TOTAL SOCIAL RETURN ON INVESTMENT FOR THE FISCAL YEAR 2016			873%

#### **SERVICE CATEGORY**

Bankruptcy/Debtor Relief - Consumer Matters

10

11

DIRECT SOCIAL VALUE EFFECTS			
SERVICE CATEGORY	<b>BASIS REFERENCE</b>	<b>VALUATION</b>	SOCIAL EFFECT TERM
Counsel and Advice	1	\$200	Current Year
Brief Service	2	\$400	Current Year
Negotiated Settlement (w/o Litigation)	3	\$1,600	Current Year
Negotiated Settlement (With Litigation)	4	\$2,400	Current Year
Administrative Agency Decision	5	\$800	Current Year
Uncontested Court Decision	6	\$1,600	Current Year
Contested Court Decision	7	\$3,200	Current Year
Appeals	8	\$4,000	Current Year
Extensive Services	9	\$1,600	Current Year

# **BASIS FOR VALUATION**

**Administrative Closing** 

Referral

1. Replacement value of counsel - average 1 hour
2. Replacement value of counsel - average 2 hours
3. Replacement value of counsel - average 8 hours
4. Replacement value of counsel - average 12 hours
5. Replacement value of counsel - average 4 hours
6. Replacement value of counsel - average 8 hours
7. Replacement value of counsel - average 16 hours
8. Replacement value of counsel - average 20 hours
9. Replacement value of counsel - average 8 hours
10. Replacement value of counsel - average 1 hour
11. Replacement value of counsel - average 2 hours

\$200

\$200

**Current Year** 

**Current Year** 

# **CONSEQUENTIAL SOCIAL VALUE EFFECTS**

Community Health Costs Community Support Costs Community Law Enforcement Costs Community Taxation Revenue Effects Community Property Valuation Effects

<b>BASIS REFERENCE</b>	VALUATION	SOCIAL EFFECT TERM
Α	\$200/mo.	3 Years
В	\$300/mo.	3 Years

#### **BASIS FOR VALUATION**

A. Average value of Louisiana social support costs needed (25% of matters) with
urvey of local physician's estimated visits increases and medical costs times estimated 25% of incidence; extended eriod due to more complex issues
I. Increased costs of social services to families resulting from bankruptcy
rojected 25% of bankruptcy cases needed assistance

SCHEDULE 01 Page 38

#### **SERVICE CATEGORY**

Collection, Repossessions, Deficiency, and Garnishment issues

DIRECT SOCIAL VALUE EFFECTS			
SERVICE CATEGORY	BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM
Counsel and Advice	1	\$200	Current Year
Brief Service	2	\$400	Current Year
Negotiated Settlement (w/o Litigation)	3	\$1,600	Current Year
Negotiated Settlement (With Litigation)	4	\$2,400	Current Year
Administrative Agency Decision	5	\$800	Current Year
Uncontested Court Decision	6	\$1,600	Current Year
Contested Court Decision	7	\$3,200	Current Year
Appeals	8	\$4,000	Current Year
Extensive Services	9	\$1,600	Current Year
Administrative Closing	10	\$200	Current Year
Referral	11	\$400	Current Year

# **BASIS FOR VALUATION**

1. Replacement value of counsel - average 1 hour
2. Replacement value of counsel - average 2 hours
3. Replacement value of counsel - average 8 hours
4. Replacement value of counsel - average 12 hours
5. Replacement value of counsel - average 4 hours
6. Replacement value of counsel - average 8 hours
7. Replacement value of counsel - average 16 hours
8. Replacement value of counsel - average 20 hours
9. Replacement value of counsel - average 8 hours
10. Replacement value of counsel - average 1 hour
11. Replacement value of counsel - average 2 hours

# **CONSEQUENTIAL SOCIAL VALUE EFFECTS**

Community Health Costs Community Support Costs Community Law Enforcement Costs Community Taxation Revenue Effects Community Property Valuation Effects

<b>BASIS REFERENCE</b>	VALUATION	SOCIAL EFFECT TERM
Α	\$200/mo.	3 Years
В	\$300/mo.	3 Years

# **BASIS FOR VALUATION**

A. Average value of Louisiana social support costs needed (25% of matters) with
Survey of local physician's estimated visits increases and medical costs times estimated 25% of incidence; extended period due to more complex issues
B. Increased costs of social services to families resulting from bankruptcy
Projected 25% of bankruptcy cases needed assistance

SCHEDULE 02 Page 39

#### SERVICE CATEGORY Contract/Warranties **DIRECT SOCIAL VALUE EFFECTS BASIS REFERENCE VALUATION SOCIAL EFFECT TERM** SERVICE CATEGORY Counsel and Advice \$200 **Current Year** 1 2 **Brief Service** \$400 **Current Year** 3 \$1,600 **Current Year** Negotiated Settlement (w/o Litigation) \$2,400 Negotiated Settlement (With Litigation) 4 **Current Year** Administrative Agency Decision 5 \$800 **Current Year Uncontested Court Decision** 6 \$1,600 **Current Year** 7 **Contested Court Decision** \$3,200 **Current Year Appeals** 8 **Current Year** \$4,000 **Extensive Services** 9 \$1,600 **Current Year** Administrative Closing 10 \$200 **Current Year** Referral 11 \$400 **Current Year BASIS FOR VALUATION** 1. Replacement value of counsel - average 1 hour 2. Replacement value of counsel - average 2 hours 3. Replacement value of counsel - average 8 hours 4. Replacement value of counsel - average 12 hours 5. Replacement value of counsel - average 4 hours 6. Replacement value of counsel - average 8 hours 7. Replacement value of counsel - average 16 hours 8. Replacement value of counsel - average 20 hours 9. Replacement value of counsel - average 8 hours 10. Replacement value of counsel - average 1 hour 11. Replacement value of counsel - average 2 hours **SOCIAL EFFECT TERM CONSEQUENTIAL SOCIAL VALUE EFFECTS BASIS REFERENCE VALUATION** Α \$100/mo. 4 months Community Health Costs **Community Support Costs** Community Law Enforcement Costs **Community Taxation Revenue Effects Community Property Valuation Effects**

#### **BASIS FOR VALUATION**

A. Avera	ge value of Louisiana social support costs needed (25% of matters)	with
-	ocal physician's estimated visits increases and medical costs times estimated 25% of incidence; to more complex issues	extended

SCHEDULE 03 Page 40

#### **SERVICE CATEGORY**

# DIRECT SOCIAL VALUE EFFECTS SERVICE CATEGORY

Counsel and Advice
Brief Service
Negotiated Settlement (w/o Litigation)
Negotiated Settlement (With Litigation)
Administrative Agency Decision
Uncontested Court Decision
Contested Court Decision
Extensive Services
Administrative Closing
Referral

#### **BASIS FOR VALUATION**

#### **Collection Practices/Creditor Harassment**

BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM
1	\$200	Current Year
2	\$400	Current Year
3	\$1,600	Current Year
4	\$2,400	Current Year
5	\$800	Current Year
6	\$1,600	Current Year
7	\$3,200	Current Year
9	\$1,600	Current Year
10	\$200	Current Year
11	\$400	Current Year

1. Replacement value of counsel - average 1 hour
2. Replacement value of counsel - average 2 hours
3. Replacement value of counsel - average 8 hours
4. Replacement value of counsel - average 12 hours
5. Replacement value of counsel - average 4 hours
6. Replacement value of counsel - average 8 hours
7. Replacement value of counsel - average 16 hours
8. Replacement value of counsel - average 20 hours
9. Replacement value of counsel - average 8 hours
10. Replacement value of counsel - average 1 hour
11. Replacement value of counsel - average 2 hours

#### **CONSEQUENTIAL SOCIAL VALUE EFFECTS**

Community Health Costs Community Support Costs Community Law Enforcement Costs Community Taxation Revenue Effects Community Property Valuation Effects

BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM
Α	\$100/month	4 months
В	\$200/month	6 months

#### **BASIS FOR VALUATION**

A. Increased costs of medical services to families resulting from financial stress
A. Average value of Louisiana social support costs needed (25% of matters) with average per-matter cost of \$49,175.
B. Increased costs of social services to families resulting from bankruptcy
Projected 25% of bankruptcy cases needed assistance

SCHEDULE 04 Page 41

#### **SERVICE CATEGORY**

Predatory Lending Practices - Not Mortgages

DIRECT SOCIAL VALUE EFFECTS			
SERVICE CATEGORY	<b>BASIS REFERENCE</b>	VALUATION	SOCIAL EFFECT TERM
Counsel and Advice	1	\$200	Current Year
Brief Service	2	\$400	Current Year
Negotiated Settlement (w/o Litigation)	3	\$1,600	Current Year
Negotiated Settlement (With Litigation)	4	\$2,400	Current Year
Administrative Agency Decision	5	\$800	Current Year
Uncontested Court Decision	6	\$1,600	Current Year
Contested Court Decision	7	\$3,200	Current Year
Appeals	8	\$4,000	Current Year
Extensive Services	9	\$1,600	Current Year
Administrative Closing	10	\$200	Current Year

# **BASIS FOR VALUATION**

1. Replacement value of counsel - average 1 hour
2. Replacement value of counsel - average 2 hours
3. Replacement value of counsel - average 8 hours
4. Replacement value of counsel - average 12 hours
5. Replacement value of counsel - average 4 hours
6. Replacement value of counsel - average 8 hours
7. Replacement value of counsel - average 16 hours
8. Replacement value of counsel - average 20 hours
9. Replacement value of counsel - average 8 hours
10. Replacement value of counsel - average 1 hour

CONSEQUENTIAL SOCIAL VALUE EFFECTS	BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM
Community Health Costs	Α	\$100/month	4 months
Community Social Support Costs	В	\$200/month	6 months
Community Law Enforcement Costs	NA		
Community Taxation Revenue Effects	NA		
Community Property Valuation Effects	NA		
Other Community Cost Changes	NA		

# **BASIS FOR VALUATION**

A. Increased costs of medical services to families resulting from financial stress

Survey of local physician's estimated visits increases and medical costs times estimated 25% of incidence

B. Survey of estimated average subsidized services costs per family

SCHEDULE 05 Page 42

#### **SERVICE CATEGORY**

#### **Loans and Installment Purchases**

DIRECT SOCIAL VALUE EFFECTS			
SERVICE CATEGORY	<b>BASIS REFERENCE</b>	VALUATION	SOCIAL EFFECT TERM
Counsel and Advice	1	\$200	Current Year
Brief Service	2	\$400	Current Year
Negotiated Settlement (w/o Litigation)	3	\$1,600	Current Year
Negotiated Settlement (With Litigation)	4	\$2,400	Current Year
Administrative Agency Decision	5	\$800	Current Year
Uncontested Court Decision	6	\$1,600	Current Year
Contested Court Decision	7	\$3,200	Current Year
Appeals	8	\$4,000	Current Year
Extensive Services	9	\$1,600	Current Year
Administrative Closing	10	\$200	Current Year

# **BASIS FOR VALUATION**

1. Replacement value of counsel - average 1 hour
2. Replacement value of counsel - average 2 hours
3. Replacement value of counsel - average 8 hours
4. Replacement value of counsel - average 12 hours
5. Replacement value of counsel - average 4 hours
6. Replacement value of counsel - average 8 hours
7. Replacement value of counsel - average 16 hours
8. Replacement value of counsel - average 20 hours
9. Replacement value of counsel - average 8 hours
10. Replacement value of counsel - average 1 hour

CONSEQUENTIAL SOCIAL VALUE EFFECTS	<b>BASIS REFERENCE</b>	<b>VALUATION</b>	SOCIAL EFFECT TERM
Community Health Costs	Α	\$100/month	4 months
Community Social Support Costs	В	\$200/month	6 months
Community Law Enforcement Costs	NA		
Community Taxation Revenue Effects	NA		
Community Property Valuation Effects	NA		
Other Community Cost Changes	NA		

#### **BASIS FOR VALUATION**

A. Increased costs of medical services to families resulting from financial stress

Survey of local physician's estimated visits increases and medical costs times estimated 25% of incidence

B. Survey of estimated average subsidized services costs per family

SCHEDULE 06 Page 43

#### SERVICE CATEGORY **Public Utilities DIRECT SOCIAL VALUE EFFECTS BASIS REFERENCE VALUATION** SOCIAL EFFECT TERM SERVICE CATEGORY \$200 Counsel and Advice **Current Year** 2 **Brief Service** \$400 **Current Year** 3 Negotiated Settlement (w/o Litigation) \$1,600 **Current Year** Negotiated Settlement (With Litigation) 4 \$2,400 **Current Year** Administrative Agency Decision 5 \$800 **Current Year Uncontested Court Decision** \$1,600 **Current Year** 6 **Contested Court Decision** 7 \$3,200 **Current Year Appeals** 8 \$4,000 **Current Year Extensive Services** 9 \$1,600 **Current Year Current Year** Administrative Closing 10 \$200 **BASIS FOR VALUATION** 1. Replacement value of counsel - average 1 hour 2. Replacement value of counsel - average 2 hours 3. Replacement value of counsel - average 8 hours 4. Replacement value of counsel - average 12 hours 5. Replacement value of counsel - average 4 hours 6. Replacement value of counsel - average 8 hours 7. Replacement value of counsel - average 16 hours 8. Replacement value of counsel - average 20 hours 9. Replacement value of counsel - average 8 hours

CONSEQUENTIAL SOCIAL VALUE EFFECTS	<b>BASIS REFERENCE</b>	VALUATION	SOCIAL EFFECT TERM
Community Health Costs	А	\$100/month	4 months
Community Social Support Costs	В	\$300/month	6 months
Community Law Enforcement Costs	NA		
Community Taxation Revenue Effects	NA		
Community Property Valuation Effects	NA		
Other Community Cost Changes	NA		

#### **BASIS FOR VALUATION**

A. Increased costs of medical services to families resulting from no utilities Survey of local physician's estimated visits increases and medical costs times estimated 25% of incidence

B. Survey of average subsidized utility costs per family Program regulations plus survey of average utility costs

10. Replacement value of counsel - average 1 hour

SCHEDULE 07 Page 44

#### **SERVICE CATEGORY**

**Unfair and Deceptive Sales Practices** 

DIRECT SOCIAL VALUE EFFECTS			
SERVICE CATEGORY	BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM
Counsel and Advice	1	\$200	Current Year
Brief Service	2	\$400	Current Year
Negotiated Settlement (w/o Litigation)	3	\$1,600	Current Year
Negotiated Settlement (With Litigation)	4	\$2,400	Current Year
Administrative Agency Decision	5	\$800	Current Year
Uncontested Court Decision	6	\$1,600	Current Year
Contested Court Decision	7	\$3,200	Current Year
Appeals	8	\$4,000	Current Year
Extensive Services	9	\$1,600	Current Year
Administrative Closing	10	\$200	Current Year

# **BASIS FOR VALUATION**

1. Replacement value of counsel - average 1 hour
2. Replacement value of counsel - average 2 hours
3. Replacement value of counsel - average 8 hours
4. Replacement value of counsel - average 12 hours
5. Replacement value of counsel - average 4 hours
6. Replacement value of counsel - average 8 hours
7. Replacement value of counsel - average 16 hours
8. Replacement value of counsel - average 20 hours
9. Replacement value of counsel - average 8 hours
10. Replacement value of counsel - average 1 hour

CONSEQUENTIAL SOCIAL VALUE EFFECTS	<b>BASIS REFERENCE</b>	VALUATION	SOCIAL EFFECT TERM
Community Health Costs	Α	\$100/month	4 months
Community Social Support Costs	В	\$200/month	6 months
Community Law Enforcement Costs	NA		
Community Taxation Revenue Effects	NA		
Community Property Valuation Effects	NA		
Other Community Cost Changes	NA		

#### **BASIS FOR VALUATION**

A. Increased costs of medical services to families resulting from financial stress Survey of regional medical chain physician's estimated visits increases and medical costs times estimated 25% of incidence

B. Survey of estimated average subsidized community support services costs per family

SCHEDULE 08 Page 45

#### **SERVICE CATEGORY**

#### Other Consumer/Finance

DIRECT SOCIAL VALUE EFFECTS			
SERVICE CATEGORY	BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM
Counsel and Advice	1	\$200	Current Year
Brief Service	2	\$400	Current Year
Negotiated Settlement (w/o Litigation)	3	\$1,600	Current Year
Negotiated Settlement (With Litigation)	4	\$2,400	Current Year
Administrative Agency Decision	5	\$800	Current Year
Uncontested Court Decision	6	\$1,600	Current Year
Contested Court Decision	7	\$3,200	Current Year
Appeals	8	\$4,000	Current Year
Extensive Services	9	\$1,600	Current Year
Administrative Closing	10	\$200	Current Year
Referral	11	\$400	Current Year

# **BASIS FOR VALUATION**

1. Replacement value of counsel - average 1 hour
2. Replacement value of counsel - average 2 hours
3. Replacement value of counsel - average 8 hours
4. Replacement value of counsel - average 12 hours
5. Replacement value of counsel - average 4 hours
6. Replacement value of counsel - average 8 hours
7. Replacement value of counsel - average 16 hours
8. Replacement value of counsel - average 20 hours
9. Replacement value of counsel - average 8 hours
10. Replacement value of counsel - average 1 hour
11. Replacement value of counsel - average 2 hours

CONSEQUENTIAL SOCIAL VALUE EFFECTS	<b>BASIS REFERENCE</b>	<b>VALUATION</b>	SOCIAL EFFECT TERM
Community Health Costs	Α	\$100/month	4 months
Community Social Support Costs	В	\$200/month	6 months
Community Law Enforcement Costs	NA		
Community Taxation Revenue Effects	NA		
Community Property Valuation Effects	NA		
Other Community Cost Changes	NA		

#### **BASIS FOR VALUATION**

A. Increased costs of medical services to families resulting from financial stress

Survey of regional medical chain physician's estimated visits increases and medical costs times estimated 25% of

lincidence

B. Survey of estimated average subsidized community support services costs per family

SCHEDULE 09 Page 46

SERVICE CATEGORY	Student Financial Aid		
DIRECT SOCIAL VALUE EFFECTS SERVICE CATEGORY	BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM
Counsel and Advice	1	\$200	Current Year
Brief Service	2	\$400	Current Year
Negotiated Settlement (w/o Litigation)	3	\$1,600	Current Year
Negotiated Settlement (With Litigation)	4	\$2,400	Current Year
Administrative Agency Decision	5	\$800	Current Year
Uncontested Court Decision	6	\$1,600	Current Year
Contested Court Decision	7	\$3,200	<b>Current Year</b>
Appeals	8	\$4,000	Current Year
Extensive Services	9	\$1,600	Current Year
Administrative Closing	10	\$200	Current Year
	<ul> <li>3. Replacement value of counsel - 4. Replacement value of counsel - 5. Replacement value of counsel - 6. Replacement value of counsel - 6.</li> </ul>	average 12 hours average 4 hours average 8 hours average 16 hours average 20 hours average 8 hours	
CONSEQUENTIAL SOCIAL VALUE EFFECTS Community Health Costs Community Social Support Costs Community Law Enforcement Costs Community Taxation Revenue Effects Community Property Valuation Effects	BASIS REFERENCE	<b>VALUATION</b> \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0	SOCIAL EFFECT TERM

Other Community Cost Changes

**BASIS FOR VALUATION** 

SCHEDULE 11 Page 47

\$0

**BASIS FOR VALUATION** 

SERVICE CATEGORY	Discipline (Including Expulsion and Suspension)		
DIRECT SOCIAL VALUE EFFECTS SERVICE CATEGORY	BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM
Counsel and Advice	1	\$200	Current Year
Brief Service	2	\$400	Current Year
Negotiated Settlement (w/o Litigation)	3	\$1,600	Current Year
Negotiated Settlement (With Litigation)	4	\$2,400	Current Year
Administrative Agency Decision	5	\$800	Current Year
Uncontested Court Decision	6	\$1,600	Current Year
Contested Court Decision	7	\$3,200	Current Year
Appeals	8	\$4,000	Current Year
Extensive Services	9	\$1,600	Current Year
Administrative Closing	10	\$200	Current Year
BASIS FOR VALUATION	1. Replacement value of counsel - 2. Replacement value of counsel - 3. Replacement value of counsel - 4. Replacement value of counsel - 5. Replacement value of counsel - 6. Replacement value of counsel - 7. Replacement value of counsel - 8. Replacement value of counsel - 9. Replacement value of counsel - 10. Replacement value of counsel -	average 2 hours average 8 hours average 12 hours average 4 hours average 8 hours average 16 hours average 20 hours average 8 hours	
CONSEQUENTIAL SOCIAL VALUE EFFECTS Community Health Costs Community Social Support Costs Community Law Enforcement Costs Community Taxation Revenue Effects Community Property Valuation Effects Other Community Cost Changes	BASIS REFERENCE	<b>VALUATION</b> \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0	SOCIAL EFFECT TERM

Page 48 **SCHEDULE 12** 

SERVICE CATEGORY	Special Education /Learning Disabilities		
DIRECT SOCIAL VALUE EFFECTS SERVICE CATEGORY	BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM
Counsel and Advice	1	\$200	Current Year
Brief Service	2	\$400	Current Year
Negotiated Settlement (w/o Litigation)	3	\$1,600	Current Year
Negotiated Settlement (With Litigation)	4	\$2,400	Current Year
Administrative Agency Decision	5	\$800	Current Year
Uncontested Court Decision	6	\$1,600	Current Year
Contested Court Decision	7	\$3,200	Current Year
Appeals	8	\$4,000	Current Year
Extensive Services	9	\$1,600	Current Year
Administrative Closing	10	\$200	Current Year
BASIS FOR VALUATION	<ol> <li>Replacement value of counsel - a</li> </ol>	average 2 hours average 8 hours average 12 hours average 4 hours average 8 hours average 16 hours average 20 hours average 8 hours	
CONSEQUENTIAL SOCIAL VALUE EFFECTS Community Health Costs Community Social Support Costs Community Law Enforcement Costs Community Taxation Revenue Effects Community Property Valuation Effects Other Community Cost Changes	BASIS REFERENCE	<b>VALUATION</b> \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0	SOCIAL EFFECT TERM

**BASIS FOR VALUATION** 

SCHEDULE 13 Page 49

SERVICE CATEGORY	Access to Education		
DIRECT SOCIAL VALUE EFFECTS SERVICE CATEGORY	BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM
Counsel and Advice	1	\$200	Current Year
Brief Service	2	\$400	Current Year
Negotiated Settlement (w/o Litigation)	3	\$1,600	Current Year
Negotiated Settlement (With Litigation)	4	\$2,400	Current Year
Administrative Agency Decision	5	\$800	Current Year
Uncontested Court Decision	6	\$1,600	Current Year
Contested Court Decision	7	\$3,200	Current Year
Appeals	8	\$4,000	Current Year
Extensive Services	9	\$1,600	Current Year
Administrative Closing	10	\$200	Current Year
BASIS FOR VALUATION	1. Replacement value of counsel - a	average 1 hour	
	2. Replacement value of counsel - a	average 2 hours	
	3. Replacement value of counsel - average 8 hours		
	4. Replacement value of counsel - a	average 12 hours	
	5. Replacement value of counsel - average 4 hours		
	6. Replacement value of counsel - average 8 hours		
	7. Replacement value of counsel - average 16 hours		
	8. Replacement value of counsel - average 20 hours		
	9. Replacement value of counsel - a	average 8 hours	
	10. Replacement value of counsel -	average 1 hour	
CONSEQUENTIAL SOCIAL VALUE EFFECTS	BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM
Community Health Costs	NA		
Community Social Support Costs	NA		
Community Law Enforcement Costs	NA		
Community Taxation Revenue Effects	NA		
Community Property Valuation Effects	NA		
Other Community Cost Changes	NA		
BASIS FOR VALUATION			1
DIGITOR VALORITOR			

SCHEDULE 14 Page 50

SERVICE CATEGORY	Vocational Education		
DIRECT SOCIAL VALUE EFFECTS SERVICE CATEGORY Counsel and Advice	<b>BASIS REFERENCE</b> 1	VALUATION \$200	SOCIAL EFFECT TERM Current Year
Brief Service	2	\$400	Current Year
Negotiated Settlement (w/o Litigation)	3	\$1,600	Current Year
Negotiated Settlement (With Litigation)	4	\$2,400	Current Year
Administrative Agency Decision	5	\$800	Current Year
Uncontested Court Decision	6	\$1,600	Current Year
Contested Court Decision	7	\$3,200	Current Year
Appeals	8	\$4,000	Current Year
Extensive Services	9	\$1,600	Current Year
Administrative Closing	10	\$200	Current Year
Administrative closing		Ψ200	ourient real
BASIS FOR VALUATION	Replacement value of counsel - a     Replacement value of counsel - a		
	Replacement value of counsel - average 2 hours     Replacement value of counsel - average 8 hours		
	<ul><li>4. Replacement value of counsel - average 12 hours</li><li>5. Replacement value of counsel - average 4 hours</li></ul>		
	Replacement value of counsel - average 8 hours		
	7. Replacement value of counsel - average 16 hours		
	8. Replacement value of counsel - average 20 hours		
	Replacement value of counsel - average 8 hours		
	10. Replacement value of counsel -		
CONSEQUENTIAL SOCIAL VALUE EFFECTS	BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM
Community Health Costs	NA		
Community Social Support Costs	NA		
Community Law Enforcement Costs	NA		
Community Taxation Revenue Effects	NA		
Community Property Valuation Effects	NA		
Other Community Cost Changes	NA		
BASIS FOR VALUATION			

SCHEDULE 15 Page 51

SERVICE CATEGORY	Student Financial Aid		
DIRECT SOCIAL VALUE EFFECTS SERVICE CATEGORY	BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM
Counsel and Advice	1	\$200	Current Year
Brief Service	2	\$400	Current Year
Negotiated Settlement (w/o Litigation)	3	\$1,600	Current Year
Negotiated Settlement (With Litigation)	4	\$2,400	Current Year
Administrative Agency Decision	5	\$800	Current Year
Uncontested Court Decision	6	\$1,600	Current Year
Contested Court Decision	7	\$3,200	Current Year
Appeals	8	\$4,000	Current Year
Extensive Services	9	\$1,600	Current Year
Administrative Closing	10	\$200	Current Year
BASIS FOR VALUATION	<ol> <li>Replacement value of counsel - a</li> </ol>	average 2 hours average 8 hours average 12 hours average 4 hours average 8 hours average 16 hours average 20 hours average 8 hours	
CONSEQUENTIAL SOCIAL VALUE EFFECTS Community Health Costs Community Social Support Costs Community Law Enforcement Costs Community Taxation Revenue Effects Community Property Valuation Effects Other Community Cost Changes	BASIS REFERENCE NA NA NA NA NA NA NA	VALUATION	SOCIAL EFFECT TERM
BASIS FOR VALUATION			

SCHEDULE 16 Page 52

SERVICE CATEGORY	Special Education/Learning Disabilities		
DIRECT SOCIAL VALUE EFFECTS SERVICE CATEGORY	BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM
Counsel and Advice	1	\$200	Current Year
Brief Service	2	\$400	Current Year
Negotiated Settlement (w/o Litigation)	3	\$1,600	Current Year
Negotiated Settlement (With Litigation)	4	\$2,400	Current Year
Administrative Agency Decision	5	\$800	Current Year
Uncontested Court Decision	6	\$1,600	Current Year
Contested Court Decision	7	\$3,200	Current Year
Appeals	8	\$4,000	Current Year
Extensive Services	9	\$1,600	Current Year
Administrative Closing	10	\$200	Current Year
	<ol> <li>Replacement value of counsel - a</li> </ol>	average 8 hours average 12 hours average 4 hours average 8 hours average 16 hours average 20 hours average 8 hours	
CONSEQUENTIAL SOCIAL VALUE EFFECTS Community Health Costs Community Social Support Costs Community Law Enforcement Costs	BASIS REFERENCE	VALUATION \$0 \$0 \$0	SOCIAL EFFECT TERM

BASIS FOR VALUATION	

Community Taxation Revenue Effects

Community Property Valuation Effects

Other Community Cost Changes

SCHEDULE 19 Page 53

\$0

\$0

\$0

SERVICE CATEGORY	<b>Employment Discrimination</b>		
DIRECT SOCIAL VALUE EFFECTS	DAGIG DEFENDA	VALUATION	000141 555507 7504
SERVICE CATEGORY	BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM
Counsel and Advice Brief Service	1 2	\$200 \$400	Current Year Current Year
Negotiated Settlement (w/o Litigation)	3	\$1,600	Current Year
Negotiated Settlement (W/O Entigation)	4	\$2,400	Current Year
Administrative Agency Decision	5	\$800	Current Year
Uncontested Court Decision	6	\$1,600	Current Year
Contested Court Decision	7	\$3,200	Current Year
Appeals	8	\$4,000	Current Year
Extensive Services	9	\$1,600	Current Year
Administrative Closing	10	\$200	Current Year
BASIS FOR VALUATION	1. Replacement value of counsel - av		
	2. Replacement value of counsel - av		
	3. Replacement value of counsel - av		
	4. Replacement value of counsel - av	0	
	5. Replacement value of counsel - average 4 hours		
	6. Replacement value of counsel - average 8 hours		
	7. Replacement value of counsel - average 16 hours 8. Replacement value of counsel - average 20 hours		
	<ul><li>9. Replacement value of counsel - average 8 hours</li><li>10. Replacement value of counsel - average 1 hour</li></ul>		
	To. Replacement value of couriser- a	verage i noui	
CONSEQUENTIAL SOCIAL VALUE EFFECTS	BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM
Community Health Costs	NA	VALUATION	SOCIAL EFFECT TERIVI
Community Social Support Costs	NA		
Community Law Enforcement Costs	NA		
Community Taxation Revenue Effects	NA		
Community Property Valuation Effects	NA		
Other Community Cost Changes	NA		
, ,			
BASIS FOR VALUATION			

SCHEDULE 21 Page 54

# **SERVICE CATEGORY**

Wage Claims and other Fair Labor Standards Act Issues

DIRECT SOCIAL VALUE EFFECTS			
SERVICE CATEGORY	BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM
Counsel and Advice	1	\$200	Current Year
Brief Service	2	\$400	Current Year
Negotiated Settlement (w/o Litigation)	3	\$1,600	Current Year
Negotiated Settlement (With Litigation)	4	\$2,400	Current Year
Administrative Agency Decision	5	\$800	Current Year
Uncontested Court Decision	6	\$1,600	Current Year
Contested Court Decision	7	\$3,200	Current Year
Appeals	8	\$4,000	Current Year
Extensive Services	9	\$1,600	Current Year
Administrative Closing	10	\$200	Current Year

# **BASIS FOR VALUATION**

1. Replacement value of counsel - average 1 hour
2. Replacement value of counsel - average 2 hours
3. Replacement value of counsel - average 8 hours
4. Replacement value of counsel - average 12 hours
5. Replacement value of counsel - average 4 hours
6. Replacement value of counsel - average 8 hours
7. Replacement value of counsel - average 16 hours
8. Replacement value of counsel - average 20 hours
9. Replacement value of counsel - average 8 hours
10. Replacement value of counsel - average 1 hour

CONSEQUENTIAL SOCIAL VALUE EFFECTS	<b>BASIS REFERENCE</b>	<b>VALUATION</b>	SOCIAL EFFECT TERM
Community Health Costs	Α	0.80%	10 Years
Community Social Support Costs	В	0.40%	10 Years
Community Law Enforcement Costs	С	1.00%	10 Years
Community Taxation Revenue Effects	D	1.20%	10 Years
Community Property Valuation Effects	NA		
Other Community Cost Changes	NA		

# **BASIS FOR VALUATION**

A. UNESCO/IISPEC 'Cost of Poverty" Research 2008
B. UNESCO/IISPEC 'Cost of Poverty" Research 2008
C. UNESCO/IISPEC 'Cost of Poverty" Research 2008
D. Univ. of Utah Economic Impact Study 2006

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DIRECT SOCIAL VALUE EFFECTS SERVICE CATEGORY Counsel and Advice 1 \$200 Current Year Negotiated Settlement (w/o Litigation) Negotiated Settlement (w/o Litigation) Negotiated Settlement (With Litigation) Administrative Agency Decision Direct Decision Direc	SERVICE CATEGORY	Earned Income Tax Credit		
Counsel and Advice  Brief Service  2 \$400 Current Year Regotiated Settlement (W/o Litigation)  3 \$1,600 Current Year Negotiated Settlement (With Litigation)  4 \$2,400 Current Year Negotiated Settlement (With Litigation)  4 \$2,400 Current Year Administrative Agency Decision  5 \$800 Current Year Contested Court Decision  6 \$1,600 Current Year Contested Court Decision  7 \$3,200 Current Year Appeals  8 \$4,000 Current Year Appeals  Extensive Services  9 \$1,600 Current Year Administrative Closing  10 \$200 Current Year  2. Replacement value of counsel - average 2 hours  3. Replacement value of counsel - average 2 hours  4. Replacement value of counsel - average 8 hours  4. Replacement value of counsel - average 1 hour  5. Replacement value of counsel - average 1 hours  6. Replacement value of counsel - average 1 hours  7. Replacement value of counsel - average 1 hours  8. Replacement value of counsel - average 1 hours  10 Replacement value of counsel - average 1 hours  10 Replacement value of counsel - average 2 hours  11 Replacement value of counsel - average 1 hours  12 Replacement value of counsel - average 2 hours  13 Replacement value of counsel - average 2 hours  14 Replacement value of counsel - average 1 hours  15 Replacement value of counsel - average 2 hours  16 Replacement value of counsel - average 2 hours  17 Replacement value of counsel - average 2 hours  19 Replacement value of counsel - average 1 hours  10 Replacement value of counsel - average 1 hours  10 Replacement value of counsel - average 1 hours  11 Replacement value of counsel - average 2 hours  12 Replacement value of counsel - average 2 hours  13 Replacement value of counsel - average 2 hours  14 Replacement value of counsel - average 2 hours  15 Replacement value of counsel - average 2 hours  16 Replacement value of counsel - average 2 hours  17 Replacement value of counsel - average 2 hours  18 Replacement value of counsel - average 2 hours  19 Replacement value of counsel - average 2 hours  10 Replacement value of counsel - average 2 hours		BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM
Brief Service				
Negotiated Settlement (W/o Litigation) Negotiated Settlement (With Litigation) Negotiated Settlement (With Litigation) Administrative Agency Decision Sourcested Court Pear Sourcested Sourc				
Negotiated Settlement (With Litigation)  Administrative Agency Decision  5 \$800 Current Year Administrative Agency Decision  6 \$11,600 Current Year Contested Court Decision  7 \$3,200 Current Year Appeals  8 \$4,000 Current Year Appeals  Extensive Services  9 \$1,600 Current Year Administrative Closing  10 \$200 Current Year  Administrative Closing  1. Replacement value of counsel - average 1 hour 2. Replacement value of counsel - average 2 hours 3. Replacement value of counsel - average 8 hours 4. Replacement value of counsel - average 1 hour 5. Replacement value of counsel - average 8 hours 7. Replacement value of counsel - average 8 hours 7. Replacement value of counsel - average 8 hours 7. Replacement value of counsel - average 8 hours 9. Replacement value of counsel - average 8 hours 10. Replacement value of counsel - average 8 hours 10. Replacement value of counsel - average 1 hour  CONSEQUENTIAL SOCIAL VALUE EFFECTS Community Bocial Support Costs Community Bocial Support Costs Community Law Enforcement Costs Community Law Enforcement Costs Community Taxation Revenue Effects Community Taxation Revenue Effects NA Community Taxation Revenue Effects NA Other Community Cost Changes				
Administrative Agency Decision Uncontested Court Decision 6 \$1,600 Current Year Contested Court Decision 7 \$3,200 Current Year Appeals 8 \$4,000 Current Year Extensive Services 9 \$1,600 Current Year Administrative Closing  10 \$200 Current Year  Administrative Closing  1. Replacement value of counsel - average 1 hour 2. Replacement value of counsel - average 2 hours 3. Replacement value of counsel - average 2 hours 4. Replacement value of counsel - average 1 hours 5. Replacement value of counsel - average 2 hours 6. Replacement value of counsel - average 1 hours 7. Replacement value of counsel - average 1 hours 8. Replacement value of counsel - average 1 hours 7. Replacement value of counsel - average 4 hours 8. Replacement value of counsel - average 20 hours 9. Replacement value of counsel - average 3 hours 10. Replacement value of counsel - average 1 hour  CONSEQUENTIAL SOCIAL VALUE EFFECTS Community Health Costs NA Community Law Enforcement Costs Community Law Enforcement Costs Community Taxation Revenue Effects NA Community Taxation Revenue Effects NA Community Property Valuation Effects NA Other Community Cost Changes				
Uncontested Court Decision 6 \$1,600 Current Year Contested Court Decision 7 \$3,200 Current Year Appeals 8 \$4,000 Current Year Extensive Services 9 \$1,600 Current Year Administrative Closing 10 \$200 Current Year Park Park Park Park Park Park Park Pa				
Contested Court Decision Appeals 8 \$ \$4,000 Current Year Extensive Services 9 \$ \$1,600 Current Year Administrative Closing 10 \$200 Current Year  BASIS FOR VALUATION  1. Replacement value of counsel - average 1 hour 2. Replacement value of counsel - average 2 hours 3. Replacement value of counsel - average 8 hours 4. Replacement value of counsel - average 12 hours 5. Replacement value of counsel - average 4 hours 6. Replacement value of counsel - average 8 hours 7. Replacement value of counsel - average 8 hours 8. Replacement value of counsel - average 9 hours 9. Replacement value of counsel - average 8 hours 10. Replacement value of counsel - average 9 hours 10. Replacement value of counsel - average 1 hour  CONSEQUENTIAL SOCIAL VALUE EFFECTS Community Health Costs Community Law Enforcement Costs Community Law Enforcement Costs Community Taxation Revenue Effects Community Taxation Revenue Effects Community Toperty Valuation Effects Other Community Cost Changes  NA Other Community Cost Changes	<u> </u>			
Appeals Extensive Services Administrative Closing  1. Replacement value of counsel - average 1 hour 2. Replacement value of counsel - average 2 hours 3. Replacement value of counsel - average 2 hours 4. Replacement value of counsel - average 8 hours 5. Replacement value of counsel - average 1 hour 5. Replacement value of counsel - average 8 hours 6. Replacement value of counsel - average 1 hour 7. Replacement value of counsel - average 8 hours 8. Replacement value of counsel - average 1 hour 9. Replacement value of counsel - average 8 hours 10. Replacement value of counsel - average 8 hours 10. Replacement value of counsel - average 1 hour  CONSEQUENTIAL SOCIAL VALUE EFFECTS Community Health Costs Community Social Support Costs Community Social Support Costs Community Taxation Revenue Effects NA Community Taxation Revenue Effects NA Other Community Cost Changes  Replacement Value of Counsel - average 1 hour		7		
Extensive Services Administrative Closing  1. Replacement value of counsel - average 1 hour 2. Replacement value of counsel - average 2 hours 3. Replacement value of counsel - average 8 hours 4. Replacement value of counsel - average 12 hour 5. Replacement value of counsel - average 12 hours 6. Replacement value of counsel - average 8 hours 7. Replacement value of counsel - average 8 hours 9. Replacement value of counsel - average 8 hours 10. Replacement value of counsel - average 8 hours 10. Replacement value of counsel - average 10 hours 8. Replacement value of counsel - average 8 hours 10. Replacement value of counsel - average 10 hours 8. Replacement value of counsel - average 10 hours 10. Replacement value of counsel - average 10 h				
Administrative Closing 10 \$200 Current Year  BASIS FOR VALUATION  1. Replacement value of counsel - average 1 hour 2. Replacement value of counsel - average 2 hours 3. Replacement value of counsel - average 8 hours 4. Replacement value of counsel - average 12 hours 5. Replacement value of counsel - average 4 hours 6. Replacement value of counsel - average 8 hours 7. Replacement value of counsel - average 8 hours 8. Replacement value of counsel - average 20 hours 9. Replacement value of counsel - average 8 hours 10. Replacement value of counsel - average 1 hour  CONSEQUENTIAL SOCIAL VALUE EFFECTS Community Health Costs Community Health Costs NA Community Law Enforcement Costs Community Law Enforcement Costs Community I vantion Revenue Effects NA Community I vantion Revenue Effects NA Community Property Valuation Effects NA Other Community Cost Changes NA				
1. Replacement value of counsel - average 1 hour 2. Replacement value of counsel - average 2 hours 3. Replacement value of counsel - average 8 hours 4. Replacement value of counsel - average 12 hours 5. Replacement value of counsel - average 4 hours 6. Replacement value of counsel - average 8 hours 7. Replacement value of counsel - average 16 hours 8. Replacement value of counsel - average 16 hours 9. Replacement value of counsel - average 20 hours 10. Replacement value of counsel - average 1 hour  CONSEQUENTIAL SOCIAL VALUE EFFECTS Community Health Costs Community Health Costs Community Social Support Costs Community Social Support Costs Community Law Enforcement Costs Community Taxation Revenue Effects Community Taxation Revenue Effects NA Other Community Cost Changes  1. Replacement value of counsel - average 1 hour  BASIS REFERENCE VALUATION SOCIAL EFFECT TERM NA				
2. Replacement value of counsel - average 2 hours 3. Replacement value of counsel - average 8 hours 4. Replacement value of counsel - average 12 hours 5. Replacement value of counsel - average 4 hours 6. Replacement value of counsel - average 8 hours 7. Replacement value of counsel - average 16 hours 8. Replacement value of counsel - average 20 hours 9. Replacement value of counsel - average 8 hours 10. Replacement value of counsel - average 1 hour  CONSEQUENTIAL SOCIAL VALUE EFFECTS Community Health Costs Community Social Support Costs Community Social Support Costs Community Law Enforcement Costs Community Taxation Revenue Effects NA Community Property Valuation Effects Other Community Cost Changes  NA  NA  NA  NA  NA	, <b>,</b>			
3. Replacement value of counsel - average 8 hours 4. Replacement value of counsel - average 12 hours 5. Replacement value of counsel - average 4 hours 6. Replacement value of counsel - average 8 hours 7. Replacement value of counsel - average 8 hours 8. Replacement value of counsel - average 16 hours 9. Replacement value of counsel - average 20 hours 10. Replacement value of counsel - average 8 hours 10. Replacement value of counsel - average 1 hour  CONSEQUENTIAL SOCIAL VALUE EFFECTS Community Health Costs Community Social Support Costs Community Social Support Costs Community Law Enforcement Costs Community Taxation Revenue Effects NA Community Property Valuation Effects Other Community Cost Changes NA	BASIS FOR VALUATION	1. Replacement value of counsel - a	average 1 hour	
4. Replacement value of counsel - average 12 hours 5. Replacement value of counsel - average 4 hours 6. Replacement value of counsel - average 8 hours 7. Replacement value of counsel - average 16 hours 8. Replacement value of counsel - average 20 hours 9. Replacement value of counsel - average 8 hours 10. Replacement value of counsel - average 1 hour  CONSEQUENTIAL SOCIAL VALUE EFFECTS Community Health Costs Community Health Costs Community Social Support Costs Community Law Enforcement Costs Community Law Enforcement Costs Community Taxation Revenue Effects NA Community Property Valuation Effects Other Community Cost Changes  A. Replacement value of counsel - average 8 hours 10. Replacement value of counsel - average 20 hours 9. Replacement value of counsel - average 20 hours 10. Replacement value of counsel - average 10 hours  SOCIAL EFFECT TERM  NA  NA  NA  NA  NA  NA  NA  NA  NA  N		2. Replacement value of counsel - a	average 2 hours	
5. Replacement value of counsel - average 4 hours 6. Replacement value of counsel - average 8 hours 7. Replacement value of counsel - average 16 hours 8. Replacement value of counsel - average 20 hours 9. Replacement value of counsel - average 8 hours 10. Replacement value of counsel - average 1 hour  CONSEQUENTIAL SOCIAL VALUE EFFECTS Community Health Costs Community Social Support Costs Community Social Support Costs Community Law Enforcement Costs Community Taxation Revenue Effects Community Property Valuation Effects Other Community Cost Changes  NA  Other Community Cost Changes		3. Replacement value of counsel - a	average 8 hours	
6. Replacement value of counsel - average 8 hours 7. Replacement value of counsel - average 16 hours 8. Replacement value of counsel - average 20 hours 9. Replacement value of counsel - average 8 hours 10. Replacement value of counsel - average 1 hour  CONSEQUENTIAL SOCIAL VALUE EFFECTS Community Health Costs Community Social Support Costs Community Law Enforcement Costs Community Taxation Revenue Effects Community Property Valuation Effects Other Community Cost Changes  NA Other Community Cost Changes		·		
7. Replacement value of counsel - average 16 hours 8. Replacement value of counsel - average 20 hours 9. Replacement value of counsel - average 8 hours 10. Replacement value of counsel - average 1 hour  CONSEQUENTIAL SOCIAL VALUE EFFECTS Community Health Costs Community Social Support Costs Community Law Enforcement Costs Community Taxation Revenue Effects Community Property Valuation Effects Other Community Cost Changes  7. Replacement value of counsel - average 16 hours  8. Replacement value of counsel - average 20 hours  9. Replacement value of counsel - average 3 hours  10. Replacement value of counsel - average 3 hours  10. Replacement value of counsel - average 3 hours  10. Replacement value of counsel - average 3 hours  10. Replacement value of counsel - average 3 hours  10. Replacement value of counsel - average 3 hours  10. Replacement value of counsel - average 3 hours  10. Replacement value of counsel - average 3 hours  10. Replacement value of counsel - average 20 hours  10. Replacement value of counsel - average 3 hours  10. Replacement value of counsel - average 3 hours  10. Replacement value of counsel - average 3 hours  10. Replacement value of counsel - average 3 hours  10. Replacement value of counsel - average 3 hours  10. Replacement value of counsel - average 3 hours  10. Replacement value of counsel - average 3 hours  10. Replacement value of counsel - average 1 hour				
8. Replacement value of counsel - average 20 hours  9. Replacement value of counsel - average 8 hours  10. Replacement value of counsel - average 1 hour  CONSEQUENTIAL SOCIAL VALUE EFFECTS  Community Health Costs  Community Social Support Costs  Community Law Enforcement Costs  Community Taxation Revenue Effects  Community Property Valuation Effects  Other Community Cost Changes  8. Replacement value of counsel - average 20 hours  9. Replacement value of counsel - average 8 hours  10. Replacement value of counsel - average 20 hours  9. Replacement value of counsel - average 8 hours  10. Replacement value of counsel - average 20 hours  9. Replacement value of counsel - average 20 hours  10. Replacement value of counsel - average 8 hours  10. Replacement value of counsel - average 8 hours  10. Replacement value of counsel - average 8 hours  10. Replacement value of counsel - average 10 hour		· · ·		
9. Replacement value of counsel - average 8 hours 10. Replacement value of counsel - average 1 hour  CONSEQUENTIAL SOCIAL VALUE EFFECTS Community Health Costs Community Social Support Costs Community Law Enforcement Costs Community Taxation Revenue Effects Community Property Valuation Effects Other Community Cost Changes  PASIS REFERENCE VALUATION SOCIAL EFFECT TERM NA		·		
CONSEQUENTIAL SOCIAL VALUE EFFECTS Community Health Costs Community Social Support Costs Community Law Enforcement Costs Community Taxation Revenue Effects Community Property Valuation Effects Other Community Cost Changes  DASIS REFERENCE VALUATION SOCIAL EFFECT TERM NA		·		
CONSEQUENTIAL SOCIAL VALUE EFFECTS  Community Health Costs  Community Social Support Costs  Community Law Enforcement Costs  Community Taxation Revenue Effects  Community Property Valuation Effects  Other Community Cost Changes  BASIS REFERENCE  VALUATION  SOCIAL EFFECT TERM  NA  NA  NA  NA  NA  NA  NA  NA  NA  N				
Community Health Costs  Community Social Support Costs  Community Law Enforcement Costs  Community Taxation Revenue Effects  Community Property Valuation Effects  Other Community Cost Changes  NA  NA  NA  NA  NA  NA  NA  NA  NA  N		10. Replacement value of counsel -	average 1 hour	
Community Social Support Costs  Community Law Enforcement Costs  Community Taxation Revenue Effects  Community Property Valuation Effects  Other Community Cost Changes  NA  NA  NA  NA			VALUATION	SOCIAL EFFECT TERM
Community Law Enforcement Costs  Community Taxation Revenue Effects  Community Property Valuation Effects  Other Community Cost Changes  NA  NA  NA				
Community Taxation Revenue Effects  Community Property Valuation Effects  NA  Other Community Cost Changes  NA	• • • • • • • • • • • • • • • • • • • •			
Community Property Valuation Effects NA Other Community Cost Changes NA	-			
Other Community Cost Changes NA				
	3 . 3			
BASIS FOR VALUATION	Other community cost changes	IVA		
BASIS FOR VALUATION				
DASIS FOR VALUATION	DACIC FOR VALUATION			
	DASIS FUR VALUATION	-		

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#### SERVICE CATEGORY Taxes (Not Earned Income Tax Credit) **DIRECT SOCIAL VALUE EFFECTS BASIS REFERENCE VALUATION SOCIAL EFFECT TERM** SERVICE CATEGORY Counsel and Advice 1 \$200 **Current Year** 2 **Brief Service** \$400 **Current Year** 3 \$1,600 **Current Year** Negotiated Settlement (w/o Litigation) Negotiated Settlement (With Litigation) 4 \$2,400 **Current Year** Administrative Agency Decision 5 **Current Year** \$800 **Current Year Uncontested Court Decision** 6 \$1,600 7 **Current Year Contested Court Decision** \$3,200 **Appeals** 8 **Current Year** \$4,000 **Extensive Services** 9 \$1,600 **Current Year** Administrative Closing 10 \$200 **Current Year BASIS FOR VALUATION** 1. Replacement value of counsel - average 1 hour 2. Replacement value of counsel - average 2 hours 3. Replacement value of counsel - average 8 hours 4. Replacement value of counsel - average 12 hours 5. Replacement value of counsel - average 4 hours 6. Replacement value of counsel - average 8 hours 7. Replacement value of counsel - average 16 hours 8. Replacement value of counsel - average 20 hours 9. Replacement value of counsel - average 8 hours 10. Replacement value of counsel - average 1 hour **CONSEQUENTIAL SOCIAL VALUE EFFECTS BASIS REFERENCE VALUATION SOCIAL EFFECT TERM** NA Community Health Costs **Community Social Support Costs** NA NA Community Law Enforcement Costs **Community Taxation Revenue Effects** NA **Community Property Valuation Effects** NA Other Community Cost Changes NA **BASIS FOR VALUATION**

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SERVICE CATEGORY	Employee Rights		
DIRECT SOCIAL VALUE EFFECTS SERVICE CATEGORY Counsel and Advice Brief Service Negotiated Settlement (w/o Litigation) Negotiated Settlement (With Litigation) Administrative Agency Decision	BASIS REFERENCE  1 2 3 4 5	<b>VALUATION</b> \$200 \$400 \$1,600 \$2,400 \$800	SOCIAL EFFECT TERM  Current Year  Current Year  Current Year  Current Year  Current Year
Uncontested Court Decision Contested Court Decision Appeals Extensive Services Administrative Closing	6 7 8 9 10	\$1,600 \$3,200 \$4,000 \$1,600 \$200	Current Year Current Year Current Year Current Year Current Year
BASIS FOR VALUATION	<ol> <li>Replacement value of counsel - a</li> </ol>	average 2 hours average 8 hours average 12 hours average 4 hours average 8 hours average 16 hours average 20 hours average 8 hours	

CONSEQUENTIAL SOCIAL VALUE EFFECTS	<b>BASIS REFERENCE</b>	VALUATION	SOCIAL EFFECT TERM
Community Health Costs	Α	0.80%	10 Years
Community Social Support Costs	В	0.40%	10 Years
Community Law Enforcement Costs	С	1.00%	10 Years
Community Taxation Revenue Effects	D	1.20%	10 Years
Community Property Valuation Effects	NA		
Other Community Cost Changes	NA		

# **BASIS FOR VALUATION**

A. UNESCO/IISPEC 'Cost of Poverty" Research 2008
B. UNESCO/IISPEC 'Cost of Poverty" Research 2008
C. UNESCO/IISPEC 'Cost of Poverty" Research 2008
D. Univ. of Utah Economic Impact Study 2006

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# **SERVICE CATEGORY**

Agricultural Workers Issues

DIRECT SOCIAL VALUE EFFECTS			
SERVICE CATEGORY	BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM
Counsel and Advice	1	\$200	Current Year
Brief Service	2	\$400	Current Year
Negotiated Settlement (w/o Litigation)	3	\$1,600	Current Year
Negotiated Settlement (With Litigation)	4	\$2,400	Current Year
Administrative Agency Decision	5	\$800	Current Year
Uncontested Court Decision	6	\$1,600	Current Year
Contested Court Decision	7	\$3,200	Current Year
Appeals	8	\$4,000	Current Year
Extensive Services	9	\$1,600	Current Year
Administrative Closing	10	\$200	Current Year

# **BASIS FOR VALUATION**

1. Replacement value of counsel - average 1 hour
2. Replacement value of counsel - average 2 hours
3. Replacement value of counsel - average 8 hours
4. Replacement value of counsel - average 12 hours
5. Replacement value of counsel - average 4 hours
6. Replacement value of counsel - average 8 hours
7. Replacement value of counsel - average 16 hours
8. Replacement value of counsel - average 20 hours
9. Replacement value of counsel - average 8 hours
10. Replacement value of counsel - average 1 hour

CONSEQUENTIAL SOCIAL VALUE EFFECTS	BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM
Community Health Costs	Α	0.80%	10 Years
Community Social Support Costs	В	0.40%	10 Years
Community Law Enforcement Costs	С	1.00%	10 Years
Community Taxation Revenue Effects	D	1.20%	10 Years
Community Property Valuation Effects	NA		
Other Community Cost Changes	NA		

# **BASIS FOR VALUATION**

A. UNESCO/IISPEC 'Cost of Poverty" Research 2008
B. UNESCO/IISPEC 'Cost of Poverty" Research 2008
C. UNESCO/IISPEC 'Cost of Poverty" Research 2008
D. Univ. of Utah Economic Impact Study 2006

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# SERVICE CATEGORY

Other Employment Issues

DIRECT SOCIAL VALUE EFFECTS			
SERVICE CATEGORY	BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM
Counsel and Advice	1	\$200	Current Year
Brief Service	2	\$400	Current Year
Negotiated Settlement (w/o Litigation)	3	\$1,600	Current Year
Negotiated Settlement (With Litigation)	4	\$2,400	Current Year
Administrative Agency Decision	5	\$800	Current Year
Uncontested Court Decision	6	\$1,600	Current Year
Contested Court Decision	7	\$3,200	Current Year
Appeals	8	\$4,000	Current Year
Extensive Services	9	\$1,600	Current Year
Administrative Closing	10	\$200	Current Year

# **BASIS FOR VALUATION**

1. Replacement value of counsel - average 1 hour
2. Replacement value of counsel - average 2 hours
3. Replacement value of counsel - average 8 hours
4. Replacement value of counsel - average 12 hours
5. Replacement value of counsel - average 4 hours
6. Replacement value of counsel - average 8 hours
7. Replacement value of counsel - average 16 hours
8. Replacement value of counsel - average 20 hours
9. Replacement value of counsel - average 8 hours
10. Replacement value of counsel - average 1 hour

CONSEQUENTIAL SOCIAL VALUE EFFECTS	<b>BASIS REFERENCE</b>	VALUATION	SOCIAL EFFECT TERM
Community Health Costs	Α	0.80%	3 Years
Community Social Support Costs	В	0.40%	3 Years
Community Law Enforcement Costs	С	1.00%	3 Years
Community Taxation Revenue Effects	D	1.20%	3 Years
Community Property Valuation Effects	NA		
Other Community Cost Changes	NA		

# **BASIS FOR VALUATION**

A. UNESCO/IISPEC 'Cost of Poverty" Research 2008
B. UNESCO/IISPEC 'Cost of Poverty" Research 2008
C. UNESCO/IISPEC 'Cost of Poverty" Research 2008
D. Univ. of Utah Economic Impact Study 2006

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#### SERVICE CATEGORY Adoption **DIRECT SOCIAL VALUE EFFECTS BASIS REFERENCE VALUATION SOCIAL EFFECT TERM** SERVICE CATEGORY Counsel and Advice \$200 **Current Year** 1 2 **Brief Service** \$400 **Current Year** 3 \$1,600 **Current Year** Negotiated Settlement (w/o Litigation) \$2,400 Negotiated Settlement (With Litigation) 4 **Current Year** Administrative Agency Decision 5 \$800 **Current Year Uncontested Court Decision Current Year** 6 \$1,600 7 **Current Year Contested Court Decision** \$3,200 **Appeals** 8 **Current Year** \$4,000 **Extensive Services** 9 \$1,600 **Current Year** Administrative Closing 10 \$200 **Current Year BASIS FOR VALUATION** 1. Replacement value of counsel - average 1 hour 2. Replacement value of counsel - average 2 hours 3. Replacement value of counsel - average 8 hours 4. Replacement value of counsel - average 12 hours 5. Replacement value of counsel - average 4 hours 6. Replacement value of counsel - average 8 hours 7. Replacement value of counsel - average 16 hours 8. Replacement value of counsel - average 20 hours

CONSEQUENTIAL SOCIAL VALUE EFFECTS	<b>BASIS REFERENCE</b>	VALUATION	SOCIAL EFFECT TERM
Community Health Costs	NA		
Community Social Support Costs	Α	\$3,600 per year	5 Years
Community Law Enforcement Costs	NA		
Community Taxation Revenue Effects	NA		
Community Property Valuation Effects	NA		
Other Community Cost Changes	NA		

9. Replacement value of counsel - average 8 hours 10. Replacement value of counsel - average 1 hour

#### **BASIS FOR VALUATION**

A. Annual public cost of supporting a parentless child in the U.S. with 10% effective factor for children becoming wards of government.

The Orphan Society of American Assessment 2007 from US House Ways and Means Committee report 1996

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#### **SERVICE CATEGORY**

# **Custody and Visitation Issues**

DIRECT SOCIAL VALUE EFFECTS				
SERVICE CATEGORY	BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM	
Counsel and Advice	1	\$200	Current Year	
Brief Service	2	\$400	Current Year	
Negotiated Settlement (w/o Litigation)	3	\$1,600	Current Year	
Negotiated Settlement (With Litigation)	4	\$2,400	Current Year	
Administrative Agency Decision	5	\$800	Current Year	
Uncontested Court Decision	6	\$1,600	Current Year	
Contested Court Decision	7	\$3,200	Current Year	
Appeals	8	\$4,000	Current Year	
Extensive Services	9	\$1,600	Current Year	
Administrative Closing	10	\$200	Current Year	
BASIS FOR VALUATION	1. Replacement value of counsel - average 1 hour			
	2. Replacement value of counsel - average 2 hours			
	3. Replacement value of counsel - average 8 hours			

1. Replacement value of counsel - average 1 hour
2. Replacement value of counsel - average 2 hours
3. Replacement value of counsel - average 8 hours
4. Replacement value of counsel - average 12 hours
5. Replacement value of counsel - average 4 hours
6. Replacement value of counsel - average 8 hours
7. Replacement value of counsel - average 16 hours
8. Replacement value of counsel - average 20 hours
9. Replacement value of counsel - average 8 hours
10. Replacement value of counsel - average 1 hour

	BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM
CONSEQUENTIAL SOCIAL VALUE EFFECTS			
Community Health Costs	Included in B		
Community Social Support Costs	B.	\$299/mo.	7 years
Community Social Support Costs	NA		
Community Taxation Revenue Effects	NA		
Community Property Valuation Effects	NA		
Other Community Cost Changes	NA		

#### **BASIS FOR VALUATION**

B. Divorced/Separated/Annulled persons receiving assistance for child support.

"Basic Child Support Schedule" website benefits

C. Divorced/Separated/Annulled persons receiving public assistance at 30% requirement rate.

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#### **SERVICE CATEGORY**

Divorce, Separation, and Annulment

DIRECT SOCIAL VALUE EFFECTS			
SERVICE CATEGORY	BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM
Counsel and Advice	1	\$200	Current Year
Brief Service	2	\$400	Current Year
Negotiated Settlement (w/o Litigation)	3	\$1,600	Current Year
Negotiated Settlement (With Litigation)	4	\$2,400	Current Year
Administrative Agency Decision	5	\$800	Current Year
Uncontested Court Decision	6	\$1,600	Current Year
Contested Court Decision	7	\$3,200	Current Year
Appeals	8	\$4,000	Current Year
Extensive Services	9	\$1,600	Current Year
Administrative Closing	10	\$200	Current Year
BASIS FOR VALUATION	1. Replacement value of counsel - a	average 1 hour	
2. Replacement value of counsel - average 2 hours			
3. Replacement value of counsel - average 8 hours			
	4. Replacement value of counsel -	average 12 hours	
5. Replacement value of counsel - average 4 hours			
	6. Replacement value of counsel - a	average 8 hours	
	7. Replacement value of counsel - a	average 16 hours	

CONSEQUENTIAL SOCIAL VALUE EFFECTS	BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM
Community Health Costs	Α	Included in B	
Community Social Support Costs	В	\$2,940 annual (per	2 Years
		matter)	

8. Replacement value of counsel - average 20 hours9. Replacement value of counsel - average 8 hours10. Replacement value of counsel - average 1 hour

#### **BASIS FOR VALUATION**

Δ	Value	includ	ad in	Reference	ے R

B. Divorced/Separated/Annulled persons receiving public assistance at 30% requirement rate.

Louisiana TANF average rates with 2 children

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#### SERVICE CATEGORY Conservatorship Issues **DIRECT SOCIAL VALUE EFFECTS BASIS REFERENCE VALUATION SOCIAL EFFECT TERM** SERVICE CATEGORY \$200 Counsel and Advice 1 Current Year 2 **Brief Service** \$400 **Current Year** 3 Negotiated Settlement (w/o Litigation) \$1,600 **Current Year** Negotiated Settlement (With Litigation) 4 \$2,400 **Current Year** 5 Administrative Agency Decision \$800 **Current Year Uncontested Court Decision Current Year** 6 \$1,600 **Contested Court Decision** 7 \$3,200 **Current Year** 8 **Appeals** \$4,000 **Current Year Extensive Services** 9 \$1,600 **Current Year** 10 Administrative Closing \$200 **Current Year** Referral 11 \$400 **Current Year BASIS FOR VALUATION** 1. Replacement value of counsel - average 1 hour 2. Replacement value of counsel - average 2 hours 3. Replacement value of counsel - average 8 hours 4. Replacement value of counsel - average 12 hours 5. Replacement value of counsel - average 4 hours 6. Replacement value of counsel - average 8 hours 7. Replacement value of counsel - average 16 hours 8. Replacement value of counsel - average 20 hours 9. Replacement value of counsel - average 8 hours 10. Replacement value of counsel - average 1 hour 11. Replacement value of counsel - average 2 hours

CONSEQUENTIAL SOCIAL VALUE EFFECTS	<b>BASIS REFERENCE</b>	VALUATION	SOCIAL EFFECT TERM
Community Health Costs	Α	\$5,500 Annual Costs	7 Years
Community Social Support Costs	В	\$2,400 Annual Costs	7 Years
Community Law Enforcement Costs	NA		
Community Taxation Revenue Effects	NA		
Community Property Valuation Effects	NA		
Other Community Cost Changes	NA		

# **BASIS FOR VALUATION**

A. Annual costs of community support services (\$200/month)
B. Annual costs of community support services (\$200/month)
Based on CSACO SROI project for California Dept. of Rehabilitation 2009

SCHEDULE 33 Page 64

SERVICE CATEGORY	Name Change
	<b>J</b> .

DIRECT SOCIAL VALUE EFFECTS			
SERVICE CATEGORY	BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM
Counsel and Advice	1	\$200	Current Year
Brief Service	2	\$400	Current Year
Negotiated Settlement (w/o Litigation)	3	\$1,600	Current Year
Negotiated Settlement (With Litigation)	4	\$2,400	Current Year
Administrative Agency Decision	5	\$800	Current Year
Uncontested Court Decision	6	\$1,600	Current Year
Contested Court Decision	7	\$3,200	Current Year
Appeals	8	\$4,000	Current Year
Extensive Services	9	\$1,600	Current Year
Administrative Closing	10	\$200	Current Year

# **BASIS FOR VALUATION**

CONSEQUENTIAL SOCIAL VALUE EFFECTS	<b>BASIS REFERENCE</b>	VALUATION	SOCIAL EFFECT TERM
Community Health Costs	NA		
Community Social Support Costs	NA	\$5,490 annual (per matter	
Community Law Enforcement Costs	NA		
Community Taxation Revenue Effects	NA		
Community Property Valuation Effects	NA		
Other Community Cost Changes	NA		

SCHEDULE 34 Page 65

SERVICE CATEGORY	Parental Rights Termination			
DIRECT SOCIAL VALUE EFFECTS				
SERVICE CATEGORY	BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM	
Counsel and Advice	1	\$200	Current Year	
Brief Service	2	\$400	Current Year	
Negotiated Settlement (w/o Litigation)	3	\$1,600	Current Year	
Negotiated Settlement (With Litigation)	4	\$2,400	Current Year	
Administrative Agency Decision	5	\$800	Current Year	
Uncontested Court Decision	6	\$1,600	Current Year	
Contested Court Decision	7	\$3,200	Current Year	
Appeals	8	\$4,000	Current Year	
Extensive Services	9	\$1,600	Current Year	
Administrative Closing	10	\$200	Current Year	
BASIS FOR VALUATION	1. Replacement value of counsel -			
	2. Replacement value of counsel -			
	3. Replacement value of counsel -			
	4. Replacement value of counsel -			
	5. Replacement value of counsel -			
	6. Replacement value of counsel -			
	7. Replacement value of counsel -			
	8. Replacement value of counsel -			
	<ul><li>9. Replacement value of counsel - average 8 hours</li><li>10. Replacement value of counsel - average 1 hour</li></ul>			
		-		
CONSEQUENTIAL SOCIAL VALUE EFFECTS	BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM	
Community Health Costs	NA			
Community Social Support Costs	NA			
Community Law Enforcement Costs	NA			
Community Taxation Revenue Effects	NA			
Community Property Valuation Effects	NA			
Other Community Cost Changes	NA			
BASIS FOR VALUATION				

Page 66 **SCHEDULE 35** 

SERVICE CATEGORY	Paternity		
DIRECT SOCIAL VALUE EFFECTS SERVICE CATEGORY	BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM
Counsel and Advice	1	\$200	Current Year
Brief Service	2	\$400	Current Year
Negotiated Settlement (w/o Litigation)	3	\$1,600	Current Year
Negotiated Settlement (With Litigation)	4	\$2,400	Current Year
Administrative Agency Decision	5	\$800	Current Year
Uncontested Court Decision	6	\$1,600	Current Year
Contested Court Decision	7	\$3,200	Current Year
Appeals	8	\$4,000	Current Year
Extensive Services	9	\$1,600	Current Year
Administrative Closing	10	\$200	Current Year
BASIS FOR VALUATION	1. Replacement value of counsel - a	average 1 hour	1
	2. Replacement value of counsel - a		
	3. Replacement value of counsel - average 8 hours		
	4. Replacement value of counsel - a	•	
	5. Replacement value of counsel - average 4 hours		
	6. Replacement value of counsel - average 8 hours		
	7. Replacement value of counsel - average 16 hours		
	8. Replacement value of counsel - average 20 hours		
	9. Replacement value of counsel - a	average 8 hours	

CONSEQUENTIAL SOCIAL VALUE EFFECTS	<b>BASIS REFERENCE</b>	VALUATION	SOCIAL EFFECT TERM
Community Health Costs	Included in B		
Community Social Support Costs	B.	\$696/month	7 years
Community Law Enforcement Costs	NA		
Community Taxation Revenue Effects	NA		
Community Property Valuation Effects	NA		
Other Community Cost Changes	NA		

10. Replacement value of counsel - average 1 hour

#### **BASIS FOR VALUATION**

B. Divorced/Separated/Annulled persons receiving Louisiana assistance for child support.

Louisiana website calculators for support payments - 2 children/\$2,500 per month AGI

SCHEDULE 36 Page 67

SERVICE CATEGORY	ATEGORY Elder and Domestic Abuse			
DIRECT SOCIAL VALUE EFFECTS				
SERVICE CATEGORY	BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM	
Counsel and Advice	1	\$200	Current Year	
Brief Service	2	\$400	Current Year	
Negotiated Settlement (w/o Litigation)	3	\$1,600	Current Year	
Negotiated Settlement (With Litigation)	4	\$2,400	Current Year	
Administrative Agency Decision	5	\$800	Current Year	
Uncontested Court Decision	6	\$1,600	Current Year	
Contested Court Decision	7	\$3,200	Current Year	
Appeals	8	\$4,000	Current Year	
Extensive Services	9	\$1,600	Current Year	
Administrative Closing	10	\$200	Current Year	
DACIC FOR VALUATION	1 Depleasement value of source	overege 1 hour		
BASIS FOR VALUATION	Replacement value of counsel - average 1 hour     Replacement value of counsel - average 2 hours			
	2. Replacement value of counsel - average 2 hours			
	<ul> <li>3. Replacement value of counsel - average 8 hours</li> <li>4. Replacement value of counsel - average 12 hours</li> <li>5. Replacement value of counsel - average 4 hours</li> </ul>			
	6. Replacement value of counsel - average 8 hours			
	7. Replacement value of counsel - average 16 hours  8. Replacement value of counsel - average 20 hours			
	Replacement value of counsel - average 8 hours			
	10. Replacement value of counsel - average 1 hour			
CONSEQUENTIAL SOCIAL VALUE EFFECTS	BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM	
Community Health Costs Community Social Support Costs	Α	\$3,462	One Year	
Community Law Enforcement Costs	NA	\$3,402	Offic Teal	
Community Taxation Revenue Effects	NA NA			
Community Property Valuation Effects	NA			
Other Community Cost Changes	NA NA			
Other community cost changes	TVA			
BASIS FOR VALUATION	A. Average value of Louisiana social support costs needed (25% of matters) with average matter cost of \$49,175.			

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#### **SERVICE CATEGORY**

**Support Issues** 

DIRECT SOCIAL VALUE EFFECTS			
SERVICE CATEGORY	<b>BASIS REFERENCE</b>	VALUATION	SOCIAL EFFECT TERM
Counsel and Advice	1	\$200	Current Year
Brief Service	2	\$400	Current Year
Negotiated Settlement (w/o Litigation)	3	\$1,600	Current Year
Negotiated Settlement (With Litigation)	4	\$2,400	Current Year
Administrative Agency Decision	5	\$800	Current Year
Uncontested Court Decision	6	\$1,600	Current Year
Contested Court Decision	7	\$3,200	Current Year
Appeals	8	\$4,000	Current Year
Extensive Services	9	\$1,600	Current Year
Administrative Closing	10	\$200	Current Year

# **BASIS FOR VALUATION**

1. Replacement value of counsel - average 1 hour
2. Replacement value of counsel - average 2 hours
3. Replacement value of counsel - average 8 hours
4. Replacement value of counsel - average 12 hours
5. Replacement value of counsel - average 4 hours
6. Replacement value of counsel - average 8 hours
7. Replacement value of counsel - average 16 hours
8. Replacement value of counsel - average 20 hours
9. Replacement value of counsel - average 8 hours
10. Replacement value of counsel - average 1 hour

CONSEQUENTIAL SOCIAL VALUE EFFECTS	<b>BASIS REFERENCE</b>	VALUATION	SOCIAL EFFECT TERM
Community Health Costs	Included in B		
Community Social Support Costs	B.	\$530/month	7 years
Community Law Enforcement Costs	NA		
Community Taxation Revenue Effects	NA		
Community Property Valuation Effects	NA		
Other Community Cost Changes	NA		

#### **BASIS FOR VALUATION**

B. Divorced/Separated/Annulled persons receiving Louisiana assistance for child support.

Louisiana website calculators for support payments - 1 child

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# SERVICE CATEGORY Other Employment Issues

DIRECT SOCIAL VALUE EFFECTS				
SERVICE CATEGORY	BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM	
Counsel and Advice	1	\$200	Current Year	
Brief Service	2	\$400	Current Year	
Negotiated Settlement (w/o Litigation)	3	\$1,600	Current Year	
Negotiated Settlement (With Litigation)	4	\$2,400	Current Year	
Administrative Agency Decision	5	\$800	Current Year	
Uncontested Court Decision	6	\$1,600	Current Year	
Contested Court Decision	7	\$3,200	Current Year	
Appeals	8	\$4,000	Current Year	
Extensive Services	9	\$1,600	Current Year	
Administrative Closing	10	\$200	Current Year	
BASIS FOR VALUATION	<ol> <li>Replacement value of counsel - average 1 hour</li> <li>Replacement value of counsel - average 2 hours</li> </ol>			
	3 Replacement value of coursel - average 8 hours			

DASISTOR VALUATION	1. Replacement value of courser - average 1 hour
	2. Replacement value of counsel - average 2 hours
	3. Replacement value of counsel - average 8 hours
	4. Replacement value of counsel - average 12 hours
	5. Replacement value of counsel - average 4 hours
	6. Replacement value of counsel - average 8 hours
	7. Replacement value of counsel - average 16 hours
	8. Replacement value of counsel - average 20 hours
	9. Replacement value of counsel - average 8 hours

10. Replacement value of counsel - average 1 hour

CONSEQUENTIAL SOCIAL VALUE EFFECTS	BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM
Community Health Costs	Α	0.80%	3 Years
Community Social Support Costs	В	0.40%	3 Years
Community Law Enforcement Costs	С	1.00%	3 Years
Community Taxation Revenue Effects	D	1.20%	3 Years
Community Property Valuation Effects	NA		
Other Community Cost Changes	NA		

# A. UNESCO/IISPEC 'Cost of Poverty" Research 2008 B. UNESCO/IISPEC 'Cost of Poverty" Research 2008 C. UNESCO/IISPEC 'Cost of Poverty" Research 2008 D. Univ. of Utah Economic Impact Study 2006

SCHEDULE 39 Page 70

SERVICE CATEGORY	Delinquent Juvenile			
DIRECT SOCIAL VALUE EFFECTS				
SERVICE CATEGORY	BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM	
Counsel and Advice	1	\$200	Current Year	
Brief Service	2	\$400	Current Year	
Negotiated Settlement (w/o Litigation)	3	\$1,600	Current Year	
Negotiated Settlement (With Litigation)	4	\$2,400	Current Year	
Administrative Agency Decision	5	\$800	Current Year	
Uncontested Court Decision	6	\$1,600	Current Year	
Contested Court Decision	7	\$3,200	Current Year	
Appeals	8	\$4,000	Current Year	
Extensive Services	9	\$1,600	Current Year	
Administrative Closing	10	\$200	Current Year	
BASIS FOR VALUATION	1. Replacement value of counsel -	average 1 hour		
	2. Replacement value of counsel - a	average 2 hours		
	<ol> <li>Replacement value of counsel - average 8 hours</li> <li>Replacement value of counsel - average 12 hours</li> <li>Replacement value of counsel - average 4 hours</li> <li>Replacement value of counsel - average 8 hours</li> <li>Replacement value of counsel - average 16 hours</li> </ol>			
	8. Replacement value of counsel - average 20 hours			
	9. Replacement value of counsel - average 8 hours			
	10. Replacement value of counsel - average 1 hour			
CONSEQUENTIAL SOCIAL VALUE EFFECTS	BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM	
Community Health Costs	NA	VALUATION	JOUINE LITEUT TERRIVI	
Community Social Support Costs	NA			
Community Law Enforcement Costs	NA			
Community Taxation Revenue Effects	NA			
Community Property Valuation Effects	NA			
Other Community Cost Changes	NA			
Other confindinty cost changes	IVA			
BASIS FOR VALUATION				

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#### SERVICE CATEGORY

### **Neglected and Abused Dependents**

**BASIS REFERENCE** 

DIRECT SOCIAL VALUE EFFECTS
SERVICE CATEGORY

JERVICE CATEGORI	DAJIJ KLI LIKLINGL	VALUATION	JOUINE ELLEGI LEKIVI
Counsel and Advice	1	\$200	Current Year
Brief Service	2	\$400	Current Year
Negotiated Settlement (w/o Litigation)	3	\$1,600	Current Year
Negotiated Settlement (With Litigation)	4	\$2,400	Current Year
Administrative Agency Decision	5	\$800	Current Year
Uncontested Court Decision	6	\$1,600	Current Year
Contested Court Decision	7	\$3,200	Current Year
Appeals	8	\$4,000	Current Year
Extensive Services	9	\$1,600	Current Year
Administrative Closing	10	\$200	Current Year

#### **BASIS FOR VALUATION**

f counsel - average 1 hour	1. Replacement value of
----------------------------	-------------------------

- 2. Replacement value of counsel average 2 hours
- 3. Replacement value of counsel average 8 hours
- 4. Replacement value of counsel average 12 hours
- 5. Replacement value of counsel average 4 hours
- 6. Replacement value of counsel average 8 hours
- 7. Replacement value of counsel average 16 hours
- 8. Replacement value of counsel average 20 hours 9. Replacement value of counsel - average 8 hours
- 10. Replacement value of counsel average 1 hour

### **CONSEQUENTIAL SOCIAL VALUE EFFECTS**

Community Health Costs
Community Social Support Costs
Community Law Enforcement Costs
Community Taxation Revenue Effects
Additional Community Income
Other Community Cost Changes

BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM
A.	570%	Future years

VALUATION

SOCIAL FEFFCT TERM

#### **BASIS FOR VALUATION**

A. The Schuyler Center for Analysis and Advocacy project (2011) found a 570% ROI on home visiting resulted in cost savings for reduced confirmed reports of abuse, reduced family enrollment in TANF, decreased visits to emergency rooms, decreased arrest rates for parents, and increased monthly earnings.

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SERVICE CATEGORY	Emancipation			
DIRECT SOCIAL VALUE EFFECTS SERVICE CATEGORY Counsel and Advice Brief Service Negotiated Settlement (w/o Litigation) Negotiated Settlement (With Litigation) Administrative Agency Decision Uncontested Court Decision Contested Court Decision Appeals Extensive Services Administrative Closing	BASIS REFERENCE  1 2 3 4 5 6 7 8 9 10	\$200 \$400 \$1,600 \$2,400 \$800 \$1,600 \$3,200 \$4,000 \$1,600 \$200	SOCIAL EFFECT TERM  Current Year  Current Year	
BASIS FOR VALUATION	1. Replacement value of counsel - 2. Replacement value of counsel - 3. Replacement value of counsel - 4. Replacement value of counsel - 5. Replacement value of counsel - 6. Replacement value of counsel - 7. Replacement value of counsel - 8. Replacement value of counsel - 9. Replacement value of counsel - 10.	average 2 hours average 8 hours average 12 hours average 4 hours average 8 hours average 16 hours average 20 hours average 8 hours		
CONSEQUENTIAL SOCIAL VALUE EFFECTS Community Health Costs Community Social Support Costs Community Law Enforcement Costs Community Taxation Revenue Effects Community Property Valuation Effects Other Community Cost Changes	BASIS REFERENCE A NA NA NA NA	VALUATION \$0	SOCIAL EFFECT TERM	
BASIS FOR VALUATION				

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#### SERVICE CATEGORY Minor Guardianship and Conservatorship **DIRECT SOCIAL VALUE EFFECTS BASIS REFERENCE VALUATION SOCIAL EFFECT TERM** SERVICE CATEGORY \$200 **Current Year** Counsel and Advice 1 2 **Brief Service** \$400 **Current Year** 3 Negotiated Settlement (w/o Litigation) \$1,600 **Current Year** Negotiated Settlement (With Litigation) 4 \$2,400 **Current Year** Administrative Agency Decision 5 \$800 **Current Year Uncontested Court Decision Current Year** 6 \$1,600 Contested Court Decision 7 \$3,200 **Current Year** 8 **Appeals** \$4,000 **Current Year Extensive Services** 9 \$1,600 **Current Year** 10 **Current Year** Administrative Closing \$200 **BASIS FOR VALUATION** 1. Replacement value of counsel - average 1 hour 2. Replacement value of counsel - average 2 hours 3. Replacement value of counsel - average 8 hours 4. Replacement value of counsel - average 12 hours 5. Replacement value of counsel - average 4 hours 6. Replacement value of counsel - average 8 hours 7. Replacement value of counsel - average 16 hours 8. Replacement value of counsel - average 20 hours 9. Replacement value of counsel - average 8 hours 10. Replacement value of counsel - average 1 hour **CONSEQUENTIAL SOCIAL VALUE EFFECTS BASIS REFERENCE VALUATION SOCIAL EFFECT TERM** Community Health Costs Α \$0 **Community Social Support Costs** NA Community Law Enforcement Costs NA **Community Taxation Revenue Effects** NA **Community Property Valuation Effects** NA Other Community Cost Changes NA

A. Normal outcome is substitution of guardian

**BASIS FOR VALUATION** 

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SERVICE CATEGORY	Other Juvenile Issues			
DIRECT SOCIAL VALUE EFFECTS				
SERVICE CATEGORY	BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM	
Counsel and Advice	1	\$200	Current Year	
Brief Service	2	\$400	Current Year	
Negotiated Settlement (w/o Litigation)	3	\$1,600	Current Year	
Negotiated Settlement (With Litigation)	4	\$2,400	Current Year	
Administrative Agency Decision	5	\$800	Current Year	
Uncontested Court Decision	6	\$1,600	Current Year	
Contested Court Decision	7	\$3,200	Current Year	
Appeals	8	\$4,000	Current Year	
Extensive Services	9	\$1,600	Current Year	
Administrative Closing	10	\$200	Current Year	
BASIS FOR VALUATION	1. Replacement value of counsel - a			
	2. Replacement value of counsel - average 2 hours			
	3. Replacement value of counsel - a			
	4. Replacement value of counsel - average 12 hours  5. Replacement value of counsel - average 4 hours  6. Replacement value of counsel - average 8 hours  7. Replacement value of counsel - average 16 hours  8. Replacement value of counsel - average 20 hours			
	9. Replacement value of counsel - average 8 hours			
	10. Replacement value of counsel -	- average 1 hour		
CONSEQUENTIAL SOCIAL VALUE EFFECTS	BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM	
Community Health Costs	NA			
Community Social Support Costs	NA			
Community Law Enforcement Costs	NA			
Community Taxation Revenue Effects	NA			
Community Property Valuation Effects	NA			
Other Community Cost Changes	NA			
g.				
BASIS FOR VALUATION			1	

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SERVICE CATEGORY	Medicaid			
DIRECT SOCIAL VALUE EFFECTS				
SERVICE CATEGORY	BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM	
Counsel and Advice	1	\$200	Current Year	
Brief Service	2	\$400	Current Year	
Negotiated Settlement (w/o Litigation)	3	\$1,600	Current Year	
Negotiated Settlement (With Litigation)	4	\$2,400	Current Year	
Administrative Agency Decision	5	\$800	Current Year	
Uncontested Court Decision	6	\$1,600	Current Year	
Contested Court Decision	7	\$3,200	Current Year	
Appeals	8	\$4,000	Current Year	
Extensive Services	9	\$1,600	Current Year	
Administrative Closing	10	\$200	Current Year	
Referral	11	\$400	Current Year	
BASIS FOR VALUATION	1. Replacement value of counsel - ave	rage 1 hour		
	2. Replacement value of counsel - ave	rage 2 hours		
	3. Replacement value of counsel - average 8 hours 4. Replacement value of counsel - average 12 hours 5. Replacement value of counsel - average 4 hours 6. Replacement value of counsel - average 8 hours 7. Replacement value of counsel - average 16 hours 8. Replacement value of counsel - average 20 hours 9. Replacement value of counsel - average 8 hours			
	10. Replacement value of counsel - av	rerage 1 hour		
	11. Replacement value of counsel - av			
CONSEQUENTIAL SOCIAL VALUE EFFECTS Community Health Costs	BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM	
Community Social Support Costs				
Community Law Enforcement Costs				
Community Taxation Revenue Effects	Α	\$57	4 Years	
•	A	\$37	4 16013	
Community Property Valuation Effects	В	\$4,715 per year	4 Years	
Community Income Benefits	D	\$4,715 per year	4 16413	
BASIS FOR VALUATION	A. Average value of Louisiana social suaverage per-matter cost of \$49,175.	upport costs needed (	25% of matters) with	

SCHEDULE 51 Page 76

B. Average \$4,715 annual impact of Medicaid benefits obtained.

Louisiana Medicaid Annual Report for 2014/2015; Term of effectivity based on extrapolations from state data

SERVICE CATEGORY	Medicare			
DIRECT SOCIAL VALUE EFFECTS SERVICE CATEGORY	BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM	
Counsel and Advice	1	\$200	Current Year	
Brief Service	2	\$400	Current Year	
Negotiated Settlement (w/o Litigation)	3	\$1,600	Current Year	
Negotiated Settlement (With Litigation)	4	\$2,400	Current Year	
Administrative Agency Decision	5	\$800	Current Year	
Uncontested Court Decision	6	\$1,600	Current Year	
Contested Court Decision	7	\$3,200	Current Year	
Appeals	8	\$4,000	Current Year	
Extensive Services	9	\$1,600	Current Year	
Administrative Closing	10	\$200	Current Year	
Referral	11	\$400	Current Year	
BASIS FOR VALUATION	1. Replacement value of counsel - average 1 hour			
	2. Replacement value of counsel - average 2 hours			
	3. Replacement value of counsel - average 8 hours			
	4. Replacement value of counsel - average 12 hours			
	5. Replacement value of counsel - average 4 hours			
	6. Replacement value of counsel - average 8 hours			
	7. Replacement value of counsel - average 16 hours			
	8. Replacement value of counsel - average 20 hours			
	9. Replacement value of counsel - average 8 hours			
	10. Replacement value of counsel -			
	11. Replacement value of counsel - average 2 hours			
CONSEQUENTIAL SOCIAL VALUE EFFECTS Community Health Costs	BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM	
Community Social Support Costs				
Community Law Enforcement Costs	٨	фГ40	4 V	
Community Taxation Revenue Effects Community Property Valuation Effects	А	\$513	4 Years	
Community Income Benefits	В	\$42,772	4 Years	

**BASIS FOR VALUATION** 

A. Average value of Louisiana social support costs needed (25% of matters) with average per-matter cost of \$49,175.

B. Average \$10,693 annual impact of Medicare benefits obtained.

extrapolated from Centers for Medicare and Medicaid Services Report 4Q 2014; Term of effectivity based on extrapolations from data.

SCHEDULE 52 Page 77

#### **SERVICE CATEGORY**

## Government Childrens Health Care Insurance Program

DIRECT SOCIAL VALUE EFFECTS			
SERVICE CATEGORY	<b>BASIS REFERENCE</b>	VALUATION	SOCIAL EFFECT TERM
Counsel and Advice	1	\$200	Current Year
Brief Service	2	\$400	Current Year
Negotiated Settlement (w/o Litigation)	3	\$1,600	Current Year
Negotiated Settlement (With Litigation)	4	\$2,400	Current Year
Administrative Agency Decision	5	\$800	Current Year
Uncontested Court Decision	6	\$1,600	Current Year
Contested Court Decision	7	\$3,200	Current Year
Appeals	8	\$4,000	Current Year
Extensive Services	9	\$1,600	Current Year
Administrative Closing	10	\$200	Current Year

## **BASIS FOR VALUATION**

1. Replacement value of counsel - average 1 hour
2. Replacement value of counsel - average 2 hours
3. Replacement value of counsel - average 8 hours
4. Replacement value of counsel - average 12 hours
5. Replacement value of counsel - average 4 hours
6. Replacement value of counsel - average 8 hours
7. Replacement value of counsel - average 16 hours
8. Replacement value of counsel - average 20 hours
9. Replacement value of counsel - average 8 hours
10. Replacement value of counsel - average 1 hour

CONSEQUENTIAL SOCIAL VALUE EFFECTS	<b>BASIS REFERENCE</b>	VALUATION	SOCIAL EFFECT TERM
Community Health Costs	Α	\$216/year	10 years
Community Social Support Costs	NA		
Community Law Enforcement Costs	NA		
Community Taxation Revenue Effects	NA		
Community Property Valuation Effects	NA		
Other Community Cost Changes	NA		

## **BASIS FOR VALUATION**

A. Average value of Louisiana social support costs needed (25% of matters) with average per-matter cost of \$49,175.

A. Extrapolated annual per capita CHIP expenditures from CHIP Report to Congress 2014 and Pew Research/MacAurthur Foundation CHIP Program

SCHEDULE 53 Page 78

#### SERVICE CATEGORY

### Private Health Insurance

DIRECT SOCIAL VALUE EFFECTS	5
SERVICE CATEGORY	

SERVICE CATEGORY	BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM
Counsel and Advice	1	\$200	Current Year
Brief Service	2	\$400	Current Year
Negotiated Settlement (w/o Litigation)	3	\$1,600	Current Year
Negotiated Settlement (With Litigation)	4	\$2,400	Current Year
Administrative Agency Decision	5	\$800	Current Year
Uncontested Court Decision	6	\$1,600	Current Year
Contested Court Decision	7	\$3,200	Current Year
Appeals	8	\$4,000	Current Year
Extensive Services	9	\$1,600	Current Year
Administrative Closing	10	\$200	Current Year

**BASIS FOR VALUATION** 

	1. Re	placement v	alue of cou	ınsel - averaç	je 1 hour
--	-------	-------------	-------------	----------------	-----------

- 2. Replacement value of counsel average 2 hours
- 3. Replacement value of counsel average 8 hours
- 4. Replacement value of counsel average 12 hours
- 5. Replacement value of counsel average 4 hours
- 6. Replacement value of counsel average 8 hours
- 7. Replacement value of counsel average 16 hours
- 8. Replacement value of counsel average 20 hours
- Replacement value of counsel average 8 hours
   Replacement value of counsel average 1 hour

Included in above

# **CONSEQUENTIAL SOCIAL VALUE EFFECTS**

Community Health Costs
Community Social Support Costs
Community Law Enforcement Costs
Community Taxation Revenue Effects
Community Property Valuation Effects
Other Community Cost Changes

BASIS REFERENCE	<b>VALUATION</b>	SOCIAL EFFECT TERM
Α	\$7.800	Five Years

## BASIS FOR VALUATION

A Average per capita appual HCPS cost expenses (average 10 hours (week)
A. Average per-capita annual HCBS cost expenses (average 10 hours/week)
Genworth 2014 Cost of Care survey - Louisiana median rate

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#### SERVICE CATEGORY

### Private Health Insurance

DIRECT SOCIAL VALUE EFFECTS
SERVICE CATEGORY

SERVICE CATEGORY	<b>BASIS REFERENCE</b>	VALUATION	SOCIAL EFFECT TERM
Counsel and Advice	1	\$200	Current Year
Brief Service	2	\$400	Current Year
Negotiated Settlement (w/o Litigation)	3	\$1,600	Current Year
Negotiated Settlement (With Litigation)	4	\$2,400	Current Year
Administrative Agency Decision	5	\$800	Current Year
Uncontested Court Decision	6	\$1,600	Current Year
Contested Court Decision	7	\$3,200	Current Year
Appeals	8	\$4,000	Current Year
Extensive Services	9	\$1,600	Current Year
Administrative Closing	10	\$200	Current Year

**BASIS FOR VALUATION** 

1. Replacement value of counsel - average 1 hour
2. Replacement value of counsel - average 2 hours
3. Replacement value of counsel - average 8 hours

- 4. Replacement value of counsel average 12 hours
- 5. Replacement value of counsel average 4 hours
- 6. Replacement value of counsel average 8 hours
- 7. Replacement value of counsel average 16 hours
- 8. Replacement value of counsel average 20 hours
- 9. Replacement value of counsel average 8 hours
- 10. Replacement value of counsel average 1 hour

# **CONSEQUENTIAL SOCIAL VALUE EFFECTS**

Community Health Costs **Community Social Support Costs** Community Law Enforcement Costs **Community Taxation Revenue Effects Community Property Valuation Effects** Other Community Cost Changes

BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM
Α	\$4,967	Current Year

#### **BASIS FOR VALUATION**

A. Average per-capita annual health care cost expenses
Health Care Cost Institute Cost and Utilization Report 2014

Page 80 **SCHEDULE 55** 

#### SERVICE CATEGORY Long Term Health Care Facilities **DIRECT SOCIAL VALUE EFFECTS BASIS REFERENCE VALUATION SOCIAL EFFECT TERM** SERVICE CATEGORY Counsel and Advice 1 \$200 **Current Year** 2 **Brief Service** \$400 **Current Year** 3 \$1,600 **Current Year** Negotiated Settlement (w/o Litigation) Negotiated Settlement (With Litigation) 4 \$2,400 **Current Year** Administrative Agency Decision 5 \$800 **Current Year Uncontested Court Decision** 6 \$1,600 **Current Year** 7 **Current Year Contested Court Decision** \$3,200 8 **Current Year Appeals** \$4,000 **Extensive Services** 9 \$1,600 **Current Year** Administrative Closing 10 \$200 **Current Year BASIS FOR VALUATION** 1. Replacement value of counsel - average 1 hour 2. Replacement value of counsel - average 2 hours 3. Replacement value of counsel - average 8 hours 4. Replacement value of counsel - average 12 hours 5. Replacement value of counsel - average 4 hours 6. Replacement value of counsel - average 8 hours 7. Replacement value of counsel - average 16 hours 8. Replacement value of counsel - average 20 hours 9. Replacement value of counsel - average 8 hours 10. Replacement value of counsel - average 1 hour **CONSEQUENTIAL SOCIAL VALUE EFFECTS BASIS REFERENCE VALUATION SOCIAL EFFECT TERM** \$4,750/mo. 5 years Community Health Costs Α **Community Social Support Costs** NA NA Community Law Enforcement Costs **Community Taxation Revenue Effects** NA **Community Property Valuation Effects** NA Other Community Cost Changes NA

**BASIS FOR VALUATION** 

SCHEDULE 56 Page 81

A. Survey of average per/month assisted living facilities.

Genworth 2014 Cost of Care Survey

#### **SERVICE CATEGORY**

### State and Local Health

DIRECT SOCIAL VALUE EFFE	CTS
CEDVICE CATECODY	

SERVICE CATEGORY	<b>BASIS REFERENCE</b>	VALUATION	SOCIAL EFFECT TERM
Counsel and Advice	1	\$200	Current Year
Brief Service	2	\$400	Current Year
Negotiated Settlement (w/o Litigation)	3	\$1,600	Current Year
Negotiated Settlement (With Litigation)	4	\$2,400	Current Year
Administrative Agency Decision	5	\$800	Current Year
Uncontested Court Decision	6	\$1,600	Current Year
Contested Court Decision	7	\$3,200	Current Year
Appeals	8	\$4,000	Current Year
Extensive Services	9	\$1,600	Current Year
Administrative Closing	10	\$200	Current Year

### **BASIS FOR VALUATION**

1. Replacement value of counsel - average 1 hour	
2. Replacement value of counsel - average 2 hours	
3. Replacement value of counsel - average 8 hours	
4. Replacement value of counsel - average 12 hours	
5. Replacement value of counsel - average 4 hours	
6. Replacement value of counsel - average 8 hours	
7. Replacement value of counsel - average 16 hours	

8. Replacement value of counsel - average 20 hours9. Replacement value of counsel - average 8 hours10. Replacement value of counsel - average 1 hour

# **CONSEQUENTIAL SOCIAL VALUE EFFECTS**

Community Health Costs
Community Social Support Costs
Community Law Enforcement Costs
Community Taxation Revenue Effects
Community Property Valuation Effects
Other Community Cost Changes

<b>BASIS REFERENCE</b>	VALUATION	SOCIAL EFFECT TERM
Α	\$5,046	Current Year

### **BASIS FOR VALUATION**

A. Average per-capita annual health care cost expenses	
Health Care Cost Institute Cost and Utilization Report 2014	

SCHEDULE 57 Page 82

#### SERVICE CATEGORY

### Other Health Issues

DIRECT SOCIAL VALUE EFFECT	S
SERVICE CATEGORY	

<b>BASIS REFERENCE</b>	VALUATION	SOCIAL EFFECT TERM
1	\$200	Current Year
2	\$400	Current Year
3	\$1,600	Current Year
4	\$2,400	Current Year
5	\$800	Current Year
6	\$1,600	Current Year
7	\$3,200	Current Year
8	\$4,000	Current Year
9	\$1,600	Current Year
10	\$200	Current Year

\$400

**Current Year** 

#### **BASIS FOR VALUATION**

<ol> <li>Replacement v</li> </ol>	alue of couns	el - average 1 hour

11

- 2. Replacement value of counsel average 2 hours
- 3. Replacement value of counsel average 8 hours
- 4. Replacement value of counsel average 12 hours
- 5. Replacement value of counsel average 4 hours
- 6. Replacement value of counsel average 8 hours
- 7. Replacement value of counsel average 16 hours
- 8. Replacement value of counsel average 20 hours
- 9. Replacement value of counsel average 8 hours
- 10. Replacement value of counsel average 1 hour
- 11. Replacement value of counsel average 2 hours

# **CONSEQUENTIAL SOCIAL VALUE EFFECTS**

Community Health Costs
Community Social Support Costs
Community Law Enforcement Costs
Community Taxation Revenue Effects
Community Property Valuation Effects
Other Community Cost Changes

BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM
Α	\$4,967	Current Year

#### **BASIS FOR VALUATION**

A. Average per-capita annual health care cost expenses
Health Care Cost Institute Cost and Utilization Report 2014

SCHEDULE 59 Page 83

#### **SERVICE CATEGORY**

Federally Subsidized Housing (e.g. Section 8)

**BASIS REFERENCE** 

DIRECT SOCIAL VALUE EFFECTS
SERVICE CATEGORY
O a compared a model A allocks as

Counsel and Advice	1	\$200	Current Year
Brief Service	2	\$400	Current Year
Negotiated Settlement (w/o Litigation)	3	\$1,600	Current Year
Negotiated Settlement (With Litigation)	4	\$2,400	Current Year
Administrative Agency Decision	5	\$800	Current Year
Uncontested Court Decision	6	\$1,600	Current Year
Contested Court Decision	7	\$3,200	Current Year
Appeals	8	\$4,000	Current Year
Extensive Services	9	\$1,600	Current Year
Administrative Closing	10	\$200	Current Year

### **BASIS FOR VALUATION**

1. Replacement value of counsel - average 1 hour
2. Replacement value of counsel - average 2 hours
3. Replacement value of counsel - average 8 hours
4. Replacement value of counsel - average 12 hours
5. Replacement value of counsel - average 4 hours
6. Replacement value of counsel - average 8 hours
7. Replacement value of counsel - average 16 hours
8. Replacement value of counsel - average 20 hours
9. Replacement value of counsel - average 8 hours

**VALUATION** 

**SOCIAL EFFECT TERM** 

# **CONSEQUENTIAL SOCIAL VALUE EFFECTS**

Community Health Costs
Community Social Support Costs
Community Law Enforcement Costs
Community Taxation Revenue Effects
Community Property Valuation Effects
Other Community Cost Changes

BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM
А	\$6,635	1 year

### **BASIS FOR VALUATION**

A. Average value of Louisiana social support costs needed (50% of matters) with average per-matter cost of \$13,269.

2013 Cato Institute analysis of social benefits by state.

10. Replacement value of counsel - average 1 hour

SCHEDULE 61 Page 84

#### **SERVICE CATEGORY**

Homeownership and Real Property (Not Foreclosure)

DIRECT SOCIAL VALUE EFFECTS SERVICE CATEGORY	BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM
Counsel and Advice	1	\$200	Current Year
Brief Service	2	\$400	Current Year
Negotiated Settlement (w/o Litigation)	3	\$1,600	Current Year
Negotiated Settlement (With Litigation)	4	\$2,400	Current Year
Administrative Agency Decision	5	\$800	Current Year
Uncontested Court Decision	6	\$1,600	Current Year
Contested Court Decision	7	\$3,200	Current Year
Appeals	8	\$4,000	Current Year
Extensive Services	9	\$1,600	Current Year
Administrative Closing	10	\$200	Current Year
Referral	11	\$400	Current Year
BASIS FOR VALUATION	1. Replacement value of counsel - a	average 1 hour	
	2. Replacement value of counsel - a	average 2 hours	
	3. Replacement value of counsel - a	average 8 hours	
	4. Replacement value of counsel - a	average 12 hours	

2. Replacement value of counsel - average 2 hours	
3. Replacement value of counsel - average 8 hours	
4. Replacement value of counsel - average 12 hours	
5. Replacement value of counsel - average 4 hours	
6. Replacement value of counsel - average 8 hours	
7. Replacement value of counsel - average 16 hours	
8. Replacement value of counsel - average 20 hours	
9. Replacement value of counsel - average 8 hours	
10. Replacement value of counsel - average 1 hour	
11. Replacement value of counsel - average 2 hours	

### **CONSEQUENTIAL SOCIAL VALUE EFFECTS**

Community Health Costs Community Social Support Costs Community Law Enforcement Costs Community Taxation Revenue Effects Community Property Valuation Effects Other Community Cost Changes

Jointone value of Journson	avorago z noars	
<b>BASIS REFERENCE</b>	VALUATION	SOCIAL EFFECT TERM
NA		
Α	\$13,269	One Year Period
NA		

### **BASIS FOR VALUATION**

A. Average value of Louisiana social support costs needed (25% of matters) with average per-matter cost of \$49,175.

2013 Cato Institute analysis of social benefits by state.

SCHEDULE 62 Page 85

#### **SERVICE CATEGORY**

#### Private Landlord/Tenant

DIRECT	SOCIA	L VALUE	EFFECTS
SERVIC	E CATE	GORY	
_			

Counsel and Advice
Brief Service
Negotiated Settlement (w/o Litigation)
Negotiated Settlement (With Litigation)
Administrative Agency Decision
Uncontested Court Decision
Contested Court Decision
Appeals
Extensive Services
Administrative Closing

<b>BASIS REFERENCE</b>	VALUATION	SOCIAL EFFECT TERM
1	\$200	Current Year
2	\$400	Current Year
3	\$1,600	Current Year
4	\$2,400	Current Year
5	\$800	Current Year
6	\$1,600	Current Year
7	\$3,200	Current Year
8	\$4,000	Current Year
9	\$1,600	Current Year
10	\$200	Current Year

### **BASIS FOR VALUATION**

Ĺ	I. Re	placement	t value	e of co	ounsel -	average 1	hour

2. Replacement value of counsel - aver	age 2 hours
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- 3. Replacement value of counsel average 8 hours
- 4. Replacement value of counsel average 12 hours
- 5. Replacement value of counsel average 4 hours
- 6. Replacement value of counsel average 8 hours
- 7. Replacement value of counsel average 16 hours
- 8. Replacement value of counsel average 20 hours
- 9. Replacement value of counsel average 8 hours10. Replacement value of counsel average 1 hour

# **CONSEQUENTIAL SOCIAL VALUE EFFECTS**

Community Health Costs
Community Social Support Costs
Community Law Enforcement Costs
Community Taxation Revenue Effects
Community Property Valuation Effects
Other Community Cost Changes

BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM
А	\$13,269	One Year

#### **BASIS FOR VALUATION**

A. Average value of Louisiana social support costs needed (50% of matters) with average per-matter cost of \$26,538.

2013 Cato Institute analysis of social benefits by state.

SCHEDULE 63 Page 86

#### **SERVICE CATEGORY**

### **Public Housing**

DIRECT SOCIAL VALUE E	EFFECTS
SERVICE CATEGORY	

Counsel and Advice
Brief Service
Negotiated Settlement (w/o Litigation)
Negotiated Settlement (With Litigation)
Administrative Agency Decision
Uncontested Court Decision
Contested Court Decision
Appeals
Extensive Services
Administrative Closing

<b>BASIS REFERENCE</b>	VALUATION	SOCIAL EFFECT TERM
1	\$200	Current Year
2	\$400	Current Year
3	\$1,600	Current Year
4	\$2,400	Current Year
5	\$800	Current Year
6	\$1,600	Current Year
7	\$3,200	Current Year
8	\$4,000	Current Year
9	\$1,600	Current Year
10	\$200	Current Year

#### **BASIS FOR VALUATION**

1. Replac	ement value of counsel - average 1 hour	
<ol><li>Replace</li></ol>	ement value of counsel - average 2 hours	

т.				a
3.	Replacement	value of	counsel -	average 8 hours

- 4. Replacement value of counsel average 12 hours
- 5. Replacement value of counsel average 4 hours
- 6. Replacement value of counsel average 8 hours
- 7. Replacement value of counsel average 16 hours
- 8. Replacement value of counsel average 20 hours
- 9. Replacement value of counsel average 8 hours
- 10. Replacement value of counsel average 1 hour

#### **CONSEQUENTIAL SOCIAL VALUE EFFECTS**

Community Health Costs
Community Social Support Costs
Community Law Enforcement Costs
Community Taxation Revenue Effects
Community Property Valuation Effects
Other Community Cost Changes

BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM
Α	\$13,269	One Year

### **BASIS FOR VALUATION**

A. Average value of Louisiana social support costs needed (50% of matters) with average per-matter cost of \$26,538.

2013 Cato Institute analysis of social benefits by state.

SCHEDULE 64 Page 87

#### SERVICE CATEGORY

#### **Mobile Homes**

DIRECT SOCIAL VALUE EFFECTS
SERVICE CATEGORY
Carriage I am al Agliriage

Counsel and Advice
Brief Service
Negotiated Settlement (w/o Litigation)
Negotiated Settlement (With Litigation)
Administrative Agency Decision
Uncontested Court Decision
Contested Court Decision
Appeals
Extensive Services
Administrative Closing

<b>BASIS REFERENCE</b>	VALUATION	SOCIAL EFFECT TERM
1	\$200	Current Year
2	\$400	Current Year
3	\$1,600	Current Year
4	\$2,400	Current Year
5	\$800	Current Year
6	\$1,600	Current Year
7	\$3,200	Current Year
8	\$4,000	Current Year
9	\$1,600	Current Year
10	\$200	Current Year

#### **BASIS FOR VALUATION**

1. Replacement value of counsel - average 1 hour
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- 2. Replacement value of counsel average 2 hours
- 3. Replacement value of counsel average 8 hours
- 4. Replacement value of counsel average 12 hours
- 5. Replacement value of counsel average 4 hours
- 6. Replacement value of counsel average 8 hours
- 7. Replacement value of counsel average 16 hours 8. Replacement value of counsel - average 20 hours
- o. Replacement value of couriser-average 20 flours
- 9. Replacement value of counsel average 8 hours 10. Replacement value of counsel average 1 hour

# **CONSEQUENTIAL SOCIAL VALUE EFFECTS**

Community Health Costs
Community Social Support Costs
Community Law Enforcement Costs
Community Taxation Revenue Effects
Community Property Valuation Effects
Other Community Cost Changes

BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM
Α	\$13,269	One Year

# **BASIS FOR VALUATION**

A. Average value of Louisiana social support costs needed (50% of matters) with average per-matter cost of \$26,538.

2013 Cato Institute analysis of social benefits by state.

SCHEDULE 65 Page 88

#### SERVICE CATEGORY

### Housing Discrimination

DIRE	CT SC	CIAL	VALU	E EFFECTS
SERV	ICE C	ATEG	ORY	
_				

Counsel and Advice
Brief Service
Negotiated Settlement (w/o Litigation)
Negotiated Settlement (With Litigation)
Administrative Agency Decision
Uncontested Court Decision
Contested Court Decision
Appeals
Extensive Services
Administrative Closing

<b>BASIS REFERENCE</b>	VALUATION	SOCIAL EFFECT TERM
1	\$200	Current Year
2	\$400	Current Year
3	\$1,600	Current Year
4	\$2,400	Current Year
5	\$800	Current Year
6	\$1,600	Current Year
7	\$3,200	Current Year
8	\$4,000	Current Year
9	\$1,600	Current Year
10	\$200	Current Year

### **BASIS FOR VALUATION**

Ľ	<ol> <li>Replacemer</li> </ol>	it value of co	unsel - averaç	ge 1 hour
7	2 Danlacaman	t value of co	uncal averag	no 2 hours

- 2. Replacement value of counsel average 2 hours
- 3. Replacement value of counsel average 8 hours
- 4. Replacement value of counsel average 12 hours
- 5. Replacement value of counsel average 4 hours
- 6. Replacement value of counsel average 8 hours 7. Replacement value of counsel - average 16 hours
- 8. Replacement value of counsel average 20 hours
- 9. Replacement value of counsel average 8 hours
- 10. Replacement value of counsel average 1 hour

#### **CONSEQUENTIAL SOCIAL VALUE EFFECTS**

Community Health Costs **Community Social Support Costs** Community Law Enforcement Costs Community Taxation Revenue Effects **Community Property Valuation Effects** Other Community Cost Changes

BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM
А	\$6,635	One Year

#### **BASIS FOR VALUATION**

A. Average value of Louisiana social support costs needed (25% of matters) with average per-matter cost of \$26,538.

2013 Cato Institute analysis of social benefits by state.

Page 89 **SCHEDULE 66** 

#### **SERVICE CATEGORY**

Mortgage Foreclosures (Not Predatory Lending Practices)

DIRECT SOCIAL VALUE EFFECTS			
SERVICE CATEGORY	BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM
Counsel and Advice	1	\$200	Current Year
Brief Service	2	\$400	Current Year
Negotiated Settlement (w/o Litigation)	3	\$1,600	Current Year
Negotiated Settlement (With Litigation)	4	\$2,400	Current Year
Administrative Agency Decision	5	\$800	Current Year
Uncontested Court Decision	6	\$1,600	Current Year
Contested Court Decision	7	\$3,200	Current Year
Appeals	8	\$4,000	Current Year
Extensive Services	9	\$1,600	Current Year
Administrative Closing	10	\$200	Current Year

#### **BASIS FOR VALUATION**

1. Replacement value of counsel - average 1 hour
2. Replacement value of counsel - average 2 hours
3. Replacement value of counsel - average 8 hours
4. Replacement value of counsel - average 12 hours
5. Replacement value of counsel - average 4 hours
6. Replacement value of counsel - average 8 hours
7. Replacement value of counsel - average 16 hours
8. Replacement value of counsel - average 20 hours
9. Replacement value of counsel - average 8 hours
10. Replacement value of counsel - average 1 hour

CONSEQUENTIAL SOCIAL VALUE EFFECTS	<b>BASIS REFERENCE</b>	VALUATION	SOCIAL EFFECT TERM
Community Health Costs			
Community Social Support Costs	Α	\$13,269	One Year
Community Law Enforcement Costs			
Community Taxation Revenue Effects			
Community Property Valuation Effects	В	\$20,000	Two Years
Other Community Cost Changes	С	\$5,000	One year

#### **BASIS FOR VALUATION**

A. Average value of Louisiana social support costs needed (50% of matters) with average per-matter cost of \$26,538.

2013 Cato Institute analysis of social benefits by state.

B. Updated Survey of reals estate sales/appraisal specialists. 10% devaluation on property value (estimated average value \$100,000) for two year period.

C. Survey of average value of repair/refurbishing costs needed for foreclosed houses before they can be re-sold.

SCHEDULE 67 Page 90

#### **SERVICE CATEGORY**

# Mortgage Predatory Lending/Practices

DIRECT SOCIAL VALUE EFFECTS			
SERVICE CATEGORY	<b>BASIS REFERENCE</b>	VALUATION	SOCIAL EFFECT TERM
Counsel and Advice	1	\$200	Current Year
Brief Service	2	\$400	Current Year
Negotiated Settlement (w/o Litigation)	3	\$1,600	Current Year
Negotiated Settlement (With Litigation)	4	\$2,400	Current Year
Administrative Agency Decision	5	\$800	Current Year
Uncontested Court Decision	6	\$1,600	Current Year
Contested Court Decision	7	\$3,200	Current Year
Appeals	8	\$4,000	Current Year
Extensive Services	9	\$1,600	Current Year
Administrative Closing	10	\$200	Current Year

### **BASIS FOR VALUATION**

1. Replacement value of counsel - average 1 hour
2. Replacement value of counsel - average 2 hours
3. Replacement value of counsel - average 8 hours
4. Replacement value of counsel - average 12 hours
5. Replacement value of counsel - average 4 hours
6. Replacement value of counsel - average 8 hours
7. Replacement value of counsel - average 16 hours
8. Replacement value of counsel - average 20 hours
9. Replacement value of counsel - average 8 hours
10. Replacement value of counsel - average 1 hour

CONSEQUENTIAL SOCIAL VALUE EFFECTS	BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM
Community Health Costs	NA		
Community Social Support Costs	Α	\$6,635	One Year Period
Community Law Enforcement Costs	NA		
Community Taxation Revenue Effects	NA		
Community Property Valuation Effects	NA		
Other Community Cost Changes	NA		

#### **BASIS FOR VALUATION**

A. Average value of Louisiana social support costs needed (25% of matters) with average per-matter cost of \$26,538.

2013 Cato Institute analysis of social benefits by state.

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SERVICE CATEGORY	Other Housing Issues			
DIRECT SOCIAL VALUE EFFECTS SERVICE CATEGORY	BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM	
Counsel and Advice	1	\$200	Current Year	
Brief Service	2	\$400	Current Year	
Negotiated Settlement (w/o Litigation)	3	\$1,600	<b>Current Year</b>	
Negotiated Settlement (With Litigation)	4	\$2,400	<b>Current Year</b>	
Administrative Agency Decision	5	\$800	<b>Current Year</b>	
Uncontested Court Decision	6	\$1,600	<b>Current Year</b>	
Contested Court Decision	7	\$3,200	<b>Current Year</b>	
Appeals	8	\$4,000	<b>Current Year</b>	
Extensive Services	9	\$1,600	<b>Current Year</b>	
Administrative Closing	10	\$200	Current Year	
BASIS FOR VALUATION	1. Replacement value of counsel - average 1 hour			
	2. Replacement value of counsel - average 2 hours			
	3. Replacement value of counsel - average 8 hours			
	4. Replacement value of counsel -	average 12 hours		
	5. Replacement value of counsel -	average 4 hours		
	6. Replacement value of counsel -	average 8 hours		
	7. Replacement value of counsel -	average 16 hours		
	8. Replacement value of counsel - average 20 hours			
	9. Replacement value of counsel -	average 8 hours		
	10. Replacement value of counsel	average 1 hour		

CONSEQUENTIAL SOCIAL VALUE EFFECTS	BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM
Community Health Costs	NA		
Community Social Support Costs	Α	\$6,635	One Year Period
Community Law Enforcement Costs	NA		
Community Taxation Revenue Effects	NA		
Community Property Valuation Effects	NA		
Other Community Cost Changes	NA		

## **BASIS FOR VALUATION**

A. Average value of Louisiana social support costs needed (25% of matters) with average per-matter cost of \$26,538.

2013 Cato Institute analysis of social benefits by state.

Page 92 **SCHEDULE 69** 

#### **SERVICE CATEGORY**

**TANF (Temporary Assistance for Needy Families)** 

DIRECT SOCIAL VALUE EFFECTS			
SERVICE CATEGORY	<b>BASIS REFERENCE</b>	VALUATION	SOCIAL EFFECT TERM
Counsel and Advice	1	\$200	Current Year
Brief Service	2	\$400	Current Year
Negotiated Settlement (w/o Litigation)	3	\$1,600	Current Year
Negotiated Settlement (With Litigation)	4	\$2,400	Current Year
Administrative Agency Decision	5	\$800	Current Year
Uncontested Court Decision	6	\$1,600	Current Year
Contested Court Decision	7	\$3,200	Current Year
Appeals	8	\$4,000	Current Year
Extensive Services	9	\$1,600	Current Year
Administrative Closing	10	\$200	Current Year

#### **BASIS FOR VALUATION**

1. Replacement value of counsel - average 1 hour
2. Replacement value of counsel - average 2 hours
3. Replacement value of counsel - average 8 hours
4. Replacement value of counsel - average 12 hours
5. Replacement value of counsel - average 4 hours
6. Replacement value of counsel - average 8 hours
7. Replacement value of counsel - average 16 hours
8. Replacement value of counsel - average 20 hours
9. Replacement value of counsel - average 8 hours
10. Replacement value of counsel - average 1 hour

## **CONSEQUENTIAL SOCIAL VALUE EFFECTS**

Community Health Costs
Community Social Support Costs
Community Law Enforcement Costs
Community Taxation Revenue Effects
Community Property Valuation Effects
Other Community Cost Changes

BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM		
Α	\$240/mo	24 months		

### **BASIS FOR VALUATION**

A. Louisiana TANF rates 2015 (One parent two child maximum cost per mon	th)
2015 Congressional Research Service report and Louisiana 2014 FITAP program documental	tion

SCHEDULE 71 Page 93

SERVICE CATEGORY	Social Security (Not SSDI)		
DIRECT SOCIAL VALUE EFFECTS SERVICE CATEGORY	BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM
Counsel and Advice	1	\$200	Current Year
Brief Service	2	\$400	Current Year
Negotiated Settlement (w/o Litigation)	3	\$1,600	Current Year
Negotiated Settlement (With Litigation)	4	\$2,400	Current Year
Administrative Agency Decision	5	\$800	Current Year
Uncontested Court Decision	6	\$1,600	Current Year
Contested Court Decision	7	\$3,200	Current Year
Appeals	8	\$4,000	Current Year
Extensive Services	9	\$1,600	Current Year
Administrative Closing	10	\$200	Current Year
BASIS FOR VALUATION	<ol> <li>Replacement value of counsel - a</li> </ol>	everage 2 hours everage 8 hours everage 12 hours everage 4 hours everage 8 hours everage 16 hours everage 20 hours everage 8 hours everage 8 hours	
CONSEQUENTIAL SOCIAL VALUE EFFECTS Community Health Costs Community Social Support Costs Community Law Enforcement Costs Community Taxation Revenue Effects Community Property Valuation Effects Other Community Cost Changes	BASIS REFERENCE NA NA NA NA NA NA NA	VALUATION	SOCIAL EFFECT TERM

BASIS FOR VALUATION	Values included in SSI long-term amounts.
DAGIOTOR VALUATION	values included in sorrong term amounts.

Page 94 **SCHEDULE 72** 

#### **SERVICE CATEGORY**

Food Stamps (Supplemental Nutritional Assistance Program)

DIRECT SOCIAL VALUE EFFECTS			
SERVICE CATEGORY	BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM
Counsel and Advice	1	\$200	Current Year
Brief Service	2	\$400	Current Year
Negotiated Settlement (w/o Litigation)	3	\$1,600	Current Year
Negotiated Settlement (With Litigation)	4	\$2,400	Current Year
Administrative Agency Decision	5	\$800	Current Year
Uncontested Court Decision	6	\$1,600	Current Year
Contested Court Decision	7	\$3,200	Current Year
Appeals	8	\$4,000	Current Year
Extensive Services	9	\$1,600	Current Year
Administrative Closing	10	\$200	Current Year

#### **BASIS FOR VALUATION**

1. Replacement value of counsel - average 1 hour
2. Replacement value of counsel - average 2 hours
3. Replacement value of counsel - average 8 hours
4. Replacement value of counsel - average 12 hours
5. Replacement value of counsel - average 4 hours
6. Replacement value of counsel - average 8 hours
7. Replacement value of counsel - average 16 hours
8. Replacement value of counsel - average 20 hours
9. Replacement value of counsel - average 8 hours
10. Replacement value of counsel - average 1 hour

# **CONSEQUENTIAL SOCIAL VALUE EFFECTS**

Community Health Costs
Community Social Support Costs
Community Law Enforcement Costs
Community Taxation Revenue Effects
Community Property Valuation Effects
Other Community Cost Changes

BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM		
Α	\$509/mo.	5 Years		

### **BASIS FOR VALUATION**

A. Average value of \$509 per month
2016 Center on Budget and Policy Priorities SNAP analysis by state.

SCHEDULE 73 Page 95

#### **SERVICE CATEGORY**

SSDI (Social Security Disability)

DIRECT SOCIAL VALUE EFFECTS			
SERVICE CATEGORY	<b>BASIS REFERENCE</b>	VALUATION	SOCIAL EFFECT TERM
Counsel and Advice	1	\$200	Current Year
Brief Service	2	\$400	Current Year
Negotiated Settlement (w/o Litigation)	3	\$1,600	Current Year
Negotiated Settlement (With Litigation)	4	\$2,400	Current Year
Administrative Agency Decision	5	\$800	Current Year
Uncontested Court Decision	6	\$1,600	Current Year
Contested Court Decision	7	\$3,200	Current Year
Appeals	8	\$4,000	Current Year
Extensive Services	9	\$1,600	Current Year
Administrative Closing	10	\$200	Current Year

#### **BASIS FOR VALUATION**

1. Replacement value of counsel - average 1 hour
2. Replacement value of counsel - average 2 hours
3. Replacement value of counsel - average 8 hours
4. Replacement value of counsel - average 12 hours
5. Replacement value of counsel - average 4 hours
6. Replacement value of counsel - average 8 hours
7. Replacement value of counsel - average 16 hours
8. Replacement value of counsel - average 20 hours
9. Replacement value of counsel - average 8 hours
10. Replacement value of counsel - average 1 hour

### **CONSEQUENTIAL SOCIAL VALUE EFFECTS**

Community Health Costs **Community Social Support Costs** Community Law Enforcement Costs Community Taxation Revenue Effects **Community Property Valuation Effects** Added Community Income

BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM	/
А	\$2,160	9.7 Years	

### **BASIS FOR VALUATION**

A. Annualized sum of average monthly recovery amount plus average monthly avoided amount per matter

Average time of SSDI benefits Of 9.7 years from Social Security Administration statistical data

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SSI (Social Security Income)

DIRECT SOCIAL VALUE EFFECTS SERVICE CATEGORY	BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM
Counsel and Advice	1	\$200	Current Year
Brief Service	2	\$400	Current Year
Negotiated Settlement (w/o Litigation)	3	\$1,600	Current Year
Negotiated Settlement (With Litigation)	4	\$2,400	Current Year
Administrative Agency Decision	5	\$800	Current Year
Uncontested Court Decision	6	\$1,600	Current Year
Contested Court Decision	7	\$3,200	Current Year
Appeals	8	\$4,000	Current Year
Extensive Services	9	\$1,600	Current Year
Administrative Closing	10	\$200	Current Year

#### **BASIS FOR VALUATION**

1. Replacement value of counsel - average 1 hour
2. Replacement value of counsel - average 2 hours
3. Replacement value of counsel - average 8 hours
4. Replacement value of counsel - average 12 hours
5. Replacement value of counsel - average 4 hours
6. Replacement value of counsel - average 8 hours
7. Replacement value of counsel - average 16 hours
8. Replacement value of counsel - average 20 hours
9. Replacement value of counsel - average 8 hours
10. Replacement value of counsel - average 1 hour

# CONSEQUENTIAL SOCIAL VALUE EFFECTS

Community Health Costs
Community Social Support Costs
Community Law Enforcement Costs
Community Taxation Revenue Effects
Community Property Valuation Effects
Added Community Income

DACIC DEFEDENCE	VALUATION	COCIAL FEFFOR TEDA/
BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM

A \$526/mo. 7 Years

#### **BASIS FOR VALUATION**

A. Annualized sum of average monthly recovery amount plus average monthly avoided amount per matter

Average time of SSDI benefits 0f 7 years from Social Security Administration 2014 statistical data

SCHEDULE 75 Page 97

#### SERVICE CATEGORY

DIDEAT AGAIN MALLIE EFFEAT

DIRECT SOCIAL VALUE EFFECTS
SERVICE CATEGORY
Counsel and Advice
Brief Service
Negotiated Settlement (w/o Litigation)
Negotiated Settlement (With Litigation)

Administrative Agency Decision **Uncontested Court Decision** 

**Contested Court Decision Appeals Extensive Services** 

Administrative Closing

#### **BASIS FOR VALUATION**

U	nemp	loyment	Compensation
---	------	---------	--------------

BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM
1	\$200	Current Year
2	\$400	Current Year
3	\$1,600	Current Year
4	\$2,400	Current Year
5	\$800	Current Year
6	\$1,600	Current Year
7	\$3,200	Current Year
8	\$4,000	Current Year
9	\$1,600	Current Year
10	\$200	Current Year

1. Replacement value of counsel - average 1 hour	
2. Replacement value of counsel - average 2 hours	
2 Pontacoment value of councel average 9 hours	

- Replacement value of counsel average 8 hours
- 4. Replacement value of counsel average 12 hours
- 5. Replacement value of counsel average 4 hours
- 6. Replacement value of counsel average 8 hours
- 7. Replacement value of counsel average 16 hours 8. Replacement value of counsel - average 20 hours
- 9. Replacement value of counsel average 8 hours
- 10. Replacement value of counsel average 1 hour

### CONSEQUENTIAL SOCIAL VALUE EFFECTS

Community Health Costs **Community Social Support Costs** Community Law Enforcement Costs **Community Taxation Revenue Effects Community Property Valuation Effects** Additional Community Income

**BASIS REFERENCE VALUATION SOCIAL EFFECT TERM** 

> \$3,952 **Current Year** Α

### **BASIS FOR VALUATION**

A. Calculated sample weekly award value (\$247/week maximum rate times 16 week average award period (26 week limit).

2016 Louisiana Unemployment Insurance website information.

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SERVICE CATEGORY	Veterans Benefits

DIRECT SOCIAL VALUE EFFECTS SERVICE CATEGORY	BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM
	DASIS REFERENCE		
Advice and Counsel	1	\$300	Current Year
Limited Services	2	\$400	Current Year
Extensive Services	3	\$2,400	Current Year
Negotiated Settlement (Without Litigation)	4	\$1,600	Current Year
Negotiated Settlement (With Litigation)	5	\$2,400	Current Year
Contested Court Decision	6	\$2,400	Current Year
Uncontested Court Decision	7	\$1,600	Current Year
BASIS FOR VALUATION	1. Replacement value of counsel - a	average 1 hour	

1. Replacement value of counsel - average 1 hour
2. Replacement value of counsel - average 2 hours
3. Replacement value of counsel - average 12 hours
4. Replacement value of counsel - average 8 hours
5. Replacement value of counsel - average 12 hours
6. Replacement value of counsel - average 12 hours
7. Replacement value of counsel - average 8 hours

CONSEQUENTIAL SOCIAL VALUE EFFECTS	BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM
Community Health Costs	Α	\$1,255/year	5 Years
Community Social Support Costs	NA		
Community Law Enforcement Costs	NA		
Community Taxation Revenue Effects	NA		
Community Property Valuation Effects	NA		
Other Community Cost Changes	NA		
Veterans Disability, Compensation, Education,	В	\$3,191/year	5 Years
Assisted Living, and Burial Costs			

# **BASIS FOR VALUATION**

A. Average medical support costs per veteran
US Veterans Admin 2011-12 Budget
B. Average mandatory support funds cost per veteran
US Veterans Admin 2011-12 Budget

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SERVICE CATEGORY	State and Local Income Maintenance		
DIRECT SOCIAL VALUE EFFECTS SERVICE CATEGORY	BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM
Counsel and Advice	1	\$200	Current Year
Brief Service	2	\$400	Current Year
Negotiated Settlement (w/o Litigation)	3	\$1,600	Current Year
Negotiated Settlement (With Litigation)	4	\$2,400	Current Year
Administrative Agency Decision	5	\$800	Current Year
Uncontested Court Decision	6	\$1,600	Current Year
Contested Court Decision	7	\$3,200	Current Year
Appeals	8	\$4,000	Current Year
Extensive Services	9	\$1,600	Current Year
Administrative Closing	10	\$200	Current Year
BASIS FOR VALUATION	1. Replacement value of counsel - average 1 hour		
	2. Replacement value of counsel - average 2 hours		
	3. Replacement value of counsel -	average 8 hours	
4. Replacement value of counsel - average 12 hours			
	5. Replacement value of counsel - average 4 hours		
	6. Replacement value of counsel -	average 8 hours	
	7. Replacement value of counsel -	average 16 hours	
	8. Replacement value of counsel -		
	9. Replacement value of counsel -		
	10. Replacement value of counsel - average 1 hour		
CONSEQUENTIAL SOCIAL VALUE EFFECTS	BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM
Community Health Costs	NA		
Community Social Support Costs	NA		
Community Law Enforcement Costs	NA		
Community Taxation Revenue Effects	NA		
Community Proporty Valuation Effects	NIΛ		

BASIS FOR VALUATION	A. Additional average monthly recovery per matter.
	, , , , , , , , , , , , , , , , , , ,

Community Property Valuation Effects

Additional Community Income

 $\mathsf{N}\mathsf{A}$ 

Α

Page 100 **SCHEDULE 78** 

\$83/mo.

Three Years

SERVICE CATEGORY

**BASIS FOR VALUATION** 

#### Other Income Maintenance (e.g., G.R.) **DIRECT SOCIAL VALUE EFFECTS BASIS REFERENCE VALUATION SOCIAL EFFECT TERM** SERVICE CATEGORY \$200 **Current Year** Counsel and Advice 1 2 **Brief Service** \$400 **Current Year** 3 Negotiated Settlement (w/o Litigation) \$1,600 **Current Year** Negotiated Settlement (With Litigation) 4 \$2,400 **Current Year** Administrative Agency Decision 5 \$800 **Current Year Uncontested Court Decision Current Year** 6 \$1,600 Contested Court Decision 7 \$3,200 **Current Year** 8 **Appeals** \$4,000 **Current Year Extensive Services** 9 \$1,600 **Current Year** 10 **Current Year** Administrative Closing \$200 1. Replacement value of counsel - average 1 hour **BASIS FOR VALUATION** 2. Replacement value of counsel - average 2 hours 3. Replacement value of counsel - average 8 hours 4. Replacement value of counsel - average 12 hours 5. Replacement value of counsel - average 4 hours 6. Replacement value of counsel - average 8 hours 7. Replacement value of counsel - average 16 hours 8. Replacement value of counsel - average 20 hours 9. Replacement value of counsel - average 8 hours 10. Replacement value of counsel - average 1 hour **CONSEQUENTIAL SOCIAL VALUE EFFECTS BASIS REFERENCE VALUATION SOCIAL EFFECT TERM** Community Health Costs NA **Community Social Support Costs** NA Community Law Enforcement Costs NA **Community Taxation Revenue Effects** NA **Community Property Valuation Effects** NA Additional Community Income Α \$83/mo. Three Years

SCHEDULE 79 Page 101

A. Additional average monthly recovery per matter.

### **SERVICE CATEGORY**

Immigration and Naturalization

DIRECT SOCIAL VALUE EFFECTS			
SERVICE CATEGORY	BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM
Counsel and Advice	1	\$200	Current Year
Brief Service	2	\$400	Current Year
Negotiated Settlement (w/o Litigation)	3	\$1,600	Current Year
Negotiated Settlement (With Litigation)	4	\$2,400	Current Year
Administrative Agency Decision	5	\$800	Current Year
Uncontested Court Decision	6	\$1,600	Current Year
Contested Court Decision	7	\$3,200	Current Year
Appeals	8	\$4,000	Current Year
Extensive Services	9	\$1,600	Current Year

10

#### **BASIS FOR VALUATION**

Administrative Closing

1. Replacement value of counsel - average 1 hour
2. Replacement value of counsel - average 2 hours
3. Replacement value of counsel - average 8 hours
4. Replacement value of counsel - average 12 hours
5. Replacement value of counsel - average 4 hours
6. Replacement value of counsel - average 8 hours
7. Replacement value of counsel - average 16 hours
8. Replacement value of counsel - average 20 hours
9. Replacement value of counsel - average 8 hours
10. Replacement value of counsel - average 1 hour

\$200

**Current Year** 

## **CONSEQUENTIAL SOCIAL VALUE EFFECTS**

Community Health Costs
Community Social Support Costs
Community Law Enforcement Costs
Community Taxation Revenue Effects
Community Property Valuation Effects
Other Community Cost Changes

BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM
Α	\$1,000	3 Years

#### **BASIS FOR VALUATION**

A. Estimated Annual Value of Mental Disability Community Support Costs	
Based on CSACO SROI project for California Dept. of Rehabilitation 2009	

SCHEDULE 81 Page 102

SERVICE CATEGORY

**BASIS FOR VALUATION** 

#### Mental Health **DIRECT SOCIAL VALUE EFFECTS BASIS REFERENCE VALUATION** SOCIAL EFFECT TERM SERVICE CATEGORY \$200 Counsel and Advice **Current Year Brief Service** 2 \$400 **Current Year** 3 Negotiated Settlement (w/o Litigation) \$1,600 **Current Year** Negotiated Settlement (With Litigation) 4 \$2,400 **Current Year** Administrative Agency Decision 5 \$800 **Current Year Uncontested Court Decision Current Year** 6 \$1,600 Contested Court Decision 7 \$3,200 **Current Year Appeals** 8 \$4,000 **Current Year Extensive Services** 9 \$1,600 **Current Year** Administrative Closing 10 \$200 **Current Year** Referral 11 \$400 **Current Year BASIS FOR VALUATION** 1. Replacement value of counsel - average 1 hour 2. Replacement value of counsel - average 2 hours 3. Replacement value of counsel - average 8 hours 4. Replacement value of counsel - average 12 hours 5. Replacement value of counsel - average 4 hours 6. Replacement value of counsel - average 8 hours 7. Replacement value of counsel - average 16 hours 8. Replacement value of counsel - average 20 hours 9. Replacement value of counsel - average 8 hours 10. Replacement value of counsel - average 1 hour 11. Replacement value of counsel - average 2 hours CONSEQUENTIAL SOCIAL VALUE EFFECTS **BASIS REFERENCE VALUATION** SOCIAL EFFECT TERM Community Health Costs **Community Social Support Costs** Α \$1,000 3 Years Community Law Enforcement Costs **Community Taxation Revenue Effects Community Property Valuation Effects** Other Community Cost Changes

SCHEDULE 82 Page 103

A. Estimated Annual Value of Mental Disability Community Support Costs

Based on CSACO SROI project for California Dept. of Rehabilitation 2009

SERVICE CATEGORY	Prisoner's Rights		
DIRECT SOCIAL VALUE EFFECTS SERVICE CATEGORY	BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM
Counsel and Advice	1	\$200	Current Year
Brief Service	2	\$400	Current Year
Negotiated Settlement (w/o Litigation)	3	\$1,600	Current Year
Negotiated Settlement (With Litigation)	4	\$2,400	Current Year
Administrative Agency Decision	5	\$800	Current Year
Uncontested Court Decision	6	\$1,600	Current Year
Contested Court Decision	7	\$3,200	Current Year
Appeals	8	\$4,000	Current Year
Extensive Services	9	\$1,600	Current Year
Administrative Closing	10	\$200	Current Year
BASIS FOR VALUATION	Replacement value of counsel - average 1 hour		
	2. Replacement value of counsel - a	average 2 hours	
	3. Replacement value of counsel - average 8 hours		
	4. Replacement value of counsel - average 12 hours		
	5. Replacement value of counsel - average 4 hours		
	6. Replacement value of counsel - average 8 hours		
	7. Replacement value of counsel - average 16 hours		
	8. Replacement value of counsel - average 20 hours		
	9. Replacement value of counsel - average 8 hours		
	10. Replacement value of counsel -	average 1 hour	

CONSEQUENTIAL SOCIAL VALUE EFFECTS	<b>BASIS REFERENCE</b>	<b>VALUATION</b>	SOCIAL EFFECT TERM
Community Health Costs			
Community Social Support Costs			
Community Law Enforcement Costs			
Community Taxation Revenue Effects			
Community Property Valuation Effects			
Victim Out of Pocket Expenses (including potential back pay)	Α	\$2,000	Current Year

## **BASIS FOR VALUATION**

A. Estimated value for out of pocket expenses, distress costs, and possible back
pay

SCHEDULE 83 Page 104

#### **SERVICE CATEGORY**

# Physically Disabled Rights

DIRECT SOCIAL VALUE EFFECTS			
SERVICE CATEGORY	<b>BASIS REFERENCE</b>	VALUATION	SOCIAL EFFECT TERM
Counsel and Advice	1	\$200	Current Year
Brief Service	2	\$400	Current Year
Negotiated Settlement (w/o Litigation)	3	\$1,600	Current Year
Negotiated Settlement (With Litigation)	4	\$2,400	Current Year
Administrative Agency Decision	5	\$800	Current Year
Uncontested Court Decision	6	\$1,600	Current Year
Contested Court Decision	7	\$3,200	Current Year
Appeals	8	\$4,000	Current Year
Extensive Services	9	\$1,600	Current Year
Administrative Closing	10	\$200	Current Year

### **BASIS FOR VALUATION**

1. Replacement value of counsel - average 1 hour
2. Replacement value of counsel - average 2 hours
3. Replacement value of counsel - average 8 hours
4. Replacement value of counsel - average 12 hours
5. Replacement value of counsel - average 4 hours
6. Replacement value of counsel - average 8 hours
7. Replacement value of counsel - average 16 hours
8. Replacement value of counsel - average 20 hours
9. Replacement value of counsel - average 8 hours
10. Replacement value of counsel - average 1 hour

# **CONSEQUENTIAL SOCIAL VALUE EFFECTS**

Community Health Costs Community Social Support Costs Community Law Enforcement Costs Community Taxation Revenue Effects Community Property Valuation Effects Other Community Cost Changes

BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM
А	\$1,000	3 Years

### **BASIS FOR VALUATION**

A. Estimated Annual Value of Mental Disability Community Support Costs	
Based on CSACO SROI project for California Dept. of Rehabilitation 2009	

SCHEDULE 84 Page 105

SERVICE CATEGORY	Civil Rights			
DIRECT SOCIAL VALUE EFFECTS SERVICE CATEGORY	BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM	
Counsel and Advice	DASIS REFERENCE	\$200	Current Year	
Brief Service	2	\$200 \$400	Current Year	
			Current Year	
Negotiated Settlement (w/o Litigation)	3	\$1,600		
Negotiated Settlement (With Litigation)	4	\$2,400	Current Year	
Administrative Agency Decision	5	\$800	Current Year	
Uncontested Court Decision	6	\$1,600	Current Year	
Contested Court Decision	7	\$3,200	Current Year	
Appeals	8	\$4,000	Current Year	
Extensive Services	9	\$1,600	Current Year	
Administrative Closing	10	\$200	Current Year	
BASIS FOR VALUATION	1. Replacement value of counsel - average 1 hour			
	2. Replacement value of counsel - average 2 hours			
	3. Replacement value of counsel - average 8 hours			
	4. Replacement value of counsel - average 12 hours			
	5. Replacement value of counsel - average 4 hours			
	6. Replacement value of counsel - average 8 hours			
	7. Replacement value of counsel - average 16 hours			
	8. Replacement value of counsel - average 20 hours			
	9. Replacement value of counsel - average 8 hours			
	10. Replacement value of counsel -	- average 1 hour		

CONSEQUENTIAL SOCIAL VALUE EFFECTS	<b>BASIS REFERENCE</b>	VALUATION	SOCIAL EFFECT TERM
Community Health Costs			
Community Social Support Costs			
Community Law Enforcement Costs			
Community Taxation Revenue Effects			
Community Property Valuation Effects			
Victim Out of Pocket Expenses (including potential back pay)	Α	\$2,000	Current Year

## **BASIS FOR VALUATION**

A. Estimated value for out of pocket expenses, distress costs, and possible back
pay

SCHEDULE 85 Page 106

SERVICE CATEGORY	Other Individual Rights				
DIRECT SOCIAL VALUE EFFECTS SERVICE CATEGORY	BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM		
Counsel and Advice	1	\$200	Current Year		
Brief Service	2	\$400	Current Year		
Negotiated Settlement (w/o Litigation)	3	\$1,600	Current Year		
Negotiated Settlement (With Litigation)	4	\$2,400	Current Year		
Administrative Agency Decision	5	\$800	Current Year		
Uncontested Court Decision	6	\$1,600	Current Year		
Contested Court Decision	7	\$3,200	Current Year		
Appeals	8	\$4,000	Current Year		
Extensive Services	9	\$1,600	Current Year		
Administrative Closing	10	\$200	Current Year		
Referral	11	\$400	Current Year		
BASIS FOR VALUATION	1. Replacement value of counsel - average 1 hour				
	2. Replacement value of counsel -				
	3. Replacement value of counsel - average 8 hours				
	Replacement value of counsel - average 12 hours     Replacement value of counsel - average 4 hours				
	<ul> <li>6. Replacement value of counsel - average 8 hours</li> <li>7. Replacement value of counsel - average 16 hours</li> <li>8. Replacement value of counsel - average 20 hours</li> <li>9. Replacement value of counsel - average 8 hours</li> </ul>				
	10. Replacement value of counsel	- average 1 hour			
	11. Replacement value of counsel - average 2 hours				
CONSEQUENTIAL SOCIAL VALUE EFFECTS	BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM		
Community Health Costs	NA				
Community Social Support Costs	NA				
Community Law Enforcement Costs	NA				
Community Taxation Revenue Effects	NA				
Community Property Valuation Effects	NA				
Other Community Cost Changes	NA				
DACIC FOR VALUATION					
BASIS FOR VALUATION					

SCHEDULE 89 Page 107

#### **SERVICE CATEGORY**

Assistance to Nonprofit Organization of Group

DIRECT SOCIAL VALUE EFFECTS			
SERVICE CATEGORY	BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM
Counsel and Advice	1	\$200	Current Year
Brief Service	2	\$400	Current Year
Negotiated Settlement (w/o Litigation)	3	\$1,600	Current Year
Negotiated Settlement (With Litigation)	4	\$2,400	Current Year
Administrative Agency Decision	5	\$800	Current Year
Uncontested Court Decision	6	\$1,600	Current Year
Contested Court Decision	7	\$3,200	Current Year
Appeals	8	\$4,000	Current Year
Extensive Services	9	\$1,600	Current Year
Administrative Closing	10	\$200	Current Year

**BASIS FOR VALUATION** 

1. Replacement value of counsel - average 1 hour
2. Replacement value of counsel - average 2 hours
3. Replacement value of counsel - average 8 hours
4. Replacement value of counsel - average 12 hours
5. Replacement value of counsel - average 4 hours
6. Replacement value of counsel - average 8 hours
7. Replacement value of counsel - average 16 hours
8. Replacement value of counsel - average 20 hours
9. Replacement value of counsel - average 8 hours
10. Replacement value of counsel - average 1 hour

#### **CONSEQUENTIAL SOCIAL VALUE EFFECTS**

Community Health Costs
Community Social Support Costs
Community Law Enforcement Costs
Community Taxation Revenue Effects
Community Property Valuation Effects
Other Community Cost Changes

BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM
DASIS KELEKEINGE	VALUATIUN	SOCIAL EFFECT TERM

SCHEDULE 91 Page 108

SERVICE CATEGORY	Indian and Tribal Law			
DIRECT SOCIAL VALUE EFFECTS SERVICE CATEGORY	BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM	
Counsel and Advice	1	\$200	Current Year	
Brief Service	2	\$400	Current Year	
Negotiated Settlement (w/o Litigation)	3	\$1,600	Current Year	
Negotiated Settlement (With Litigation)	4	\$2,400	Current Year	
Administrative Agency Decision	5	\$800	Current Year	
Uncontested Court Decision	6	\$1,600	<b>Current Year</b>	
Contested Court Decision	7	\$3,200	Current Year	
Appeals	8	\$4,000	<b>Current Year</b>	
Extensive Services	9	\$1,600	<b>Current Year</b>	
Administrative Closing	10	\$200	Current Year	
BASIS FOR VALUATION	1. Replacement value of counsel - average 1 hour			
	2. Replacement value of counsel - average 2 hours			
	3. Replacement value of counsel -			
	4. Replacement value of counsel - average 12 hours			
	5. Replacement value of counsel - average 4 hours			
	6. Replacement value of counsel - average 8 hours			
	7. Replacement value of counsel - average 16 hours			
	8. Replacement value of counsel - average 20 hours			
	9. Replacement value of counsel -	average 8 hours		
	10. Replacement value of counsel	- average 1 hour		
CONSEQUENTIAL SOCIAL VALUE EFFECTS Community Health Costs	BASIS REFERENCE NA	VALUATION	SOCIAL EFFECT TERM	
Community Social Support Costs	NA			
Community Law Enforcement Costs	NA			
Community Taxation Revenue Effects	NA			

NA

NA

**SCHEDULE 92** 

**Community Property Valuation Effects** 

Other Community Cost Changes

**BASIS FOR VALUATION** 

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#### **SERVICE CATEGORY**

Licenses (Drivers, Occupational, and Others)

10

DIRECT SOCIAL VALUE EFFECTS SERVICE CATEGORY	BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM
Counsel and Advice	1	\$200	Current Year
Brief Service	2	\$400	Current Year
Negotiated Settlement (w/o Litigation)	3	\$1,600	Current Year
Negotiated Settlement (With Litigation)	4	\$2,400	Current Year
Administrative Agency Decision	5	\$800	Current Year
Uncontested Court Decision	6	\$1,600	Current Year
Contested Court Decision	7	\$3,200	Current Year
Appeals	8	\$4,000	Current Year

**BASIS FOR VALUATION** 

**Administrative Closing** 

**Extensive Services** 

1. Replacement value of counsel - average 1 hour
2. Replacement value of counsel - average 2 hours
3. Replacement value of counsel - average 8 hours
4. Replacement value of counsel - average 12 hours
5. Replacement value of counsel - average 4 hours
6. Replacement value of counsel - average 8 hours
7. Replacement value of counsel - average 16 hours
8. Replacement value of counsel - average 20 hours
9. Replacement value of counsel - average 8 hours
10. Replacement value of counsel - average 1 hour

\$1,600

\$200

**Current Year** 

**Current Year** 

#### **CONSEQUENTIAL SOCIAL VALUE EFFECTS**

Community Health Costs Community Social Support Costs Community Law Enforcement Costs Community Taxation Revenue Effects Community Property Valuation Effects Other Community Cost Changes

BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM
Α	\$500	3 Years

#### **BASIS FOR VALUATION**

A. Estimated increased public transportation assistance costs per year
Based on CSACO SROI project for California Dept. of Rehabilitation 2009

SCHEDULE 93 Page 110

SERVICE CATEGORY	Torts		
DIRECT SOCIAL VALUE EFFECTS SERVICE CATEGORY	BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM
Counsel and Advice	DASIS REFERENCE	\$200	Current Year
Brief Service	2	\$400 \$400	Current Year
Negotiated Settlement (w/o Litigation)	3	\$1,600	Current Year
Negotiated Settlement (W/O Entigation)	4	\$2,400	Current Year
Administrative Agency Decision	5	\$800	Current Year
Uncontested Court Decision	6	\$1,600	Current Year
Contested Court Decision	7	\$3,200	Current Year
Appeals	, 8	\$4,000	Current Year
Extensive Services	9	\$1,600	Current Year
Administrative Closing	10	\$200	Current Year
BASIS FOR VALUATION	<ol> <li>Replacement value of counsel - 2. Replacement value of counsel - 3. Replacement value of counsel - 4. Replacement value of counsel - 5. Replacement value of counsel - 6. Replacement value of counsel - 7. Replacement value of counsel - 8. Replacement value of counsel - 9. Replacement value of counsel - 10. Replacement value of counsel - 10. Replacement value of counsel - 10.</li> </ol>	average 2 hours average 8 hours average 12 hours average 4 hours average 8 hours average 16 hours average 20 hours average 8 hours	
CONSEQUENTIAL SOCIAL VALUE EFFECTS Provided Counsel and Advice	<b>BASIS REFERENCE</b> NA	<b>VALUATION</b> NA	SOCIAL EFFECT TERM NA
BASIS FOR VALUATION			

SCHEDULE 93 Page 111

#### SERVICE CATEGORY Wills and Estates **DIRECT SOCIAL VALUE EFFECTS BASIS REFERENCE VALUATION SOCIAL EFFECT TERM** SERVICE CATEGORY Counsel and Advice \$200 **Current Year** 1 **Brief Service** 2 \$400 **Current Year** 3 \$1,600 **Current Year** Negotiated Settlement (w/o Litigation) Negotiated Settlement (With Litigation) 4 \$2,400 **Current Year** Administrative Agency Decision 5 \$800 **Current Year Current Year Uncontested Court Decision** 6 \$1,600 7 **Contested Court Decision** \$3,200 **Current Year** 8 **Current Year Appeals** \$4,000 9 \$1,600 **Current Year Extensive Services** Administrative Closing 10 \$200 **Current Year** Referral 11 \$400 **Current Year BASIS FOR VALUATION** 1. Replacement value of counsel - average 1 hour 2. Replacement value of counsel - average 2 hours 3. Replacement value of counsel - average 8 hours 4. Replacement value of counsel - average 12 hours 5. Replacement value of counsel - average 4 hours 6. Replacement value of counsel - average 8 hours 7. Replacement value of counsel - average 16 hours 8. Replacement value of counsel - average 20 hours 9. Replacement value of counsel - average 8 hours 10. Replacement value of counsel - average 1 hour 11. Replacement value of counsel - average 2 hours **BASIS REFERENCE**

Community Health Costs			
Community Social Support Costs			
Community Law Enforcement Costs			
Community Taxation Revenue Effects			
Community Property Valuation Effects			
Court and Government Probate/Administration	Α	\$1,000	Current Year
Costs for Intestate Processing			

#### **BASIS FOR VALUATION**

CONSEQUENTIAL SOCIAL VALUE EFFECTS

A. Survey of average time requirements for administrative and/or probate handling of intestate matters.

**VALUATION** 

**SOCIAL EFFECT TERM** 

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#### **SERVICE CATEGORY**

Advance Directives/ Powers of Attorney

DIRECT SOCIAL VALUE EFFECTS			
SERVICE CATEGORY	BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM
Counsel and Advice	1	\$200	Current Year
Brief Service	2	\$400	Current Year
Negotiated Settlement (w/o Litigation)	3	\$1,600	Current Year
Negotiated Settlement (With Litigation)	4	\$2,400	Current Year
Administrative Agency Decision	5	\$800	Current Year
Uncontested Court Decision	6	\$1,600	Current Year
Contested Court Decision	7	\$3,200	Current Year
Appeals	8	\$4,000	Current Year
Extensive Services	9	\$1,600	Current Year
Administrative Closing	10	\$200	Current Year

#### **BASIS FOR VALUATION**

Replacement value of counsel - average 1 hour
2. Replacement value of counsel - average 2 hours
3. Replacement value of counsel - average 8 hours
4. Replacement value of counsel - average 12 hours
5. Replacement value of counsel - average 4 hours
6. Replacement value of counsel - average 8 hours
7. Replacement value of counsel - average 16 hours
8. Replacement value of counsel - average 20 hours
9. Replacement value of counsel - average 8 hours
10. Replacement value of counsel - average 1 hour

CONSEQUENTIAL SOCIAL VALUE EFFECTS	BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM
Community Health Costs	NA		
Community Social Support Costs	NA		
Community Law Enforcement Costs	NA		
Community Taxation Revenue Effects	NA		
Community Property Valuation Effects	NA		
Court and Government Probate/Administration	А	\$1,000	Current Year
Costs for Intestate Processing			

#### **BASIS FOR VALUATION**

A. Survey of average time requirements for administrative and/or probate	
handling of intestate matters.	
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SCHEDULE 96 Page 113

SERVICE CATEGORY	Municipal Legal Needs		
DIRECT SOCIAL VALUE EFFECTS SERVICE CATEGORY	BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM
Counsel and Advice	1	\$200	Current Year
Brief Service	2	\$400	Current Year
Negotiated Settlement (w/o Litigation)	3	\$1,600	Current Year
Negotiated Settlement (With Litigation)	4	\$2,400	Current Year
Administrative Agency Decision	5	\$800	Current Year
Uncontested Court Decision	6	\$1,600	Current Year
Contested Court Decision	7	\$3,200	Current Year
Appeals	8	\$4,000	Current Year
Extensive Services	9	\$1,600	Current Year
Administrative Closing	10	\$400	Current Year
BASIS FOR VALUATION	1. Replacement value of counsel -	average 1 hour	
	2. Replacement value of counsel -	average 2 hours	
	3. Replacement value of counsel - average 8 hours		
	4. Replacement value of counsel - average 12 hours		
	5. Replacement value of counsel - average 4 hours		
	6. Replacement value of counsel - average 8 hours		
	7. Replacement value of counsel - average 16 hours		
	8. Replacement value of counsel - average 20 hours		
	9. Replacement value of counsel - average 8 hours		
10. Replacement value of counsel - average 2 hours			

CONSEQUENTIAL SOCIAL VALUE EFFECTS	<b>BASIS REFERENCE</b>	VALUATION	SOCIAL EFFECT TERM
Community Health Costs	NA		
Community Social Support Costs	NA		
Community Law Enforcement Costs	NA		
Community Taxation Revenue Effects	NA		
Community Property Valuation Effects	NA		
Other Community Cost Changes	NA		

BASIS FOR VALUATION

SCHEDULE 97 Page 114

#### **SERVICE CATEGORY**

Criminal Issues

DIRECT SOCIAL VALUE EFFECTS			
SERVICE CATEGORY	<b>BASIS REFERENCE</b>	VALUATION	SOCIAL EFFECT TERM
Counsel and Advice	1	\$200	Current Year
Brief Service	2	\$400	Current Year
Negotiated Settlement (w/o Litigation)	3	\$1,600	Current Year
Negotiated Settlement (With Litigation)	4	\$2,400	Current Year
Administrative Agency Decision	5	\$800	Current Year
Uncontested Court Decision	6	\$1,600	Current Year
Contested Court Decision	7	\$3,200	Current Year
Appeals	8	\$4,000	Current Year
Extensive Services	9	\$1,600	Current Year
Administrative Closing	10	\$400	Current Year

#### **BASIS FOR VALUATION**

1. Replacement value of counsel - average 1 hour
2. Replacement value of counsel - average 2 hours
3. Replacement value of counsel - average 8 hours
4. Replacement value of counsel - average 12 hours
5. Replacement value of counsel - average 4 hours
6. Replacement value of counsel - average 8 hours
7. Replacement value of counsel - average 16 hours
8. Replacement value of counsel - average 20 hours
9. Replacement value of counsel - average 8 hours
10. Replacement value of counsel - average 2 hours

CONSEQUENTIAL SOCIAL VALUE EFFECTS	BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM
Community Health Costs	NA		
Community Social Support Costs	NA		
Community Law Enforcement Costs	Α	\$3,500	Current Year
Community Taxation Revenue Effects	NA		
Community Property Valuation Effects	NA		
Other Community Cost Changes	NA		

#### **BASIS FOR VALUATION**

A. Average Costs of law enforcement investigation, arrest, prosecution, and confinement during prosecution (not including murder cases).

Source: National Academy of Sciences 1994 study on the Indirect Costs of Crime.

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SERVICE CATEGORY	Other Miscellaneous Matters		
DIRECT SOCIAL VALUE EFFECTS	DAGIC DEFENSE	VALUATION	COOLAL EFFECT TERM
SERVICE CATEGORY	BASIS REFERENCE	VALUATION	SOCIAL EFFECT TERM
Counsel and Advice	1	\$200	Current Year
Brief Service	2	\$400	Current Year
Negotiated Settlement (w/o Litigation)	3	\$1,600	Current Year
Negotiated Settlement (With Litigation)	4	\$2,400	Current Year
Administrative Agency Decision	5	\$800	Current Year
Uncontested Court Decision	6	\$1,600	Current Year
Contested Court Decision	7	\$3,200	Current Year
Appeals	8	\$4,000	Current Year
Extensive Services	9	\$1,600	Current Year
Administrative Closing	10	\$400	Current Year
BASIS FOR VALUATION	1. Replacement value of counsel -	average 1 hour	
	2. Replacement value of counsel - average 2 hours		
	3. Replacement value of counsel - average 8 hours		
	4. Replacement value of counsel -		
	5. Replacement value of counsel - average 4 hours		
	6. Replacement value of counsel -		
	7. Replacement value of counsel -		
	8. Replacement value of counsel -		
	9. Replacement value of counsel -		
	10. Replacement value of counsel		
CONSEQUENTIAL SOCIAL VALUE EFFECTS Community Health Costs	<b>BASIS REFERENCE</b> NA	VALUATION	SOCIAL EFFECT TERM
•	NA NA		
Community Social Support Costs			
Community Law Enforcement Costs	NA NA		
Community Taxation Revenue Effects	NA		

BASIS FOR VALUATION	
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NA

 $\mathsf{N}\mathsf{A}$ 

Community Property Valuation Effects

Other Community Cost Changes

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DIRECT SOCIAL VALUE EFFECTS SERVICE CATEGORY

**VALUATION** 

**Court and Government System Efficiency Cost Savings** 

\$180/matter

(Total 5970 legal matters)

Basis:

Total matters x average four hours saving/matter:

\$45/hour

1.5 hrs. litigant interaction1 hr. hearing admin time1.5 hr. counter staff time

Source: Los Angeles and Colorado court studies (adjusted for inflation)

Inquiry Services \$12.50/matter

Basis:

Total matters x average time savings per matter: \$45/hour Estimated time saved per inquiry 1/4 hour

**Total Direct Values Per Category** 

SCHEDULE 100 Page 117

### CSaco Community Services Analysis LLC

# The Economic Impact and Social Return on Investment from the services provided by the Civil Legal Aid organizations in the State of Louisiana.

#### Overview

The State of Louisiana and many other governmental funding sources nationwide are reviewing their "Performance Measurement" processes, including metrics such as Return on Investment, Output and Outcome Measures, and Efficiency Measures, in an effort to improve efficiency, effectiveness and the value of their multiple community services and funding requirements and options. This report provides these measurement results to funding sources, stakeholders, and members of the community.

This analysis follows the basic structure, definitions, and procedures encompassed in the Social Value International standardized internationally defined methodology. Additional input was taken from the New Economics Foundation study "Measuring Real Value: a DIY Guide to Social Return on Investment", the Nonprofit Good Practice Guide, and various financial analysis tools and methods used in the private sector.

#### **Scope of the Project**

The process of developing this analysis included the identification of measurable benefits provided to the community by the Civil Legal Aid organizations in Louisiana as a result of their operations.

Many of the transaction statistics for these areas have historically been tracked by the staff and management of the forty-one participating organizations, but several areas were not. The personnel at these organizations, and particularly Donna Cuneo and Renee LaBoeuf (the Executive Director and the Grants Manager of the Louisiana Bar Foundation) are to be commended for researching these areas and providing accurate transaction information.

The definitions of value to community are based on a variety of published sources where available, surveys of local cost when appropriate, surveys of State residents, and realistic formula calculations. These same methodologies have been used in multiple other social service provider engagements and have been reviewed in detail by multiple organizations and outside researchers.

#### Conclusion

Based on a review of the transaction records, internal reports, financial statements, and reports submitted to various state and federal stakeholders by the participating organizations, and the detailed analysis of values delivered to the community of the individual services provided by the organizations, this report presents on a conservative basis the Economic Impacts and Social Return on Funding Investment for the Civil Legal Aid organizations in the State of Louisiana for the fiscal year 2016.

**December 22, 2016** 

John Byrnes Principal

Community Service Analysis, LLC

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